

**HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)**  
**NOTICE OF PRIVACY PRACTICES FOR PROTECTED HEALTH INFORMATION (PHI)**

**Carpenters Health and Welfare Trust Fund for California: Notice of Privacy Practices**

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*Esta noticia es disponible en español si usted lo suplica. Por favor contacte el Funcionario de Privacidad (510-639-4301).*

**CARPENTERS HEALTH AND WELFARE  
TRUST FUND FOR CALIFORNIA**

**Notice of Privacy Practices**

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU  
MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO  
THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

In this notice, the name “Carpenters Health and Welfare Fund” and the terms “we”, “us”, and “our” encompass not only this health plan itself but also Business Associates acting on behalf of the plan or providing services to the plan. These Business Associates may include a third party administrator, a pharmacy benefits manager, and professionals such as attorneys, auditors, and consultants. It does not include the Board of Trustees, the Plan Sponsor, which will be specified where appropriate.

**DUTIES OF CARPENTERS HEALTH AND WELFARE FUND**

We are required by law to maintain the privacy of your health information. We must provide you with this Notice of our legal duties and privacy practices with respect to your health information, we are required to notify you if there is a breach of your unsecured protected health information, and we are also required to abide by the terms of this Notice, which may be amended from time to time.

We reserve the right to change the terms of this Notice at any time in the future and to make the new provisions effective for all health information that we maintain. We will promptly revise our Notice and distribute it to all Plan Participants whenever we make material changes to our privacy policies and procedures within 60 days of such change. This Notice will also be provided to all new enrollees as required.

**HOW CARPENTERS HEALTH AND WELFARE FUND MAY USE OR DISCLOSE  
YOUR HEALTH INFORMATION**

We are permitted by law to use or disclose your “health information” to conduct activities necessary for “payment” and “health care operations” (as those terms are defined in the attached Glossary). These are the main purposes for which we will use or disclose your health information. For each of these purposes we list below examples of these kinds of uses and disclosures. These are only examples and are not intended to be a complete list of all the ways we may use or disclose your health information.

**Payment.** We may use or disclose health information about you for purposes within the definition of “payment”. These include, but are not limited to, the following purposes and example:

- **Determining your eligibility for plan benefits.** For example, we may use information obtained from your employer to determine whether you have satisfied the plan’s requirements for active eligibility.

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- **Obtaining contributions from you or your employer.** For example, we may send your employer a request for payment of contributions on your behalf, and we may send you information about premiums for COBRA continuation coverage.
- **Pre-certifying or pre-authorizing health care services.** For example, we may consider a request from you or your physician to verify coverage for a specific hospital admission or surgical procedure.
- **Determining and fulfilling the plan's responsibility for benefits.** For example, we may review health care claims to determine if specific services that were provided by your physician are covered by the plan.
- **Providing reimbursement for the treatment and services you received from health care providers.** For example, we may send your physician a payment with an explanation of how the amount of the payment was determined.
- **Subrogating health claim benefits for which a third party is liable.** For example, we may exchange information about an accidental injury with your attorney who is pursuing reimbursement from another party.
- **Coordinating benefits with other plans under which you have health coverage.** For example, we may disclose information about your plan benefits to another group health plan in which you participate.
- **Obtaining payment under a contract of reinsurance.** For example, if the total amount of your claims exceeds a certain amount we may disclose information about your claims to our stop-loss insurance carrier.

**Health Care Operations.** We may use and disclose health information about you for purposes within the definition of "health care operations". These purposes include, but are not limited to:

- **Conducting quality assessment and improvement activities.** For example, a supervisor or quality specialist may review health care claims to determine the accuracy of a processor's work.
- **Case management and care coordination.** For example, a case manager may contact home health agencies to determine their ability to provide the specific services you need.
- **Contacting you regarding treatment alternatives or other benefits and services that may be of interest to you.** For example, a case manager may contact you to give you information about alternative treatments which are neither included nor excluded in the plan's documentation of benefits but which may nevertheless be available in your situation.
- **Contacting health care providers with information about treatment alternatives.** For example, a case manager may contact your physician to discuss moving you from an acute care facility to a more appropriate care setting.
- **Employee training.** For example, training of new claims processors may include processing of claims for health benefits under close supervision.

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- **Accreditation, certification, licensing, or credentialing activities.** For example, a company that provides professional services to the plan may disclose your health information to an auditor that is determining or verifying its compliance with standards for professional accreditation.
- **Securing or placing a contract for reinsurance of risk relating to claims for health care.** For example, your demographic information (such as age and sex) may be disclosed to carriers of stop loss insurance to obtain premium quotes.
- **Conducting or arranging for legal and auditing services.** For example, your health information may be disclosed to an auditor who is auditing the accuracy of claim adjudications.
- **Management activities relating to compliance with privacy regulations.** For example, the Privacy Officer may use your health information while investigating a complaint regarding a reported or suspected violation of your privacy.
- **Resolution of internal grievances.** For example, your health information may be used in the process of settling a dispute about whether or not a violation of our privacy policies and procedures actually occurred.

**Disclosures to Plan Sponsor (Board of Trustees).** In addition to the circumstances and examples described above, there are three types of health information about you that we may disclose to the Board of Trustees. The disclosures described below are included within the definitions of “payment” or “health care operations”.

- We may disclose to the Board of Trustees whether or not you have enrolled in, are participating in, or have disenrolled from this health plan.
- We may provide the Board of Trustees with “summary health information”, which includes claims totals without any personal identification except your ZIP code, for these two purposes:
  - To obtain health insurance premium bids from other health plans, or
  - To consider modifying, amending, or terminating the health plan.
- We may disclose your health information to the Board of Trustees for purposes of administering benefits under the plan. These purposes may include, but are not limited to:
  - Reviewing and making determinations regarding an appeal of a denial or reduction of benefits.
  - Evaluating situations involving suspected or actual fraudulent claims.
  - Monitoring benefit claims that may or do involve stop-loss insurance.

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**Other Uses and Disclosures.** The following categories describe other ways that Carpenters Health and Welfare Fund may use and disclose your health information. Each category is illustrated with one or more examples. Not every potential use or disclosure in each category will be listed, and those that are listed may never actually occur.

- **Involvement in Payment.** With your agreement, we may disclose your health information to a relative, friend, or other person designated by you as being involved in payment for your health care. For example, if we are discussing your health benefits with you, and you wish to include your spouse or child in the conversation, we may disclose information to that person during the course of the conversation.
- **Required by Law.** We will disclose your health information when required to do so by Federal, state, or local law. For example, we may disclose your information to a representative of the U.S. Department of Health and Human Services who is conducting a privacy regulations compliance review.
- **Public Health.** As permitted by law, we may disclose your health information as described below:
  - **To an authorized public health authority**, for purposes of preventing or controlling disease, injury or disability;
  - **To a government entity** authorized to receive reports of child abuse or neglect;
  - **To a person under the jurisdiction of the Food and Drug Administration**, for activities related to the quality, safety, or effectiveness of FDA-regulated products.
- **Health Oversight Activities.** We may disclose your health information to health agencies during the course of audits, investigations, inspections, licensure and other proceedings related to oversight of the health care system or compliance with civil rights laws. However, this permission to disclose your health information does not apply to any investigation of you which is directly related to your health care.
- **Judicial and Administrative Proceedings.** We may disclose your health information in the course of any administrative or judicial proceeding:
  - In response to an order of a court or administrative tribunal, or
  - In response to a subpoena, discovery request, or other lawful process.

Specific circumstances may require us to make reasonable efforts to notify you about the request or to obtain a court order protecting your health information.

- **Law Enforcement.** We may disclose your health information to a law enforcement official for various purposes, such as identifying or locating a suspect, fugitive, material witness or missing person.
- **Coroners, Medical Examiners and Funeral Directors.** We may disclose your health information to coroners, medical examiners and funeral directors. For example, this may be necessary to identify a deceased person or determine the cause of death.
- **Organ and Tissue Donation.** We may disclose your health information to organizations involved in procuring, banking or transplanting organs and tissues, to facilitate such.

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**WHEN CARPENTERS HEALTH AND WELFARE FUND MAY NOT USE OR  
DISCLOSE YOUR HEALTH INFORMATION**

Except as described in this Notice of Privacy Practices, we will not use or disclose your health information without written authorization from you. Specifically, most uses and disclosures of your psychotherapy notes (where appropriate), uses and disclosures of your protected health information for marketing purposes, and disclosures that constitute a sale of your protected health information require your written authorization. If you have authorized us to use or disclose your health information for another purpose, you may revoke your authorization in writing at any time. If you revoke your authorization, we will no longer be able to use or disclose health information about you for the reasons covered by your written authorization. However, we will be unable to take back any disclosures we have already made with your permission. Requests to revoke a prior authorization must be submitted in writing to the Privacy Officer at the address shown below.

The Carpenters Health and Welfare Fund will not use or disclose your genetic health information for underwriting purposes. Additionally, you have the right to opt out of receiving any communications concerning fund raising activities in which the Carpenters Health and Welfare Fund may engage.

**Right to Request Restrictions.** You have the right to request restrictions on certain uses and disclosures of your health information. We are not required to agree to restrictions that you request except if the disclosure involves payment or health care operations not required by law and the information pertains solely to a health care item or service that you have paid for out of pocket in full. If you would like to make a request for restrictions, you must submit your request in writing to the Privacy Officer at the address shown below.

**Right to Request Confidential Communications.** You have the right to ask us to communicate with you using an alternative means or at an alternative location. Requests for confidential communications must be submitted in writing to the Privacy Officer at the address shown below. We are not required to agree to your request unless disclosure of your health information could endanger you.

**Right to Inspect and Copy.** You have the right to inspect and copy health information about you that may be used to make decisions about your plan benefits. To inspect or copy such information, you must submit your request in writing to the Privacy Officer at the address shown below. If you request a copy of the information, we may charge you a reasonable fee to cover expenses associated with your request.

**Right to Request Amendment.** If you believe that we possess health information about you that is incorrect or incomplete, you have a right to ask us to change it. To request an amendment of health records, you must make your request in writing to the Privacy Officer at the address shown below. Your request must include a reason for the request. We are not required to change your health information. If your request is denied, we will provide you with information about our denial and how you can disagree with the denial.

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**Right to Accounting of Disclosures.** You have the right to receive a list or “accounting” of disclosures of your health information made by us. However, we do not have to account for disclosures that were:

- made to you or were authorized by you, or
- for purposes of payment functions or health care operations.

Requests for an accounting of disclosures must be submitted in writing to the Privacy Officer at the address shown below. Your request should specify a time period within the last six years and may not include dates before April 14, 2003. We will provide one free list per twelve-month period, but we may charge you for additional lists.

**Right to Paper Copy.** You have a right to receive a paper copy of this Notice of Privacy Practices at any time. To obtain a paper copy of this Notice, send your written request to the Privacy Officer at the address shown below or you can download a copy at [www.carpenterfunds.com](http://www.carpenterfunds.com).

**Your Personal Representative**

You may exercise your rights to your PHI by designating a personal representative. Your personal representative will be required to produce evidence of the authority to act on your behalf **before** the personal representative will be given access to your PHI or be allowed to take any action for you. Under this Plan, proof of such authority will include a completed, signed and approved form. You may obtain this form by contacting the Privacy Officer or his or her designee at their address listed on the first page of this Notice. The Plan retains discretion to deny access to your PHI to a personal representative to provide protection to those vulnerable people who depend on others to exercise their rights under these rules and who may be subject to abuse or neglect.

This Plan will recognize certain individuals as Personal Representatives **without** you having to complete a Personal Representative form. You may however request that the Plan **not** automatically honor the following individuals as your Personal Representative by completing a form to Revoke a Personal Representative available from the Privacy Officer or their designee.

- For example, the Plan will automatically consider a spouse to be the personal representative of a Plan Participant and vice versa. The recognition of your spouse as your personal representative (and vice versa) is for the use and disclosure of PHI under this Plan and is not intended to expand such designation beyond what is necessary for this Plan to comply with HIPAA privacy regulations. You should also review the Plan’s Policy and Procedure regarding Personal Representatives (available from the Privacy Officer) for a more complete description of the circumstances where the Plan will automatically consider an individual to be a personal representative.

**YOUR HEALTH INFORMATION PRIVACY RIGHTS**

If you would like to obtain a more detailed explanation of these rights, or if you would like to exercise one or more of these rights, contact:

HIPAA Privacy Officer  
Carpenters Health and Welfare Trust Fund for California  
P.O. Box 2280  
Oakland, CA 94621-0181

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**Complaints.** If you believe that your privacy rights have been violated by Carpenters Health and Welfare Trust Fund for California, or by anyone acting on our behalf, you may file a complaint. Complaints to us must be submitted in writing to the Privacy Officer at the above address. You may also file a complaint with the Secretary of the Department of Health and Human Services at:

200 Independence Avenue, SW  
Washington, DC 20201

We will not retaliate against you in any way for filing a complaint.

**Questions.** If you have questions about any part of this Notice or if you want more information about the privacy practices at Carpenters Health and Welfare Fund, please contact the Privacy Officer at the above address.

