

Quick Start User Guide*

Employer Self Service (ERSS)



1. Contact Carpenter Funds Administrative Office (CFAO) at OnlineERreporting@carpenterfunds.com to enroll in ERSS.
2. Log in using the temporary password assigned by CFAO; change the password to a unique password.
3. Helpful Hints
 - a. User may enter data in a Work Report that is in Initial Status only.
 - b. Initial Billing Report will default to the month after the last work month submitted.
 - c. If entering a new employee, type in the Social Security number and make sure the name that populates is that of your employee. If the name does not populate, use the [contact us](#) button at the bottom of the web page or email OnlineERreporting@carpenterfunds.com for assistance.
 - d. Review the Summary prior to submitting your report. (You will not be able to Edit a report that has been submitted).
 - e. If you receive an Error Message, you are required to correct the indicated error(s) prior to submitting your report.
 - f. Never use the browser's back button. This will cause the session to end and any unsaved data will be lost.

How to process a Billing Report In ERSS:

- A. Highlight the new report which is in "Initial Status"
- B. Enter hours for each employee under H&W
- C. SAVE
- D. Review Report Summary
- E. Correct error(s), if any
- F. Review Report for final time
- G. Submit
- H. Save a copy of the file on your network for your records
- I. Print a Deposit Slip from the WORK REPORTS screen
- J. Mail the Deposit Slip and your check to the bank address provided.

*** The Quick Start User Guide is intended to summarize processing of monthly reports. A detailed explanation for each step is found in the Employer Self Service User Guide that was sent to you upon enrollment in ERSS. This guide is also available online at:**

www.carpenterfunds.com/PDF/Employers/OnlineReporting/erss_user_guide.pdf