**CARPENTERS ANNUITY TRUST FUND AND  
CARPENTERS VACATION AND HOLIDAY TRUST FUND  
FOR NORTHERN CALIFORNIA**

265 Hegenberger Road, Suite 100  
Oakland, California 94621-0180

Tel. (510) 633-0333 ✧ (888) 547-2054 ✧ Fax (510) 633-0215  
[www.carpenterfunds.com](http://www.carpenterfunds.com) ✧ [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com)



April 17, 2018

**Re: Carpenters Annuity Trust Fund for Northern California  
Carpenters Vacation and Holiday Trust Fund for Northern California  
Fee to Locate Missing Participants**

Dear Participant and Beneficiary:

To ensure that you receive your benefits when eligible, the Trustees of the Carpenters Annuity Trust Fund and Vacation and Holiday Trust Fund have policies to locate and pay benefits to unenrolled and missing Participants or Beneficiaries of the Plans. The process of enrolling or locating missing Participants or Beneficiaries can include one or more of the following efforts, depending on the amount of the unpaid account balance:

- Write the Participant letters requesting enrollment in the Plan(s),
- Contact the Employer or former employer(s) to obtain an address,
- Contact the Union to obtain an address,
- Send information to an external commercial locator service that has access to a variety of sources to obtain an address.

In recognition of the cost of such efforts, the Plan(s) will assess Individual Account(s) a reasonable fee for the location services. To avoid an assessment for location efforts, simply keep the Fund Office apprised of your current address and if you have not yet done so, complete an Enrollment Form, which can be downloaded from the website, [www.carpenterfunds.com](http://www.carpenterfunds.com), and mail, email, or fax it to the Carpenter Fund Office. You can also obtain a Form by calling the Fund Office at (888) 547-2054.

The Boards of Trustees maintain the right to change or discontinue the types and amounts of benefits under these Plans. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plans. Only the Full Boards of Trustees are authorized to interpret the Plans. The Boards have discretion to decide all questions about the Plans, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer, or Union Representative has authority to interpret the Plans on behalf of the Boards or to act as an agent of the Boards.

Please keep this important notice with your Annuity and Vacation and Holiday benefit booklets. If you have any questions regarding this notice, please contact the Trust Fund Office at [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com), (510) 633-0333, or toll-free at (888) 547-2054.

Sincerely,

Carpenters Annuity Trust Fund Board of Trustees and  
Carpenters Vacation Trust Fund Board of Trustees



**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100 ✧ P.O. Box 2280  
Oakland, California 94621-0180  
Tel. (510) 633-0333 ✧ (888) 547-2054 ✧ Fax (510) 633-0215



August 3, 2018

**TO: All Active Plan Participants and their Dependents, including COBRA Beneficiaries (Plans A, B, R, and Flat Rate)**

**FROM: BOARD OF TRUSTEES  
Carpenters Health and Welfare Trust Fund for California**

**RE: Changes to Disability Claim and Appeal Procedures  
Changes to Certain Indemnity Plan Benefits**

- Insulin Pen Products
- Hearing Exams
- Contact Lenses
- Routine Physical Exam

This Participant Notice will advise you of certain material modifications that have been made to your medical benefits for covered services. This information is important to you and your Dependents. Please take the time to read it carefully.

The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California modified the Plan Rules and Regulations for Active Participants and Dependents as follows:

**CLAIMS AND APPEALS PROCEDURES FOR CERTAIN DISABILITY CLAIMS Filed on or after April 1, 2018:**

The Department of Labor issued new regulations, which provide disability benefit claimants with greater protections for Disability claims under the Plan's Disability Extension benefit or Supplemental Weekly Disability benefit in limited circumstances. The new regulations apply when you reside in a state that does not provide a State Disability Insurance (SDI) benefit and your Physician provided a statement of your disability but the Plan nonetheless, denied your request for a Disability benefit.

The following is a brief description of each of the requirements that may impact you:

- 1) *Right to Review and Respond to New Information before Final Decision on a Review of a Denied Claim:*** You have a right to review and respond, in writing or by presenting testimony, to new evidence and rationales considered, relied upon, or generated by the Plan or at the Plan's direction while an appeal is pending (free of charge). This new evidence and/or rationale will be provided to you automatically, as soon as possible, and sufficiently before the deadline for you to file your notice to appeal. The Fund will allow you a reasonable opportunity to respond to new information by presenting written evidence and testimony. Disability claims will be decided within 45 days.
- 2) *Deemed Exhaustion of Claims and Appeals Processes:*** If the Fund makes an error with respect to following the new regulations discussed in this Notice, you may be able to file a lawsuit in court immediately, instead of going through the Fund's normal claims procedures (known legally as "exhausting your administrative remedies"). Your claim is legally deemed as denied by the Fund in that instance. You will not be deemed to have exhausted your administrative remedies, and must therefore go through the Fund's normal procedures if: (a)

the Fund's violation was *de minimis* (minor in nature) and did not cause prejudice or harm to you; (b) the violation was for good cause or due to matters beyond the control of the Fund; and (c) the violation occurred in the context of an ongoing, good faith exchange of information between the Fund and you, the claimant.

**3) *Enhanced Disclosure Requirements for Benefit Denial Notices (Both Adverse Determination and Appeal Denial):*** Disability benefit determinations disability benefit denials notices on appeal require, and will include, the following additional information:

- A statement that you, the claimant, are entitled to receive access to and copies of all relevant documents upon request and without charge.
- A discussion of the decision, including the basis for disagreeing with or not following the views of a treating physician or vocational professional, the views of medical or vocational experts obtained by the Fund, or a disability determination by the Social Security Administration.
- If the denial is based on a medical necessity or experimental treatment or similar exclusion or limit, a statement that an explanation of the scientific or clinical judgment for the determination as applied to the claimant's medical circumstances will be provided free of charge upon request.
- The internal rules, guidelines, protocols, standards or other similar criteria the Fund relied on in denying the claim, or a statement that none exist.

In addition, disability benefit denial on appeal notices require a description of any applicable contractual limitation periods and their expiration dates, in addition to the description of the claimant's right to bring an action under ERISA Section 502(a).

**4) *Notices Must be Provided in Culturally and Linguistically Appropriate Manner:*** The Fund must provide disability denial notices in a culturally and linguistically appropriate manner if your address is in a county where 10% or more of the population residing in that county are literate only in the same non-English language. In such situations, disability denial notices must:

- Include a prominent one-sentence statement in the relevant non-English language about the availability of language services.
- Provide a customer assistance process (such as a telephone hotline) with oral language services in the non-English language.
- Provide written notices in the non-English language upon request.

**5) *Conflict of Interest:*** Reviews of disability claims require a process that ensures independence and impartiality among decision-makers. Claim decisions may not be linked to the hiring, compensation, termination, promotion, or other similar matters related to decision-makers (e.g., bonuses based on benefit denials). In addition, the Fund will not contract with a medical expert based on the expert's reputation for outcomes in contested cases, rather than on his or her professional qualifications.

**6) *Coverage Rescissions:*** Rescissions of coverage, including retroactive terminations due to alleged misrepresentation of fact (e.g., errors in the application for coverage) must be treated as adverse benefit determinations, thereby triggering the plan's appeals procedures. This would be the case even if the affected participant was not receiving disability benefits at the time of the rescission. Retroactive terminations for non-payment of premiums are not covered by this provision.

**INDEMNITY PLAN BENEFIT CHANGES**

**INSULIN PEN PRODUCTS**

Beginning September 1, 2018, the Fund will no longer require preauthorization for insulin pen products. Medically necessary formulary insulin pen products will be covered by the Plan the same as any other covered outpatient prescription drug, subject to applicable outpatient drug copayments and all other applicable Plan provisions.

**HEARING EXAMS**

Effective January 1, 2018, the Fund will cover hearing exams when ordered by a Physician. Hearing exams will be paid by the Plan at 90% (Plan A and R) or 80% (Plan B or Flat Rate), following satisfaction of the calendar year Deductible for Contract Providers. The Plan will pay 70% (Plan A and R) or 60% (Plan B or Flat Rate) of Allowed Charges, following satisfaction of the calendar year Deductible for Non-Contract Providers. Hearing exam cost-sharing, when applicable, will apply to the Coinsurance Maximum.

To be eligible for coverage, the hearing exam must be medically necessary and performed by a Physician or healthcare practitioner with a master’s or doctoral degree in audiology.

The Plan’s coverage of hearing aids is otherwise unchanged, and continues to be limited to a maximum payment of \$800 per ear in any 3-year period for the covered costs of hearing aids, repairs and servicing combined.

**CONTACT LENSES**

Beginning September 1, 2018, the Fund will increase the benefit for contact lenses and pay up to a \$130 retail allowance for elective contact lenses and fitting and evaluation exam combined. This benefit will continue to be limited to once every 12 months, and is in lieu of any benefit for eye glasses (frames and lenses), and subject to any other applicable Plan provisions. As a reminder, when contact lenses are obtained, you will not be eligible for regular spectacle lenses again for 12 months and frames for 24 months.

**ROUTINE PHYSICAL EXAM BENEFIT**

Effective August 1, 2017, the Fund covers routine physical examinations for Dependent children of any age. This benefit will continue to be limited to one physical exam in any 12-month period, and subject to normal plan benefits including Deductible and Coinsurance.

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Because this Plan is a “grandfathered health plan,” we are required by law to provide this notice to you:

**Grandfathered Health Plan:** The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California believes the Indemnity Medical Plan is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (“the Affordable Care Act”). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventative health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example the elimination

of lifetime limits on benefits. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator or the Department of Labor at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

Please keep this notice with your benefit booklet. If you have any questions, please contact Benefit Services at the Fund Office at (510) 633-0333 or toll free at (888) 547-2054. You may also send an email to [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com). Forms and information can be found on our website at [www.carpenterfunds.com](http://www.carpenterfunds.com).

*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*

*In accordance with ERISA reporting requirements this document serves as your Summary of Material Modifications to the Plan.*

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100 ✧ P.O. Box 2280  
Oakland, California 94621-0180  
Tel. (510) 633-0333 ✧ (888) 547-2054 ✧ Fax (510) 633-0215



August 24, 2018

**TO: All Plan Participants and Beneficiaries of the 401(k) Plan**

**FROM: BOARD OF TRUSTEES  
Northern California Carpenters 401(k) Plan**

**RE: Changes to Disability Claim and Appeal Procedures**

This Participant Notice will advise you of certain material modifications that have been made to your retirement benefits. This information is important to you and your Beneficiaries. Please take the time to read it carefully.

The Board of Trustees of the Northern California Carpenters 401(k) Plan modified the Plan Rules and Regulations, changing the definition of Disability. Effective March 1, 2018 you may qualify for a distribution of your 401(k) benefits if you are entitled to receive a Social Security Disability Benefit or receive at least 12 consecutive weeks of Workers' Compensation Benefits or State Disability payments following an illness or injury.

Becoming disabled is just one of the events that can result in you receiving your Northern California Carpenters 401(k) Plan account. Should you have questions about qualifying for a Disability distribution or a question about any of the other events that qualify for a distribution of your account, please contact the Trust Fund Office by emailing [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com) or by calling (510) 633-0333 or toll free at (888) 547-2054.

*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*

*In accordance with ERISA reporting requirements, this document serves as your Summary of Material Modifications to the Plan.*

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100 ✧ P.O. Box 2280  
Oakland, California 94621-0180  
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October 26, 2018

**To: All Active Plan Participants and their Dependents, including COBRA Beneficiaries (Plans A, B, R and Flat Rate)**

**From: BOARD OF TRUSTEES  
Carpenters Health and Welfare Trust Fund for California**

**Re: Benefit Changes**

- **Qualification of Domestic Partner and**
- **Indemnity Plan Nutritional Counseling Benefit**

This Participant Notice will advise you of certain material modifications that have been made to your medical benefits for covered services. This information is important to you and your Dependents. Please take the time to read it carefully.

The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California modified the Plan Rules and Regulations for Active Participants and Dependents as follows:

**DOMESTIC PARTNER**

**Effective January 1, 2019**, the definition of a Domestic Partner will mean all of the following qualifications have been met:

- A person who you, the Participant, have registered with as a Domestic Partner at any state or local government agency authorized to perform such registrations, and
- A person who you have submitted the required Application and paid the taxes on the imputed income attributable to Domestic Partner benefits.

**Please Note:**

- Domestic Partners enrolled in the Plan prior to January 1, 2019 must also provide proof of registration with a state or local government agency for eligibility to continue on January 1, 2019.
- Eligibility for a Domestic Partner shall begin on the first day of the second month after an Application and registration information is verified by the Administrative Office.
- Any previous Domestic Partner on the Plan must have been terminated at least 6 months prior to enrolling a subsequent Domestic Partner.

**NUTRITIONAL COUNSELING**

The Indemnity Medical Plan generally excludes nutritional counseling except when provided as part of a diabetes instruction program. **Effective September 1, 2018**, nutritional counseling will also be covered under the Indemnity Medical Plan when services are medically necessary for the treatment of an individual diagnosed with a mental health condition, such as an eating disorder. Services will be subject to the Plan's calendar year deductible and applicable coinsurance.

\* \* \* \* \*

Because this Plan is a “grandfathered health plan,” we are required by law to provide this notice to you:

**Grandfathered Health Plan:** The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California believes the Indemnity Medical Plan is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (“the Affordable Care Act”). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventative health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example the elimination of lifetime limits on benefits. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator or the Department of Labor at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

Please keep this notice with your benefit booklet. If you have any questions, please contact Benefit Services at the Fund Office at (510) 633-0333 or toll free at (888) 547-2054. You may also send an email to [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com). Forms and information can be found on our website at [www.carpenterfunds.com](http://www.carpenterfunds.com).

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*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*

In accordance with ERISA reporting requirements this document serves as your Summary of Material Modifications to the Plan.

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**

265 Hegenberger Road, Suite 100  
Oakland, California 94621  
(510) 633-0333 - (888) 547-2054  
www.carpenterfunds.com



July 19, 2019

**To: All Eligible Employees**  
**From: Board of Trustees Northern California Carpenters 401(k) Plan (the "Plan")**  
**Re: IMPORTANT INFORMATION REGARDING THE NORTHERN CALIFORNIA CARPENTERS 401(k) PLAN**

The following information is required by law to be provided on an annual basis to all participants and employees eligible to participate in the 401(k) Plan.

Please read this notice carefully, as it contains important information about certain features of your Plan. To obtain more general information about the Plan, you should obtain a copy of the Plan's Summary Plan Description ("SPD"). See "FOR ADDITIONAL INFORMATION," below, for information on how you can obtain a copy of the Plan's current SPD.

**NOTE:** Many of your Plan elections are made by contacting John Hancock Retirement Plan Services, LLC ("John Hancock"). If you need to contact John Hancock, you may do so:

- 24 hours a day via the internet at [mylife.jhrps.com](http://mylife.jhrps.com), or by calling John Hancock's automated telephone system at: (800) 294-3575. To speak with a Service Representative, call (800) 294-3575 between 8:00AM to 10:00PM Eastern Time.
- For advisory help you may contact Pensionmark Retirement Group at [www.pensionmark.com](http://www.pensionmark.com) or by calling (888) 201-5488 between 8:30AM to 5:00PM Pacific Time.

**Enroll in the Northern California Carpenters 401(k) Plan today!**

Complete an Enrollment/Contribution Change Form indicating the hourly amount you wish to defer and return it to your employer to begin payroll contributions. The enrollment form is available online at [www.carpenterfunds.com](http://www.carpenterfunds.com) or you can contact the Trust Fund Office and request a copy.

**IRS SAFE HARBOR NOTICE – 2019 PLAN YEAR**

This notice is designed to, inform participants of their related rights and obligations under the Plan and, satisfy the requirements of the final regulations under Internal Revenue Code Sections 401(k) and 401(m).



### **Safe Harbor Non-Elective Contribution – 2018 Plan Year**

If you are an eligible participant under the Plan, your employer will make a contribution on your behalf equal to at least 3% of your pay to either the Carpenters Annuity Trust Fund for Northern California or to the Northern California Carpenters 401(k) Plan as follows:

- **If you are a collectively bargained employee**, participating in the Carpenters Annuity Trust Fund for Northern California, the employer contribution you receive under that Plan for the Plan Year will be treated as your Safe Harbor Non-Elective Contribution for purposes of this Plan – provided it equals at least 3% of your pay for the Plan Year. You will not receive an additional three percent (3%) contribution to the Northern California Carpenters 401(k) Plan.
- **If you are a non-collectively bargained employee**, e.g., Owner, Partner, Superintendent, Stakeholder etc., to satisfy the 3% Safe Harbor Employer Contribution requirement, your required employer Annuity Contribution, must equal at least 3% of your W-2 compensable wages or the employer must make up the difference with an employer contribution to the 401(k) Plan.

**Note: The employer Annuity Contribution, plus the employer 401(k) Contribution (if required), must equal 3% of the employee's W-2 compensable wages in order to satisfy the 3% Safe Harbor Contribution requirement. In the event that Safe Harbor Compliance cannot be determined for a specific employee, that individual employee's 401k contribution will be returned and participation to the 401(k) Plan will be suspended until the matter can be resolved.**

*For Example: Assume you are paid \$30,000 for the Plan Year. Your required employer contributions would be at least \$900 (3% x \$30,000) for the Plan Year, whether or not you elect to make any deferred contributions to the 401(k) Plan.*

### **Other Employer Contributions**

No additional employer contributions will be made under the Plan.

### **Type and Amount of Compensation that May Be Deferred**

As a participant in the Plan, you may elect to defer a portion of your pay each Plan Year. Your employer will contribute this amount (your "deferral contributions") to the Plan.

You may make either regular 401(k) deferrals (pre-tax) or Roth 401(k) deferrals (after-tax). Your election regarding the amount and type of deferrals is irrevocable with respect to any deferrals already withheld from your pay. If you make regular 401(k) deferrals, your deferrals are not subject to income tax until distributed from the Plan. If you make Roth 401(k) deferrals, your deferrals are subject to income tax at the time of deferral. However, if you satisfy certain distribution requirements, your Roth 401(k) deferrals and earnings on the deferrals will not be subject to income tax when distributed from the Plan. Both types of deferrals are subject to Social Security taxes at the time of deferral. Your employer will deduct Social Security taxes, and in the case of Roth deferrals will deduct income taxes, from your remaining pay.

You may defer up to \$11.75 per hour (not to exceed 100% of your pay) each Plan Year, but not more than the annual deferral limit in effect each calendar year (this limit is \$19000 for 2019, and as indexed by the IRS for inflation thereafter). Participants who will be age 50 or older during 2019 can contribute additional "catch-up" contributions up to \$6,000 for 2019 (or up to \$15.25 per hour).

For purposes of your deferral election, “pay” (available for deferrals) is generally defined as your compensation reported on Form W-2, and any amounts deferred under this Plan, as well as under any cafeteria plan sponsored by your employer. However, under the federal tax laws, pay in excess of \$280,000 (for 2019) may not be taken into account for Plan purposes. Please refer to the SPD for additional information regarding the type and amount of pay that may be deferred.

See the “FOR ADDITIONAL INFORMATION” section of this notice to find out how to get a copy of the current SPD and other information about the Plan.

### **How to Make Cash or Deferred Elections**

To defer a portion of your pay, you must complete and submit the appropriate enrollment form. The ***Northern California Carpenters 401(k) Plan Enrollment/Contribution Change Form*** is available from the Fund Office, found on our website at [www.carpenterfunds.com](http://www.carpenterfunds.com), or found by scanning the QR barcode located at the end of this notice. Once enrolled, you must also contact John Hancock to make investment elections for future contributions.

You have the right to direct the investment of contributions in your account in any of the investment options available under the Plan. If you do not make an investment election, contributions made on your behalf will be invested in the Plan’s “default” fund which is the Pensionmark Asset Allocation portfolio that is based on your date of birth.

### **Periods Available for Making Cash or Deferred Elections**

In accordance with Plan rules, you may change your deferral contribution election (pre-tax and/or Roth) at any time by completing and submitting the proper form to your employer. The ***Northern California Carpenters 401(k) Plan Enrollment/Contribution Change Form*** is available from the Fund Office, found on our website at [www.carpenterfunds.com](http://www.carpenterfunds.com), or found by scanning the QR barcode located at the end of this notice. The change in contribution amount will be effective as soon as administratively possible (but no later than one month following the election to change). Participants can stop contributing by completing a Contribution Change Form. Contributions should stop as soon as administratively possible. (PLEASE NOTE: Even though the Plan rules allow an election change at any time, for administrative purposes your Employer may limit changes to once in a 30 day period.)

### **Applicable Vesting Provisions**

You are always 100% vested in your deferral contributions (pre-tax and/or Roth), any rollover contributions you may have made, and any employer “safe harbor” non-elective contributions made on your behalf (adjusted for investment gains and losses).

### **Applicable Withdrawal Provisions**

You generally may not withdraw your deferral contributions (pre-tax and/or Roth) or any safe harbor non-elective contributions except when one of the following events occurs: severance from employment with your employer, death, disability, or attainment of age 59½. You may, however, obtain a “hardship withdrawal” that includes your deferral contributions if you satisfy certain IRS requirements.

You may also withdraw any rollover contributions you may have made (adjusted for investment gains and losses) at any time. You may withdraw all or any portion of your vested account once you have attained age 59½. The minimum amount you can withdraw is \$500.

If you are a *collectively bargained employee*, you may request a distribution of your entire vested account if you have ceased working in “covered employment” (i.e., employment with an employer that allows participation in this Plan) for at least six (6) months. If you are *not a collectively bargained*

*employee*, you may request a distribution of your entire vested account immediately following your termination of employment. In either case, you may also elect to defer payment until a later date, as permitted by law.

All withdrawals are subject to rules and procedures as may be established by the Plan Administrator. These are described in more detail in the Plan's SPD.

See the section below "FOR ADDITIONAL INFORMATION" to find out how to get a copy of the current SPD and other information about the Plan.

### **Plan Amendment and Termination**

The Trustees retain the right to amend the Plan, including the right to terminate the Plan and discontinue all contributions (including the safe harbor non-elective contribution) under the Plan. Termination of the Plan will not affect your right to receive any contributions you have accrued, adjusted for investment gains and losses, as of the effective date of the termination.

### **FOR ADDITIONAL INFORMATION**

Consult the Plan document and SPD for a complete explanation of the Plan's features and information regarding your rights under the Plan. You may access the SPD online at [www.carpenterfunds.com](http://www.carpenterfunds.com) or by contacting John Hancock. You may access your account information online at ([mylife.jhrps.com](http://mylife.jhrps.com)) or by phone at (800) 294-3575.

You can also obtain additional information about the Plan through John Hancock or by contacting the Board of Trustees, Northern California Carpenters 401(k) Plan (the "Trustees"). The Trustees also serve as the Plan Administrator and may be contacted at:

**Board of Trustees, Northern California Carpenters 401(k) Plan**  
265 Hegenberger Road, Suite 100 - Oakland, CA 94621-0180

**Phone: (510) 633-0333 or (888) 547-2054**  
**[www.carpenterfunds.com](http://www.carpenterfunds.com)**  
**EIN: 80-0204601**

This Notice is not intended, nor should you construe it, to modify any aspect of the current Plan document or Summary Plan Description.

Forms and information can be found by accessing our website at: [www.carpenterfunds.com](http://www.carpenterfunds.com)

Scan the QR barcode below for a direct link to a  
***Northern California Carpenters 401(k) Plan Enrollment/Contribution Change Form***



Note: In order to scan QR codes, your mobile device must have a QR code reader installed.  
You may be able to find a QR code application online or bundled with your phone.

**CARPENTERS HEALTH AND WELFARE  
TRUST FUND FOR CALIFORNIA**

265 Hegenberger Road, Suite 100  
Oakland, California 94621-1480  
Tel. (510) 633-0333 ✦ (888) 547-2054 ✦ Fax (510) 633-0215  
www.carpenterfunds.com



November 29, 2019

**To: All Active and Non-Medicare Retired Participants and their Dependents, including COBRA Beneficiaries**

**From: BOARD OF TRUSTEES**

**Re: Changes to Plan Benefits Effective January 1, 2020**

- **Outpatient Surgical Procedures**
- **Routine OB-GYN Exam Benefit**
- **Vision Benefit**
- **Breast Pump**
- **Stem Cell Treatment**
- **Providers under investigation for Fraud**
- **Health Dynamics and Trestle Tree Termination**

This Participant Notice will advise you of certain material modifications that have been made to your medical benefits for covered services. **This information is VERY IMPORTANT to you and your dependents.** Please take the time to read it carefully.

The Board of Trustees modified the Plan Rules and Regulations as follows, effective January 1, 2020:

**1. CHANGES TO PLAN BENEFITS FOR CERTAIN SURGERIES AT AN OUTPATIENT HOSPITAL:**

The Plan currently has a payment limit for use of an outpatient hospital facility for an arthroscopy, cataract surgery, colonoscopy or endoscopy. These surgical procedures performed at an Anthem PPO Contracted ambulatory surgical center have no Plan payment limit and the Plan pays benefits subject to normal Plan Rules, deductible, coinsurance, and coinsurance maximums.

Beginning January 1, 2020, more surgical procedures will be added to the list of outpatient hospital payment limits for surgeries performed at an outpatient hospital instead of a PPO Contracted ambulatory surgical center.

Below please find an updated list of the surgeries and the associated Maximum Payment Limit that will apply when provided in an Outpatient Hospital Setting.

**The Plan is also adding a precertification requirement for the below outpatient surgery procedures. Please have your healthcare practitioner contact Anthem at (800) 274-7767 so you can be directed to an Anthem PPO Contracted ambulatory surgical center.** Failure to comply with the Plan's requirements for precertification may result in an increase of your out-of-pocket costs.

| Surgery   | Maximum Payment Limit per Procedure |
|---|-------------------------------------|
| <b>At an Outpatient Hospital (instead of a PPO Contracted Ambulatory Surgical Center)</b> |                                     |
| Arthroscopy   | \$6,000                             |
| Cataract Surgery  | \$2,000                             |
| Colonoscopy   | \$1,500                             |
| Sigmoidoscopy   | \$1,000                             |
| Upper Gastrointestinal Endoscopy  | \$1,500                             |
| Upper Gastrointestinal Endoscopy with Biopsy  | \$2,000                             |
| Esophagoscopy   | \$2,000                             |
| Hysteroscopy Uterine Tissue Sample (with Biopsy, with or without Dilation and Curettage)  | \$3,500                             |
| All other Endoscopies   | \$1,000                             |
| Laparoscopic Gall Bladder Removal   | \$5,000                             |
| Nasal/Sinus - Submucous Resection Inferior Turbinate                                      | \$3,000                             |
| Nasal/Sinus - Corrective Surgery - Septoplasty  | \$3,500                             |
| Tonsillectomy and/or Adenoidectomy  | \$3,000                             |
| Lithotripsy – Fragmenting of Kidney Stones  | \$7,000                             |
| Hernia Inguinal Repair (Over age 5, Non-Laparoscopic)                                     | \$4,000                             |
| Laparoscopic Inguinal Hernia  | \$5,500                             |

If you use an Outpatient Hospital for any of the above surgeries, you will be responsible for paying any amount over the maximum. Amounts denied as over the maximum for a procedure will not accumulate toward your Coinsurance Maximum.

If you are scheduled for one of the above surgeries, **please make sure your surgery is performed at a PPO Contracted ambulatory surgical center.** This will save money for both you and the Fund.

## **2. NEW ANNUAL ROUTINE OB-GYN EXAM BENEFIT:**

At this time, the Fund allows a routine physical examination for a Participant and Spouse once within a 12-month period. Women are able to use this benefit for either their routine OB-GYN visit or at another physician for a physical exam. Beginning for services on or after January 1, 2020, the Fund will allow both one routine OB-GYN examination within a 12-month period in addition to one routine physical exam within a 12-month period (payable at normal Plan benefits). Coverage includes any x-rays and laboratory tests provided in connection with the OB-GYN exam and physical examination, including a pap smear.

**3. CHANGES TO VISION BENEFIT ALLOWANCES:**

The following allowances for covered vision services with a VSP provider have been increased for services on or after January 1, 2020.

- The frame allowance is increasing to \$175 at VSP doctors and retail chains, and to \$95 at Costco Optical Center, limited to once every 24 months.
- The elective contact lens allowance is increasing to \$155 for contact lenses and fitting and evaluation exam, limited to once every 12 months in lieu of lenses and frames.

**4. BREAST PUMP:**

The Plan has added a benefit for rental or purchase of a breast pump for females who are breastfeeding. Either a manual or an electric breast pump is covered, payable at normal Plan benefits up to a maximum benefit payment of \$75 per calendar year beginning January 1, 2020.

**5. STEM CELL TREATMENT:**

Stem cell treatments that have not been approved by the Federal Food and Drug Administration (FDA) are excluded by the Plan.

**6. PROVIDERS UNDER INVESTIGATION FOR FRAUD:**

Medical providers that have been determined to have engaged in fraudulent activity, following an investigation by the Plan's Fraud, Waste and Abuse vendor are excluded from any Plan benefits.

**7. HEALTH DYNAMICS AND TRESTLE TREE TERMINATION:**

The Plan has terminated its contract with Health Dynamics who provided physical exams, screenings, and health coaching services. The Plan also terminated its contract with Trestle Tree who provided health coaching related to wellness and disease management.

**Reminder:** Services provided by a Non-Contract provider who does not complete enrollment in the Medicare program are limited or not payable. The Plan limits Medically Necessary *outpatient* services from Non-Contract Providers who are not registered with the Centers for Medicare & Medicaid Services (CMS) to **a maximum allowable charge of \$100 per appointment**, subject to the non-PPO deductible and coinsurance. Benefits paid *for inpatient* services from a Non-Contract Provider is based on a percentage of that provider's CMS registered fee; there will be no benefits available for inpatient services from a Non-Contract Provider who is not registered with CMS.

\* \* \* \* \*

Because this Plan is a “grandfathered health plan,” the law requires to provide this notice to you:

**Grandfathered Health Plan:** The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California believes the Indemnity medical plan is “grandfathered health plans” under the Patient Protection and Affordable Care Act (“the Affordable Care Act”). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plan, for example, the requirement for the provision of preventative health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example the elimination of lifetime limits on benefits. Questions regarding which protections apply and which protections do and do not apply to a grandfathered health plan and what might cause a plans to change from grandfathered health plan status can be directed to the Plan Administrator or the Department of Labor at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

Please keep this notice with your benefit booklet. If you have any questions, please contact Benefit Services at the Fund Office at [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com), (510) 633-0333 or toll free at (888) 547-2054. Find forms and information on our website, [www.carpenterfunds.com](http://www.carpenterfunds.com).

*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*

*In accordance with ERISA reporting requirements this document serves as your Summary of Material Modifications to the Plan.*

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100  
Oakland, California 94621  
(510) 633-0333 • (888) 547-2054  
www.carpenterfunds.com



December 20, 2019

**TO: All Participants, Beneficiaries, Participating Local Unions, and Contributing Employers**

**FROM: Board of Trustees**

**RE: Carpenters Pension Trust Fund for Northern California  
Notice of Critical Status – EIN #94-6050970  
Plan Year: September 1, 2019 – August 31, 2020**

**If you are currently retired and receiving a monthly benefit payment from the Pension Fund, your monthly check will continue uninterrupted.**

The Pension Protection Act of 2006 (“PPA”) imposed rules designed to accelerate the funding of defined benefit plans like the Carpenters Pension Trust Fund for Northern California. Previously, plans were required to address funding issues only when a plan would not satisfy minimum funding standards for the current year, and could spread investment losses over longer periods of time. Alternatively, the PPA mandates that plans accelerate funding, anticipate future funding issues based upon projections, and for those certified to be in critical status to develop a “Rehabilitation Plan.”

*Federal law requires that you receive this notice.* Following the determination of critical status (“red zone”) for prior Plan Years, a Rehabilitation Plan was adopted that was designed to have the Pension Plan emerge from the red zone within the time frame allowed by law.

This is to inform you that on November 27, 2019, the actuary for the Carpenters Pension Trust Fund for Northern California (the “Plan”) certified to the U.S. Department of the Treasury and to the Board of Trustees, that the Plan remains in critical status (the “red zone”) for the Plan Year beginning September 1, 2019. **The certification also notified the IRS that the Plan is making the scheduled progress in meeting the requirement of its Rehabilitation Plan.**

**Although the Pension Plan remains in critical (red zone) status, because the Rehabilitation Plan continues to address long term funding issues, no new changes are required at this time.**

#### **CRITICAL STATUS**

According to provisions of the PPA, for the Plan Year beginning September 1, 2019, the Plan is labeled as being in critical status because the Plan has an accumulated funding deficiency within the next four Plan years.

#### **REHABILITATION PLAN**

The Plan’s actuary certified the Plan was in critical status for the first time for the Plan Year beginning September 1, 2009. Federal law requires that pension plans in critical status adopt a Rehabilitation Plan aimed at restoring the financial health of the plan. This is the eleventh year the Plan has been in critical status. The law permits pension plans in critical status to reduce, or even eliminate, benefits called “adjustable benefits” as part of a Rehabilitation Plan. On July 27, 2010, the Board of Trustees adopted a Rehabilitation Plan consisting of two contribution rate/benefit schedules. All contributing employers and bargaining units adopted the Rehabilitation Plan’s “Preferred Schedule” which does not require elimination or reduction in “adjustable benefits.” To minimize the impact to participants and employers, it was anticipated that the adopted Rehabilitation Plan would address the long term funding issues over the full time frame allowed by law.

The Plan remains in critical status. At this time no further modification to the benefit levels under the Preferred Schedule of the Rehabilitation Plan have been made. The Plan is continuing to make scheduled progress in meeting the requirements of its Rehabilitation Plan.



If, in future years, the Trustees determine that future benefit reductions are necessary, you will receive a separate notice identifying and explaining the effect of those reductions. Any reduction of adjustable benefits (other than a repeal of a recent benefit increase) will not reduce the level of a participant's basic benefit payable at Normal Retirement Age.

Please be advised that whether or not the Plan reduces adjustable benefits in the future, the Plan has not been permitted to pay lump sum benefits (i.e., Level Income Option benefits) since it first provided Notice of Critical Status on December 23, 2009 and will not be permitted to do so while it continues to be in critical status.

### **ADJUSTABLE BENEFITS**

During the rehabilitation period, the Plan continues to offer the following adjustable benefits:

- Disability Pension Benefits (if not yet in pay status);
- Service Pension Benefits;
- Early Retirement Pension Subsidies;
- 75% and 100% Joint-and-Survivor Pension;
- Pre-Retirement Death Benefit;
- 36 and 60 month Guarantee connected with Single-Life Pension.

*If the existing Rehabilitation Plan has to be modified sometime in the future, adjustable benefits may be reduced or eliminated.*

### **EMPLOYER SURCHARGE**

The law requires that all contributing employers who have not agreed to a Collective Bargaining Agreement that implements the Rehabilitation Plan, pay to the Plan a surcharge to help correct the Plan's financial situation beginning 30 days after the employer is notified that the Plan is in critical status. If applicable, the surcharge would have been 5% of an employer's negotiated contribution rate applicable the first Plan Year in critical status (September 1, 2009 through August 31, 2010) and would have been increased to 10% beginning September 1, 2010 for each succeeding Plan year in which the Plan remains in critical status. **All contributing employers have agreed to a Collective Bargaining Agreement implementing the Rehabilitation Plan, therefore no surcharges have been assessed.**

### **WHAT'S NEXT**

**We understand that legally required notices like this one can create concern about the Plan's future. Be assured that the Board of Trustees takes very seriously its obligation to preserve the financial viability of the Plan and has been very proactive in addressing funding issues. Also, if you are currently retired and receiving a monthly benefit payment from the Pension Fund, your monthly check will continue uninterrupted.**

With the assistance of the Plan's actuary, legal counsel and other professionals, and working with the contributing employers and the Union, the Trustees have developed a Rehabilitation Plan that addresses these issues. As a final note, since the Pension Plan is influenced by economic and financial variables beyond our control (such as market volatility and changes in employment and/or the number of contributing employers), unexpected developments can further affect the Plan's status and may require additional future corrective actions. Each year the Board of Trustees will review the Plan's progress with its professional advisors and adjust Plan rules as necessary to maintain the Plan's financial integrity.

### **WHERE TO GET MORE INFORMATION**

For more information about this notice or the Pension Plan in general, please contact the Trust Fund Office at the address or phone number below. You have a right to receive a copy of the Rehabilitation Plan from the Plan.

Carpenter Funds Administrative Office of Northern California, Inc.  
265 Hegenberger Rd., Suite 100  
Oakland, California 94621-1418  
Toll-Free: (888) 547-2054 or (510) 633-0333  
benefitservices@carpenterfunds.com

*As required by law, this notice is being provided to the Pension Benefit Guaranty Corporation (PBGC) and the Department of Labor (DOL).*

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**265 Hegenberger Road, Suite 100  
Oakland, California 94621  
(510) 633-0333 • (888) 547-2054  
www.carpenterfunds.com

December 20, 2019

**TO: All Participants, Beneficiaries, Participating Local Unions, and  
Contributing Employers****FROM: Board of Trustees****RE: Carpenters Pension Trust Fund for Northern California  
Annual Funding Notice – EIN #94-6050970  
Plan Year: September 1, 2018 – August 31, 2019****Introduction**

This notice, which is required by Federal law, includes important information about the funding status of your multiemployer Pension Plan (the “Plan”). It also includes general information about the benefit payments guaranteed by the Pension Benefit Guaranty Corporation (“PBGC”), a federal insurance agency. All traditional pension plans (called “defined benefit pension plans”) must provide this notice every year regardless of their funding status. This notice does not mean that the Plan is terminating. It is provided for informational purposes and you are not required to respond in any way. This notice is for the Plan Year beginning September 1, 2018 and ending August 31, 2019 (“Plan Year”).

**How Well Funded Is Your Plan**

The law requires the administrator of the Plan to tell you how well the Plan is funded, using a measure called the “funded percentage.” The Plan divides its assets by its liabilities on the Valuation Date for the Plan Year to get this percentage. In general, the higher the percentage, the better funded the Plan. The Plan’s funded percentage for the Plan Year and each of the two preceding Plan Years is shown in the chart below. The chart also states the value of the Plan’s assets and liabilities for the same period.

| <b>Funded Percentage</b> |   |   |   |
|--------------------------|---|---|---|
| Valuation Date           | 2018 Plan Year<br>as of September 1, 2018 | 2017 Plan Year<br>as of September 1, 2017 | 2016 Plan Year<br>as of September 1, 2016 |
| Funded Percentage        | 78.0%                                     | 75.2%                                     | 73.6%                                     |
| Value of Assets          | \$3,818,544,533                           | \$3,501,420,752                           | \$3,244,749,584                           |
| Value of Liabilities     | \$4,898,628,878                           | \$4,653,720,236                           | \$4,409,199,516                           |

**Year-End Fair Market Value of Assets**

The asset values in the chart above are measured as of the Valuation Date. They also are “actuarial values.” Actuarial values differ from market values in that they do not fluctuate daily based on changes in the stock or other markets. Actuarial values smooth out those fluctuations and can allow for more predictable levels of future contributions. Despite the fluctuations, market values tend to show a clearer picture of a plan’s funded status at a given point in time. The asset values in the chart below are market values and are measured on the last day of the Plan Year. The chart also includes the year-end market value of the Plan’s assets for each of the two preceding Plan Years.

| <b>Market Value of Assets</b> |                              |                  |                 |
|-------------------------------|------------------------------|------------------|-----------------|
|                               | August 31, 2019 <sup>1</sup> | August 31, 2018  | August 31, 2017 |
| Fair Market Value of Assets   | \$4,074,592,327              | \$ 3,861,123,384 | \$3,439,725,233 |

<sup>1</sup> Unaudited figure, subject to change.

### **Critical Status**

Under federal pension law, a plan generally is in “endangered” status if its funded percentage is less than 80 percent. A plan is in “critical” status if the funded percentage is less than 65 percent (other factors may also apply). A plan is in “critical and declining” status if it is in critical status and is projected to become insolvent (run out of money to pay benefits) within 15 years (or within 20 years if a special rule applies). If a pension plan enters endangered status, the trustees of the plan are required to adopt a funding improvement plan. Similarly, if a pension plan enters critical status or critical and declining status, the trustees of the plan are required to adopt a rehabilitation plan. Funding improvement and rehabilitation plans establish steps and benchmarks for pension plans to improve their funding status over a specified period of time. The plan sponsor of a plan in critical and declining status may apply for approval to amend the plan to reduce current and future payment obligations to participants and beneficiaries.

The Plan was in “critical” status in the Plan Year ending August 31, 2019 because (1) the Plan had an accumulated funding deficiency for the current Plan Year, and (2) the Plan was in critical status the prior Plan Year and was projected to have an accumulated funding deficiency within the next ten Plan years, and (3) the Plan did not have a projected insolvency. This was the ninth year that the Plan was in critical status.

On November 25, 2009, for the Plan Year beginning September 1, 2009, the Plan’s actuary certified the Plan to be in critical status for the first time. The Plan has continued to be certified to be in critical status for all Plan Years, including the Plan Year described in this Notice. Each year, all Participants, Beneficiaries, participating Employers, Local Unions, and the Pension Benefit Guaranty Corporation have been notified of the Plan’s critical status, the requirement that the Board of Trustees adopt a “Rehabilitation Plan,” and the possibility that certain types of adjustable benefits could be eliminated under the Rehabilitation Plan.

On July 27, 2010, as required by Federal law for pension plans in critical status, a Rehabilitation Plan consisting of two contribution rate/benefit schedules aimed at restoring the financial health of the Plan was adopted by the Board of Trustees. All contributing employers and bargaining units adopted the Rehabilitation Plan’s “Preferred Schedule” which provided for a series of employer contribution increases and reductions in the future benefit accrual formula. However, no previously earned benefits or “adjustable benefits” were reduced or eliminated.

Annually, the Board of Trustees reviews and, if necessary, updates the Rehabilitation Plan. The Plan is continuing to make scheduled progress in meeting the requirements of its Rehabilitation Plan. Based on reasonable assumptions and the implemented Rehabilitation Plan, the Plan is currently projected to emerge from Critical Status by September 1, 2025.

You may get a copy of the Plan’s Rehabilitation Plan, any updates to the Plan and the actuarial and financial data that demonstrate any action taken by the Plan toward fiscal improvement. You may get this information by contacting the Plan administrator.

If the Plan is in endangered, critical, or critical and declining status for the Plan Year ending August 31, 2020, separate notification of that status will be provided.

### **Participant Information**

The total number of participants in the Plan as of the Plan’s valuation date was 50,524. Of this number, 27,006 were active participants and beneficiaries, 14,925 were retired or separated from service and receiving benefits, and 8,593 were retired or separated from service and entitled to future benefits.

### **Funding & Investment Policies**

Every pension plan must have a procedure to establish a funding policy for plan objectives. A funding policy relates to how much money is needed to pay promised benefits. The funding policy of the Plan is based on collective bargaining agreements that provide for employer contributions on an agreed-upon cents-per-hour basis. There are no employee contributions.

Pension plans also have investment policies. These generally are written guidelines or general instructions for making investment management decisions. The investment policy of the Plan is to invest in a manner consistent with the fiduciary standards of ERISA, namely (1) to undertake all transactions in the sole interest of Plan Participants and Beneficiaries, (2) to provide benefits and defray reasonable expenses of Plan administration in a prudent manner, and (3) to diversify assets. All investments shall be made in compliance with relevant laws and the Trust Agreement governing the Trust.

Under the Plan’s investment policy, the Plan’s assets were allocated among the following categories of investments, as

of the end of the Plan Year. These allocations are percentages of total assets:

| <b>Allocation of Investments – Year End August 31, 2019</b>  |                |
|--|----------------|
| Interest-bearing cash  | 0.12%          |
| U.S. Government Securities   | 3.40%          |
| Corporate Debt Instruments <ul style="list-style-type: none"> <li>• Preferred</li> <li>• All Others</li> </ul> | 15.62%         |
| Corporate Stocks <ul style="list-style-type: none"> <li>• Preferred</li> <li>• Common</li> </ul>               | 27.34%         |
| Partnership/Joint Venture Interests  | 15.17%         |
| Real Estate  | 0.59%          |
| Loans (Other than to Participants)   | 0.14%          |
| Value of Interest in Common/Collective Trusts  | 17.72%         |
| Value of Interest in Pooled Separate Accounts  | 1.60%          |
| Value of Interest in 103-12 Investment Entities  | 4.85%          |
| Other  | 13.45%         |
| <b>TOTAL</b>   | <b>100.00%</b> |

For information about the Plan's investment in any of the following types of investments- common/collective trusts, pooled separate accounts, or 103-12 investment entities – contact:

Carpenter Funds Administrative Office of Northern California, Inc.  
265 Hegenberger Rd. Suite 100  
Oakland, California 94621-1418  
Toll-Free: (888) 547-2054 or (510) 633-0333  
benefitservices@carpenterfunds.com

#### **Events Having a Material Effect on Assets or Liabilities**

By law this notice must contain a written explanation of new events that have a material effect on plan liabilities or assets. This is because such events can significantly impact the funding condition of a plan. For the Plan Year beginning on September 1, 2019 and ending on August 31, 2020, the Plan does not expect there to be any such events.

#### **Right to Request a Copy of the Annual Report**

Pension plans must file annual reports with the US Department of Labor. The report is called the "Form 5500." These reports contain financial and other information. You may obtain an electronic copy of your Plan's annual report by going to [www.efast.dol.gov](http://www.efast.dol.gov) and using the search tool. Annual reports also are available from the US Department of Labor, Employee Benefits Security Administration's Public Disclosure Room at 200 Constitution Avenue, NW, Room N-1513, Washington, DC 20210, or by calling 202.693.8673. Or you may obtain a copy of the Plan's annual report by making a written request to the plan administrator. A copy of the Annual Report will not be available until June 2020.

Annual reports do not contain personal information, such as the amount of your accrued benefit. You may contact your Plan administrator if you want information about your accrued benefits. Your Plan administrator is identified below under "Where to Get More Information."

#### **Summary of Rules Governing Insolvent Plans**

Federal law has a number of special rules that apply to financially troubled multiemployer plans that become insolvent, either as ongoing plans or plans terminated by mass withdrawal. The plan administrator is required by law to include a summary of these rules in the annual funding notice. A plan is insolvent for a plan year if its available financial resources are not sufficient to pay benefits when due for that plan year. An insolvent plan must reduce benefit payments to the highest level that can be paid from the plan's available resources. If such resources are not enough to pay benefits at the level specified by law (see "Benefit Payments Guaranteed by the PBGC," below), the plan must apply to the PBGC for financial assistance. The PBGC will loan the plan the amount necessary to pay benefits at the guaranteed level. Reduced benefits may be restored if the plan's financial condition improves.

A plan that becomes insolvent must provide prompt notice of its status to participants and beneficiaries, contributing employers, labor unions representing participants, and PBGC. In addition, participants and beneficiaries also must

receive information regarding whether, and how, their benefits will be reduced or affected, including loss of a lump sum option.

### **Benefit Payments Guaranteed by the PBGC**

The maximum benefit that the PBGC guarantees is set by law. Only benefits that you have earned a right to receive and that cannot be forfeited (called vested benefits) are guaranteed. There are separate insurance programs with different benefit guarantees and other provisions for single-employer plans and multiemployer plans. Your Plan is covered by PBGC's multiemployer program. Specifically, the PBGC guarantees a monthly benefit payment equal to 100 percent of the first \$11 of the Plan's monthly benefit accrual rate, plus 75 percent of the next \$33 of the accrual rate, times each year of credited service. The PBGC's maximum guarantee, therefore, is \$35.75 per month times a participant's years of credited service.

*Example 1:* If a participant with 10 years of credited service has an accrued monthly benefit of \$600, the accrual rate for purposes of determining the PBGC guarantee would be determined by dividing the monthly benefit by the participant's years of service ( $\$600/10$ ), which equals \$60. The guaranteed amount for a \$60 monthly accrual rate is equal to the sum of \$11 plus  $\$24.75$  ( $.75 \times \$33$ ), or \$35.75. Thus, the participant's guaranteed monthly benefit is \$357.50 ( $\$35.75 \times 10$ ).

*Example 2:* If the participant in Example 1 has an accrued monthly benefit of \$200, the accrual rate for purposes of determining the guarantee would be \$20 (or  $\$200/10$ ). The guaranteed amount for a \$20 monthly accrual rate is equal to the sum of \$11 plus  $\$6.75$  ( $.75 \times \$9$ ), or \$17.75. Thus, the participant's guaranteed monthly benefit would be \$177.50 ( $\$17.75 \times 10$ ).

The PBGC guarantees pension benefits payable at normal retirement age and some early retirement benefits. In addition, the PBGC guarantees qualified preretirement survivor benefits (which are preretirement death benefits payable to the surviving spouse of a participant who dies before starting to receive benefit payments). In calculating a person's monthly payment, the PBGC will disregard any benefit increases that were made under a plan within 60 months before the earlier of the plan's termination or insolvency (or benefits that were in effect for less than 60 months at the time of termination or insolvency). Similarly, the PBGC does not guarantee benefits above the normal retirement benefit, disability benefits not in pay status, or non-pension benefits, such as health insurance, life insurance, death benefits, vacation pay, or severance pay.

For additional information about the PBGC and the pension insurance program guarantees, go to the Multiemployer Page on PBGC's website at [www.pbgc.gov/multiemployer](http://www.pbgc.gov/multiemployer). Please contact your employer or plan administrator for specific information about your Pension Plan or Pension Benefit. PBGC does not have that information. See "Where to Get More Information About Your Plan," below.

### **Where to Get More Information**

For more information about this notice, or the Pension Plan in general, please contact the Trust Fund Office at:

Carpenter Funds Administrative Office of Northern California, Inc.  
265 Hegenberger Rd., Suite 100  
Oakland, California 94621-1418  
Toll-Free: (888) 547-2054 or (510) 633-0333  
[benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com)

For identification purposes, the official Plan number is 001 and the Plan's employer identification number or "EIN" is 94-6050970. For more information about the PBGC and benefit guarantees, go to the PBGC's website, [www.pbgc.gov](http://www.pbgc.gov), or call PBGC toll-free at 1(800) 400-7242 (TTY/TDD users may call the Federal Relay Service toll free at 1(800) 877-8339 and ask to be connected to 1(800) 400-7242).

# Find a Network Dentist



It's easy to look for a Delta Dental dentist in your area. Whether you're on a laptop, desktop computer, tablet or smartphone, we've got you covered.

## WEBSITE:

For computer or tablet

Go to [deltadentalins.com](http://deltadentalins.com).

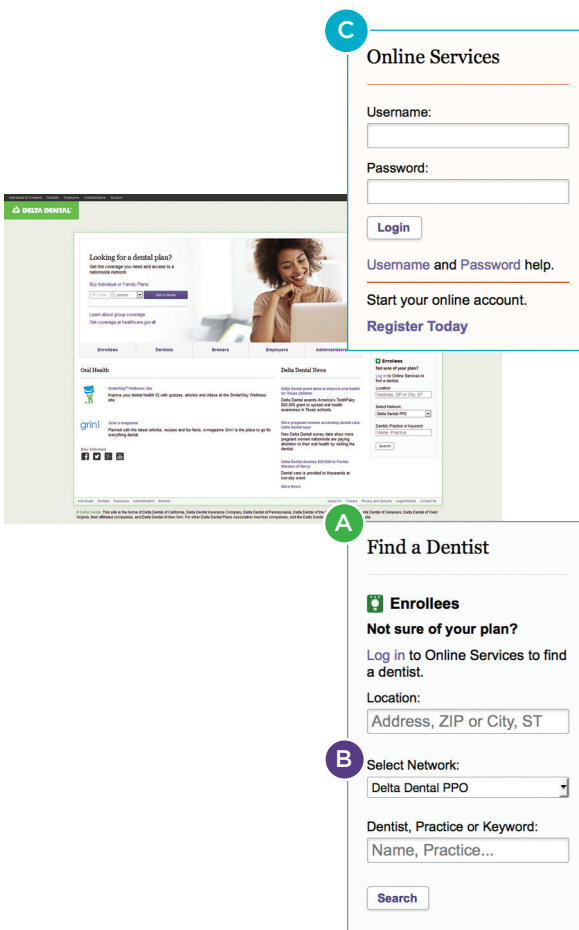
**A. Search for a dentist.** Look for the **Find a Dentist**

tool on the right. Enter a location (address, ZIP code or city and state), and select your plan from the drop-down menu. For a more targeted search, you can enter the name of your dentist or dental office. Click Search.

**Optional:** Filter your search results by categories such as specialty, language, gender, extended office hours and accessibility.

**B. Current dentist.** Want to see if your current dentist is in-network? Just search by the name of your dentist or dental office and location, and choose "All of the above" for network. The network(s) will be listed when you click on your dentist or dental office.

**C. Find out your network.** Don't know which network you're in? Log in to Online Services before searching. You can register for an account as soon as your coverage begins.



**C** Online Services

Username:

Password:

Username and Password help.

Start your online account.

[Register Today](#)

**A** Find a Dentist

**Enrollees**

Not sure of your plan?

Log in to Online Services to find a dentist.

Location:

**B** Select Network:

Delta Dental PPO

Dentist, Practice or Keyword:

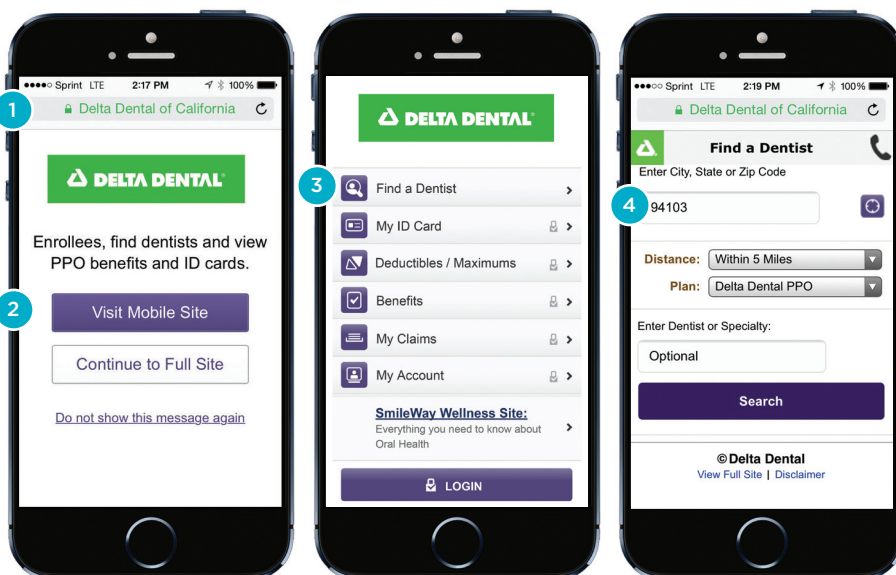
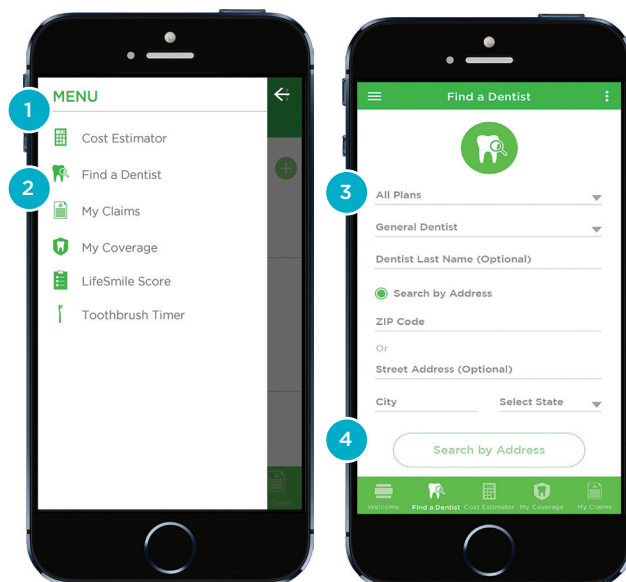


## MOBILE APP<sup>1</sup>:

For smartphone or tablet

First, install the Delta Dental app from Google Play or the App Store.

1. Click on the menu in the top-left corner.
2. Select **Find a Dentist**.
3. Select your plan and the type of dentist you are searching for.
4. Click on **Search by Current Location** or **Search by Address**.



## MOBILE-OPTIMIZED SITE<sup>1</sup>:

For smartphone

1. Go to [deltadentalins.com](http://deltadentalins.com).
2. Click on **Visit Mobile Site**.
3. Click on **Find a Dentist**.
4. Enter your location, select a distance and plan (network) from the drop-down menu, optionally filter your search by dentist or specialty and click **Search**.

<sup>1</sup> Some features available to PPO and Premier enrollees only.

Delta Dental Premier and Delta Dental PPO are underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV, TX and UT and by not-for-profit dental service companies in these states: CA - Delta Dental of California; PA, MD - Delta Dental of Pennsylvania; NY - Delta Dental of New York, Inc.; DE - Delta Dental of Delaware, Inc.; WV - Delta Dental of West Virginia, Inc. In Texas, Delta Dental PPO is underwritten as a dental provider organization (DPO) plan.

DeltaCare USA is underwritten in these states by these entities: AL - Alpha Dental of Alabama, Inc.; AZ - Alpha Dental of Arizona, Inc.; CA - Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VT, WA, WI, WY - Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV - Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX - Alpha Dental Programs, Inc.; NV - Alpha Dental of Nevada, Inc.; UT - Alpha Dental of Utah, Inc.; NM - Alpha Dental of New Mexico, Inc.; NY - Delta Dental of New York, Inc.; PA - Delta Dental of Pennsylvania; VA - Delta Dental of Virginia. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

Delta Dental of California, Delta Dental of New York, Inc., Delta Dental of Pennsylvania, Delta Dental Insurance Company and our affiliated companies form one of the nation's largest dental benefits delivery systems, covering 34.5 million enrollees. All of our companies are members, or affiliates of members, of the Delta Dental Plans Association, a network of 39 Delta Dental companies that together provide dental coverage to 74 million people in the U.S.

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**

265 Hegenberger Road, Suite 100  
Oakland, California 94621  
(510) 633-0333 • (888) 547-2054  
www.carpenterfunds.com



March 1, 2020

**RE: Carpenters Pension Trust Fund for Northern California  
Carpenters Annuity Trust Fund for Northern California  
Income Tax Withholding**

Dear Retiree/Beneficiary:

As a reminder, you may choose the number of withholding allowances used to determine how much Federal Income Tax is withheld from your retirement payments. You may also elect to have no withholding.

In 2020, the automatic Federal income tax withholding threshold for monthly benefits is \$2,095. If you wish to change your income tax deductions you must submit a new *Form W-4P Withholding Certificate for Pension or Annuity Payments*.

**If your monthly Retirement Payments are less than \$2,095 per month in 2020**

- We *will not* automatically withhold Federal taxes
- You may elect withholding if you like
- If you previously requested withholding, we will continue to withhold taxes

**If your monthly Retirement Payments are greater than \$2,095 per month in 2020**

We *will* automatically withhold Federal taxes assuming "Married, 3 exemptions" (IRS requirement). However, you may elect withholding based on the following:

- A different marital status, and/or
- A different number of exemptions, or
- No withholding at all
- If you previously requested withholding, we will continue to withhold taxes

Exception: If the Fund Office has no U.S. street address on record, a Retiree is subject to mandatory withholding at "Married, 3 exemptions" regardless of the Retiree's request for an alternative, lower withholding rate.

**If you are a California resident**, we will automatically withhold state taxes if 10% of the amount of federal withholding is at least \$10. You may elect to withhold a different amount or no withholding at all for state personal income tax by completing a DE-4P form. If you elect to have state taxes withheld, you can change or cancel withholding instructions at any time.

**To obtain a federal W-4P Withholding Form or California State DE-4P Form:**

- Contact the Fund Office Benefit Services Department  
Phone: (510) 633-0333 or Toll Free at (888) 547-2054  
Email: [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com), or  
Visit: [www.carpenterfunds.com/forms-and-documents/](http://www.carpenterfunds.com/forms-and-documents/)
- **Visit the Internal Revenue Service website: [www.irs.gov](http://www.irs.gov)**
- **Visit the State of California website: [www.edd.ca.gov](http://www.edd.ca.gov)**

If you request a change, it will be put into effect within 60 days after receipt of the form.

**Withholding is one way for you to pay a portion of your income tax. If no tax, or not enough tax, is withheld from your benefits, you may have to pay estimated taxes during the year or a tax penalty at the end of the year. Of course, whether you have to pay state or federal income tax on your benefit payments depends on the total amount of your taxable income. Your decision on withholding is an important one, and you may wish to discuss it with a qualified tax adviser.**

Sincerely,  
Boards of Trustees



**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100  
Oakland, California 94621-1480  
Tel. (510) 633-0333 ✦ (888) 547-2054 ✦ Fax (510) 633-0215



April 3, 2020

**TO: All Active Plan Participants, Non-Medicare Retirees and their Dependents including COBRA Beneficiaries**

**FROM: BOARD OF TRUSTEES  
Carpenters Health and Welfare Trust Fund for California**

**RE: BENEFIT CHANGES – INDEMNITY PLAN  
Online Telehealth Medical Visits  
COVID-19 Laboratory Tests  
Prescription Drug Benefits**

This Notice will advise you of certain material modifications that were made to your medical and prescription benefits.

It is the intent of the Plan to comply with federally mandated benefit requirements. Unless superseded by law with mandatory additional benefits, **effective March 1, 2020, the Health and Welfare Plan will provide 100% coverage of the PPO Allowed Amount for COVID-19 laboratory testing by a Contract Provider as well as 100% coverage for telehealth medical visits through LiveHealth Online.** COVID-19 testing and LiveHealth Online services will not be subject to the Plan's calendar year deductible.

### **Online Telehealth Medical Visits**

LiveHealth Online allows you to access private and secure video visits with a board-certified doctor 24 hours a day using your smartphone, tablet or computer that has a webcam. Physicians available through LiveHealth Online can evaluate your symptoms, help you understand your condition, including the possibility of contracting the COVID-19 virus, all the while minimizing the risk of exposure of disease to yourself and others because your visit is in the comfort of your own home. In addition to the LiveHealth Online visit being available at no cost, no appointment is necessary and wait times are nominal.

To get started, go to [livehealthonline.com](https://livehealthonline.com) and sign up by:

1. Choose **Sign Up** to create your LiveHealth Online account. Enter your name, email address, date of birth and create a secure password.
2. Read and agree to the *Terms of Use*.
3. Choose your location in the drop-down box of states.
4. Enter your birth date and choose your gender.
5. For the question "Do you have insurance?", select **Yes**. Be sure to have your medical identification card available to complete the insurance information. If you choose **No**, you can enter your insurance information later.
6. For **Health Plan**, in the drop-down box, select **Anthem**.
7. For the **Subscriber ID**, enter your identification number, which is found on your medical identification card. Select **Yes** if you are the Plan Participant or **No** if you are a Dependent

of the Participant.

- 8. Select the green **Finish** button.

For questions about how to use LiveHealth Online, call toll free (888) 548-3432 or email [help@livehealthonline.com](mailto:help@livehealthonline.com).

**COVID-19 Laboratory Tests**

The Plan will provide 100% coverage of the PPO Allowed Amount for COVID-19 laboratory testing by a Contract Provider. COVID-19 laboratory testing by a non-Contract Provider is payable at 100% of the average Contract Provider rate, not subject to the Plan’s calendar year deductible. You will be responsible for any charge in excess of the Plan’s payment if you use a non-Contract Provider. When possible, the Plan encourages you to use a Contract Provider to prevent an out-of-pocket cost to you for COVID-19 laboratory testing.

**Prescription Drug Benefits**

The Health and Welfare Plan contracts with Express Scripts, a prescription benefit management (PBM) firm, to administer the Prescription Drug benefits for our Participants. Express Scripts has implemented a number of best practices to help manage the safety and efficiency of the prescription drug program.

On or after March 1, 2020, there will be no benefit payment for the following prescriptions:

- A medication excluded under the PBM’s Pharmacy and Therapeutics Committee or United Brotherhood of Carpenter’s Clinical Advisory Committee,
- A drug not approved through the step therapy program,
- A drug requiring pre-authorization when pre-authorization is not obtained,
- A medication that has not been approved by the Food and Drug Administration for the indication prescribed unless such use has been reviewed and approved by the PBM’s Pharmacy and Therapeutics Committee or United Brotherhood of Carpenter’s Clinical Advisory Committee,
- A medication that does not satisfy Express Scripts’ clinical guidelines for safety, or cost saving protocols.

If you are taking a medication not covered by the Plan, we recommend that you talk to your doctor to discuss medication options that the Plan does cover. If you have any questions regarding your prescription drug coverage, including questions regarding medications covered under the program, please refer to Express Scripts at (800) 939-7093 or [www.express-scripts.com](http://www.express-scripts.com).

\* \* \* \* \*

Because this Plan is a “grandfathered health plan,” federal law requires us to provide this notice to you:

**Grandfathered Health Plan:** The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California believes the Fund’s Indemnity medical plan is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (“the Affordable Care Act”). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventative health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example the elimination of lifetime limits on benefits. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered

health plan status can be directed to the Plan Administrator or the Department of Labor at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

Please keep this notice with your benefit booklet. If you have any questions, please contact Benefit Services at the Fund Office at (510) 633-0333 or toll free at (888) 547-2054. You may also send an email to [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com). Forms and information can be found on our website at [www.carpenterfunds.com](http://www.carpenterfunds.com).

*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*

*In accordance with ERISA reporting requirements, this document serves as your Summary of Material Modifications to the Plan.*

# Northern California Carpenters 401(k) Plan

## CARES ACT – RETIREMENT PLAN PROVISIONS MEMO



Congress recently passed the Coronavirus Aid, Relief, and Economic Security Act (CARES Act). A portion of this act expands access to retirement plan accounts for affected Americans during this unprecedented time. While we encourage you to stay the course and continue to save, taking a loan or withdrawing money from your retirement account may be something you are considering as a last resort. If you decide you need to access your 401(k) Plan, your plan has adopted the following provisions.

**Carpenter Funds Administrative Office**, together with Pensionmark Financial Group, has consistently worked to provide the utmost educational experience for all its participants.

### PARTICIPANT EDUCATION

We believe that it is critical for employees to have access to responsive, live staff to assist them in navigating their retirement plan strategy. Registered and bilingual specialists are available. Our call center hours are Monday through Friday from 8:30 A.M. to 5:00 P.M. (PST).

### NEED HELP?

For more details or if you have questions regarding the CARES Act or any of your 401(k) Provisions, both Pensionmark and John Hancock are fully operational and here to assist you.

Access your account at  
[www.mylife.jhrps.com](http://www.mylife.jhrps.com)  
 or call 1-833-388-6466

If you would like to speak to someone from Pensionmark's Wellness team:

Email: [info@pensionmark.com](mailto:info@pensionmark.com)

Phone: 1-888-201-5488

### The CARES ACT Relief Provisions apply to:

- A person diagnosed with COVID-19 by a test approved by the Centers for Disease Control and Prevention.
- A person with a spouse or dependent diagnosed with COVID-19.
- A person experiencing adverse financial consequences due to being furloughed, quarantined, laid off, had their paid work hours reduced, were unable to work due to lack of childcare or had to close or scale back a business due to the coronavirus.

### Retirement Plan Loans

For any new or existing loan, you may apply to suspend your repayments due between March 27, 2020, and December 31, 2020. All subsequent payments will be adjusted to account for the delay and interest accrued during the delay.

- If making loan repayments **via ACH or mail**, you may call **1-833-388-6466** or **1-833-388-6466** to certify that you wish to delay payment due to COVID eligible repayment suspension provisions.

*Invoices will continue to be mailed but you can choose to not to pay them in the suspension period.*

### Withdrawals/Distributions

You may withdraw 100% of your 401(k) account up to \$100,000. (The maximum combines with other qualified accounts you may own.) The IRS suspended early withdrawal penalties for those taking CARES Act related distributions. These withdrawals are still taxable as income, but the tax can be spread over three years and you can elect to repay the withdrawal within three years. Additionally, the 20% standard income tax withholding at the time of distribution is not required. **We recommend discussing your options with a tax professional.**

*To request a COVID-Related Distribution, once logged into your participant website:*

1. Navigate to the Mega Menu drop down at the top of the home page.
2. Upon opening the Mega Menu, on the bottom left hand corner of the menu under "About my plan", click on "Request Forms".
3. On the Request forms screen, choose the "Coronavirus-Related Distribution" and elect to have the form either emailed or sent via mail.

Pensionmark has a wealth of free tools and resources available to you at [www.pensionmark.com/financial-wellness-center/](http://www.pensionmark.com/financial-wellness-center/).

Before making decisions about taking money out of your retirement savings, please reach out to your dedicated Pensionmark team. We are here to help you navigate through this unprecedented time. Please stay healthy and safe!

*Pensionmark Financial Group does not provide tax or legal advice. Please consult with a tax professional prior to deciding on any distribution option.*

**CARPENTERS HEALTH AND WELFARE TRUST FUND FOR CALIFORNIA**

265 Hegenberger Road, Suite 100

P.O. Box 2280

Oakland, California 94621-0180

Tel. (510) 633-0333 ✧ (888) 547-2054 ✧ Fax (510) 633-0215

[www.carpenterfunds.com](http://www.carpenterfunds.com)



July 24, 2020

**To: All Active Participants and their Beneficiaries – Plan A and Plan R**

**From: BOARD OF TRUSTEES  
Carpenters Health and Welfare Trust Fund for California**


**Re: SUMMARY OF BENEFITS AND COVERAGE (SBC) required by the Affordable Care Act (ACA)**

As required by law, group health plans like ours are providing plan participants with a Summary of Benefits and Coverage (SBC) as a way to help understand and compare medical benefits. The SBC provides a brief overview of the medical plan benefits provided by the Carpenters Health and Welfare Trust Fund for California. Please share this SBC with your family members who are also covered by the Plan.

Each SBC contains concise medical plan information in plain language about benefits and coverage. This includes what is covered, what you need to pay for various benefits, what is not covered, and where to go for more information or to get answers to questions. Government regulations are very specific about the information that can and cannot be included in each SBC. The Plan is not allowed to customize much of the SBC. An SBC includes:


- A health plan comparison tool called “Coverage Examples.” These examples illustrate how the medical plan covers care for two common health scenarios: having a baby and diabetes care. These examples show the projected total costs associated with each of these two situations, how much of these costs the Plan covers and how much you, the participant, need to pay. In these examples, it’s important to note that the costs are national averages and do not reflect what the actual services might cost in your area. Plus, the cost for your treatment might also be very different depending on your doctor’s approach, whether your doctor is an In-Network PPO Provider or a Non-PPO Provider, your age and any other health issues you may also have. These examples are there to help you compare how different health plans might cover the same condition—not for predicting your own actual costs.
- A link to a “Glossary” of common terms used in describing health benefits, including words such as “*deductible*,” “*co-payment*,” and “*co-insurance*.” The glossary is standard and cannot be customized by a Plan.
- Websites and toll-free phone numbers you can contact if you have questions or need assistance with benefits.

Please keep this notice with your benefit booklet. If you have any questions, please call Benefit Services at the Trust Fund Office at (510) 633-0333 or toll free at (888) 547-2054. You may also send an email to [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com).

 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.carpenterfunds.com](http://www.carpenterfunds.com) or call 1-888-547-2054. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.carpenterfunds.com](http://www.carpenterfunds.com) or call 1-888-547-2054 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| <b>What is the overall <u>deductible</u>?</b>                             | Contract <u>Provider</u> : \$128/individual per calendar year; \$256/family per calendar year.<br>Non-Contract <u>Provider</u> : \$257/person per calendar year; \$514/family per calendar year.   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .                   |
| <b>Are there services covered before you meet your <u>deductible</u>?</b> | Yes. Mental health, chemical dependency (including detox), member assistance program visits, Contract <u>Provider</u> On-Line Health physician visits up to \$59 per visit, and outpatient <u>prescription drugs</u> are covered before you meet your <u>deductible</u> .  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.   |
| <b>Are there other <u>deductibles</u> for specific services?</b>          | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| <b>What is the <u>out-of-pocket limit</u> for this <u>plan</u>?</b>       | There is no <u>out-of-pocket limit</u> on all types of <u>cost sharing</u> , but there is a \$1,289/person (\$2,578/family) on the amount of <u>coinsurance</u> that you must pay for covered services in a year.  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| <b>What is not included in the <u>out-of-pocket limit</u>?</b>            | <u>Premiums</u> , <u>balance-billing</u> charges, hearing examination and hearing aid expenses, penalties for failure to obtain precertification, <u>deductibles</u> , expenses from Non-Contract <u>providers</u> , outpatient retail/mail order <u>prescription drug</u> expenses, amounts over the reference-based pricing allowances and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .  |
| <b>Will you pay less if you use a <u>network provider</u>?</b>            | Yes. See <a href="http://www.anthem.com/ca">www.anthem.com/ca</a> or call 1-888-547-2054 for a list of Contract <u>providers</u> in California. See <a href="http://www.bcbs.com">www.bcbs.com</a> or call 1-800-810-2583 for a list of Contract <u>providers</u> outside the state of California.   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> |

| Important Questions  | Answers | Why This Matters:  |
|--|---------|--|
|  |         | might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.     | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event  | Services You May Need                            | What You Will Pay                             |  | Limitations, Exceptions, & Other Important Information  |
|---|--|---|--|---|
|   |  | Contract Provider<br>(You will pay the least) | Non-Contract Provider<br>(You will pay the most) |   |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | 10% <u>coinsurance</u>                        | 30% <u>coinsurance</u>                           | <ul style="list-style-type: none"> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul>  |
|   | <u>Specialist</u> visit                          | 10% <u>coinsurance</u>                        | 30% <u>coinsurance</u>                           | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.  |
|   | <u>Preventive care/screening/Immunization</u>    | 10% <u>coinsurance</u>                        | 30% <u>coinsurance</u>                           | <ul style="list-style-type: none"> <li>For adults and children, benefits are limited to one routine physical exam in any 12-month period.</li> <li>For Employee and Spouse only, benefits include one routine Ob-Gyn examination within a 12-month period in addition to the routine physical. Coverage includes any x-rays and laboratory tests provided in connection with the physical examination, including a pap smear.</li> <li>You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul> |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood work)       | 10% <u>coinsurance</u>                        | 30% <u>coinsurance</u>                           | Professional/physician charges may be billed separately (Services from Non-Contract providers not registered with CMS are limited to \$100/appointment). Precertification is required for CT/CTA, MRI, Nuclear Cardiology, Pet Scans and Echocardiography.  |
|   | Imaging (CT/PET scans, MRIs)                     | 10% <u>coinsurance</u>                        | 30% <u>coinsurance</u>                           |   |

| Common Medical Event   | Services You May Need                                 | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information   |
|--|---|--|---|--|
|  |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)  |  |
| <p><b>If you need drugs to treat your illness or condition</b><br/>More information about <b>prescription drug coverage</b> is available at <a href="http://www.express-scripts.com">www.express-scripts.com</a> or call 1-800-939-7093.</p> | Generic drugs   | Retail: \$15 <u>copay</u> /fill. Mail order: \$26 <u>copay</u> /fill   | You pay 100% (unless there are no network pharmacies within 10 miles). <u>Plan</u> reimburses no more than it would have paid had you used an In-Network Retail pharmacy. | <ul style="list-style-type: none"> <li>• Retail Pharmacy – 30-day supply</li> <li>• Mail Order Pharmacy – 90-day supply</li> <li>• <u>Deductible</u> does not apply to outpatient <u>prescription drugs</u>.</li> <li>• <u>Cost sharing</u> for outpatient <u>prescription drugs</u> <b>does not count</b> toward the <u>out-of-pocket limit</u>.</li> <li>• If the cost of the drug is less than the <u>copay</u>, you pay just the drug cost.</li> <li>• Some prescription drugs are subject to <u>preauthorization</u> (to avoid non-payment), or step therapy requirements.</li> <li>• Brand name Proton Pump Inhibitors (PPI) and Cholesterol drugs not covered.</li> <li>• For any new Brand Name Drug approved by the federal FDA, including injectable and infusion drugs, the <u>copay</u> is 50% of the cost of the drug for a minimum of 24 months after the drug has been approved. If the PBM determines that the new FDA-approved drug is a “must not add” drug, the <u>copay</u> will remain at 50% of the cost of the drug.</li> <li>• Mail Order is mandatory if more than 2 prescriptions are filled for maintenance medications.</li> </ul> |
|  | Preferred brand drugs (Formulary brand drugs)         | Retail: \$15 <u>copay</u> /fill + cost difference between generic and brand for multi-source brand. \$53 <u>copay</u> /fill for single-source formulary brand. Mail order: \$26 <u>copay</u> /fill + cost difference between generic and brand for multi-source brand. \$106 <u>copay</u> /fill for single-source formulary brand. |   |  |
|  | Non-preferred brand drugs (Non-formulary brand drugs) | Retail: \$80 <u>copay</u> /fill;<br>Mail Order: \$133 <u>copay</u> /fill   |   |  |
|  | <u>Specialty drugs</u>                                | Subject to Retail Copays (30-day supply).  |   |  |
| <p><b>If you have outpatient surgery</b></p>   | Facility fee (e.g., ambulatory surgery center)        | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u> plus any amounts over \$300  | For certain out-patient surgeries, the Plan has a maximum benefit payable if services are done at a hospital facility instead of an ambulatory surgery center. To avoid Plan maximums, precertification is required for outpatient surgeries.  |
|  | Physician/surgeon fees                                | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>  | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.   |



| Common Medical Event                    | Services You May Need                   | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information  |
|---|---|--|--|---|
|   |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)   |   |
| If you need immediate medical attention | <u>Emergency room care</u>              | <b>Medical:</b> 10% <u>coinsurance</u> .<br><b>Mental Health or Substance Abuse:</b> No charge | <b>Medical:</b> 30% coinsurance (10% coinsurance if no choice in hospital due to emergency). <b>Mental Health or Substance Abuse:</b> No charge    | Professional/physician charges may be billed separately. (Services from Non-Contract providers not registered with CMS are limited to \$100/appointment).   |
|   | <u>Emergency medical transportation</u> | 10% <u>coinsurance</u>   | 10% <u>coinsurance</u> .   | Limited to emergency care or medically necessary inter-facility transfer to the nearest hospital, only. Services provided by an Emergency Medical Technician (EMT) without subsequent emergency transport are covered. *See Article 1 of the Plan Document for more information on emergency care.  |
|   | <u>Urgent care</u>                      | <b>Medical:</b> 10% <u>coinsurance</u> .<br><b>Mental Health or Substance Abuse:</b> No charge | <b>Medical:</b> 30% coinsurance (10% coinsurance if no choice in hospital due to emergency).<br><b>Mental Health or Substance Abuse:</b> No charge | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.  |
| If you have a hospital stay             | Facility fee (e.g., hospital room)      | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>   | <ul style="list-style-type: none"> <li>• Precertification is required.</li> <li>• A maximum of \$30,000 is payable for the hospital facility charges associated with a single hip joint or knee joint replacement surgery.</li> <li>• In a Non-Contract Hospital, the <u>plan</u> covers a room with 2 or more beds (or the minimum charge for a 2-bed room in the Hospital if a higher priced room is used).</li> <li>• Services from Non-Contract providers not registered with CMS are not covered.</li> </ul> |
|   | Physician/surgeon fees                  | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>   | Services from Non-Contract providers not registered with CMS are not covered.   |

| Common Medical Event  | Services You May Need                     | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information   |
|---|---|--|--|--|
|   |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)           |  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                       | <b>Mental Health:</b> Office visit: No charge, <u>deductible</u> does not apply.<br>Other outpatient services: 10% <u>coinsurance</u> , <u>deductible</u> does not apply.<br><b>Substance Abuse:</b> no charge, <u>deductible</u> does not apply | 30% <u>coinsurance</u> , <u>deductible</u> does not apply. | <ul style="list-style-type: none"> <li>Plan pays 100% for physician online visits with a Contract Provider.</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul>   |
|   | Inpatient services                        | <b>Mental Health:</b> 10% <u>coinsurance</u> , <u>deductible</u> does not apply.<br><b>Substance Abuse:</b> no charge, <u>deductible</u> does not apply.   | 30% <u>coinsurance</u> , <u>deductible</u> does not apply. | <ul style="list-style-type: none"> <li>Precertification is required.</li> <li>In a Non-Contract Hospital, the <u>plan</u> covers a room with 2 or more beds (or the minimum charge for a 2-bed room in the Hospital if a higher priced room is used)</li> <li>Services from Non-Contract providers not registered with CMS are not covered.</li> </ul> |
| If you are pregnant   | Office visits                             | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>                                     | <ul style="list-style-type: none"> <li>Maternity care may include tests and services described somewhere else in the SBC (i.e., ultrasound).</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment</li> </ul>   |
|   | Childbirth/delivery professional services | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>                                     | Services from Non-Contract providers not registered with CMS are not covered.  |
|   | Childbirth/delivery facility services     | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>                                     | Precertification is required only if hospital stay is more than 48 hours for vaginal delivery or 96 hours for C-section. Services from Non-Contract providers not registered with CMS are not covered.   |
| If you need help recovering or have other special health needs            | <u>Home health care</u>                   | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>                                     | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.   |
|   | <u>Rehabilitation services</u>            | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>                                     | <b>Outpatient:</b> Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.<br><b>Inpatient:</b> Services from Non-Contract providers not registered with CMS are not covered.   |
|   | <u>Habilitation services</u>              | Not covered  | Not covered  | You pay 100% for this service, even in-network.  |

| Common Medical Event                   | Services You May Need            | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information  |
|--|----------------------------------|--|---|---|
|  |                                  | Contract Provider<br>(You will pay the least)                    | Non-Contract Provider<br>(You will pay the most)  |   |
|  | <u>Skilled nursing care</u>      | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>  | Precertification is recommended. Limited to 70 days per confinement. Services from Non-Contract providers not registered with CMS are not covered.  |
|  | <u>Durable medical equipment</u> | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>  | Rental covered up to reasonable purchase price.   |
|  | <u>Hospice services</u>          | 10% <u>coinsurance</u>   | 30% <u>coinsurance</u>  | <b>Outpatient:</b> Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.<br><b>Inpatient:</b> Services from Non-Contract providers not registered with CMS are not covered.<br>Covered if terminally ill. Respite care is limited to 8 days. |
| If your child needs dental or eye care | Children's eye exam              | \$10 <u>copayment</u>  | \$10 <u>copayment</u>   | Vision benefits are available through a separate vision <u>plan</u> . Your <u>cost sharing</u> does not count toward the medical <u>plan's out-of-pocket limit</u> .  |
|  | Children's glasses               | \$25 <u>copayment</u> , plus all amounts over \$175 for frames   | \$25 <u>copayment</u> , plus all amounts over \$35 for single vision lenses and amount over \$45 for frames |   |
|  | Children's dental check-up       | No charge, a <u>deductible</u> does not apply to these services. |   |   |
|  |                                  |  |   | Limited to \$2,500/person for Contract and \$2,000/person for Non-Contract per calendar year. Dental benefits are available through a separate dental <u>plan</u> . Your <u>cost sharing</u> does not count toward the medical <u>plan's out-of-pocket limit</u> .                    |

### Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded services</u> .)  |   |  |
|---|---|--|
| <ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• <u>Habilitation services</u></li> </ul>  | <ul style="list-style-type: none"> <li>• Infertility treatment</li> <li>• Long-term care</li> </ul>   | <ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Weight loss programs</li> </ul>   |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)  |   |  |
| <ul style="list-style-type: none"> <li>• Acupuncture (up to \$35/visit and 20 visits per calendar year)</li> <li>• Bariatric surgery (with precertification)</li> <li>• Chiropractic care (Employee and spouse only. Up to \$25/visit up to 20 visits per calendar year)</li> </ul> | <ul style="list-style-type: none"> <li>• Dental care (Adult) (up to \$2,500 for Contract and \$2,000 for Non-Contract per calendar year)</li> <li>• Hearing aids (limited to \$800/ear in any 3-year period)</li> </ul> | <ul style="list-style-type: none"> <li>• Non-emergency care when traveling outside the U.S.</li> <li>• Routine eye care (Adult) (under separate vision plan)</li> <li>• Routine foot care</li> </ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the Trust Fund Office at 1-888-547-2054. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-547-2054.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-547-2054.

Chinese (中文): 如果需要中文的帮助, ☐ ☐ ☐ ☐ ☐ ☐ ☐ 1-888-547-2054.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,800</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$128          |
| Copayments                        | \$90           |
| Coinsurance                       | \$1,240        |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$10           |
| <b>The total Peg would pay is</b> | <b>\$1,468</b> |

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$7,400</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$128          |
| Copayments                        | \$580          |
| Coinsurance                       | \$290          |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$60           |
| <b>The total Joe would pay is</b> | <b>\$1,058</b> |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$1,900</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| Deductibles                       | \$128        |
| Copayments                        | \$0          |
| Coinsurance                       | \$180        |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$308</b> |



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at <http://www.healthcare.gov/sbc-glossary> or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions   | Answers   | Why This Matters:  |
|---|---|--|
| What is the overall <a href="#">deductible</a> ?                                | \$0   | See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.  |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Not Applicable.   | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .  |
| Are there other <a href="#">deductibles</a> for specific services?              | No.   | You don't have to meet <a href="#">deductibles</a> for specific services.  |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$1,500 Individual / \$3,000 Family   | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.  |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , and health care services this <a href="#">plan</a> doesn't cover, indicated in chart starting on page 2.     | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .  |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.kp.org">www.kp.org</a> or call 1-800-278-3296 (TTY: 711) for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | Yes, but you may self-refer to certain <a href="#">specialists</a> .  | This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .   |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                  | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information  |
|--|--|--|--|---|
|  |  | Plan Provider<br>(You will pay the least)                  | Non-Plan Provider<br>(You will pay the most) |   |
| If you visit a health care <a href="#">provider's</a> office or clinic   | Primary care visit to treat an injury or illness       | \$20 / visit   | Not Covered                                  | None  |
|  | <a href="#">Specialist</a> visit                       | \$20 / visit   | Not Covered                                  | None  |
|  | <a href="#">Preventive care/screening/immunization</a> | No Charge  | Not Covered                                  | You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for. |
| If you have a test   | <a href="#">Diagnostic test</a> (x-ray, blood work)    | No Charge  | Not Covered                                  | None  |
|  | Imaging (CT/PET scans, MRIs)                           | No Charge  | Not Covered                                  | None  |
| If you need drugs to treat your illness or condition<br><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.kp.org/formulary">www.kp.org/formulary</a> | Generic drugs  | \$10 / prescription  | Not Covered                                  | Up to a 30-day supply retail or 100-day supply mail order. Subject to <a href="#">formulary</a> guidelines. No Charge for Contraceptives, <a href="#">deductible</a> does not apply.  |
|  | Preferred brand drugs                                  | \$30 / prescription  | Not Covered                                  | Up to a 30-day supply retail or 100-day supply mail order. Subject to <a href="#">formulary</a> guidelines. No Charge for Contraceptives, <a href="#">deductible</a> does not apply.  |
|  | Non-preferred brand drugs                              | Same as preferred brand drugs                              | Not Covered                                  | Same as preferred brand drugs when approved through exception process.  |
|  | <a href="#">Specialty drugs</a>                        | 20% <a href="#">coinsurance</a> up to \$150 / prescription | Not Covered                                  | Up to a 30-day supply retail. Subject to <a href="#">formulary</a> guidelines.  |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory surgery center)         | \$20 / procedure   | Not Covered                                  | None  |
|  | Physician/surgeon fees                                 | No Charge  | Not Covered                                  | None  |

| Common Medical Event  | Services You May Need                            | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information  |
|---|--|---|--|---|
|   |  | Plan Provider<br>(You will pay the least)   | Non-Plan Provider<br>(You will pay the most) |   |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$50 / visit  | \$50 / visit                                 | None  |
|   | <a href="#">Emergency medical transportation</a> | No Charge   | No Charge                                    | None  |
|   | <a href="#">Urgent care</a>                      | \$20 / visit  | \$20 / visit                                 | Non- <a href="#">Plan providers</a> covered when temporarily outside the service area.  |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | No Charge   | Not Covered                                  | None  |
|   | Physician/surgeon fees                           | No Charge   | Not Covered                                  | None  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | <b>Mental / Behavioral Health:</b> \$20 / individual visit. No Charge for other outpatient services; <b>Substance Abuse:</b> \$20 / individual visit. \$5 / day for other outpatient services | Not Covered                                  | Mental / Behavioral health: \$10 / group visit; Substance Abuse: \$5 / group visit  |
|   | Inpatient services                               | No Charge   | Not Covered                                  | None  |
| If you are pregnant   | Office visits                                    | No Charge   | Not Covered                                  | Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> , or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
|   | Childbirth/delivery professional services        | No charge   | Not Covered                                  | None  |
|   | Childbirth/delivery facility services            | No Charge   | Not Covered                                  | None  |
| If you need help recovering or have other special health                  | <a href="#">Home health care</a>                 | No Charge   | Not Covered                                  | Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.   |



| Common Medical Event                   | Services You May Need                     | What You Will Pay                                |  | Limitations, Exceptions, & Other Important Information                         |
|--|---|--|--|--|
|  |   | Plan Provider<br>(You will pay the least)        | Non-Plan Provider<br>(You will pay the most) |  |
| needs                                  | <a href="#">Rehabilitation services</a>   | Inpatient: No Charge<br>Outpatient: \$20 / visit | Not Covered                                  | None   |
|  | <a href="#">Habilitation services</a>     | \$20 / visit                                     | Not Covered                                  | None   |
|  | <a href="#">Skilled nursing care</a>      | No Charge  | Not Covered                                  | Up to 100 days maximum / benefit period  |
|  | <a href="#">Durable medical equipment</a> | No Charge  | Not Covered                                  | Subject to <a href="#">formulary</a> guidelines. Requires prior authorization. |
|  | <a href="#">Hospice services</a>          | No Charge  | Not Covered                                  | None   |
| If your child needs dental or eye care | Children's eye exam                       | No Charge  | Not Covered                                  | None   |
|  | Children's glasses                        | Amounts in excess of \$125 allowance             | Not Covered                                  | Allowance limited to once every 24 months.                                     |
|  | Children's dental check-up                | Not Covered                                      | Not Covered                                  | None   |

#### Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- Children's glasses
- Cosmetic surgery
- Dental Care (Adult & Child)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture (Plan provider referred)
- Bariatric surgery
- Chiropractic care (30 visit limit / year)
- Hearing aids (\$2500 limit /ear every 36 months)
- Infertility treatment
- Routine eye care (Adult)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

|  |   |
|--|---|
| Kaiser Permanente Member Services  | 1-800-278-3296 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>     |
| Department of Labor’s Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>                         |
| California Department of Insurance   | 1-800-927-HELP (4357) or <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |
| California Department of Managed Healthcare  | 1-888-466-2219 or <a href="http://www.healthhelp.ca.gov/">www.healthhelp.ca.gov/</a>                      |

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, ☎☎打☎个号☎1-800-757-7585 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-278-3296 (TTY: 711)

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$0
- Other (blood work) [copayment](#) \$0

This EXAMPLE event includes services like:  
Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,800</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |             |
|-----------------------------------|-------------|
| Deductibles                       | \$0         |
| Copayments                        | \$30        |
| Coinsurance                       | \$0         |
| <i>What isn't covered</i>         |             |
| Limits or exclusions              | \$60        |
| <b>The total Peg would pay is</b> | <b>\$90</b> |

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$0
- Other (blood work) [copayment](#) \$0

This EXAMPLE event includes services like:  
Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$7,400</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$0            |
| Copayments                        | \$1,000        |
| Coinsurance                       | \$0            |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$50           |
| <b>The total Joe would pay is</b> | <b>\$1,050</b> |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$0
- Other (x-ray) [copayment](#) \$0

This EXAMPLE event includes services like:  
Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$1,900</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| Deductibles                       | \$0          |
| Copayments                        | \$200        |
| Coinsurance                       | \$0          |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$200</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

**CARPENTERS HEALTH AND WELFARE TRUST FUND FOR CALIFORNIA**

265 Hegenberger Road, Suite 100

P.O. Box 2280

Oakland, California 94621-0180

Tel. (510) 633-0333 ✧ (888) 547-2054 ✧ Fax (510) 633-0215

[www.carpenterfunds.com](http://www.carpenterfunds.com)



July 24, 2020

**To: All Active Participants and their Beneficiaries – Plan B and Flat Rate Plan**

**From: BOARD OF TRUSTEES  
Carpenters Health and Welfare Trust Fund for California**

**Re: SUMMARY OF BENEFITS AND COVERAGE (SBC) required by the Affordable Care Act (ACA)**

As required by law, group health plans like ours are providing plan participants with a Summary of Benefits and Coverage (SBC) as a way to help understand and compare medical benefits. The SBC provides a brief overview of the medical plan benefits provided by the Carpenters Health and Welfare Trust Fund for California. Please share this SBC with your family members who are also covered by the Plan.

Each SBC contains concise medical plan information in plain language about benefits and coverage. This includes what is covered, what you need to pay for various benefits, what is not covered, and where to go for more information or to get answers to questions. Government regulations are very specific about the information that can and cannot be included in each SBC. The Plan is not allowed to customize much of the SBC. An SBC includes:

- A health plan comparison tool called “Coverage Examples.” These examples illustrate how the medical plan covers care for two common health scenarios: having a baby and diabetes care. These examples show the projected total costs associated with each of these two situations, how much of these costs the Plan covers and how much you, the participant, need to pay. In these examples, it’s important to note that the costs are national averages and do not reflect what the actual services might cost in your area. Plus, the cost for your treatment might also be very different depending on your doctor’s approach, whether your doctor is an In-Network PPO Provider or a Non-PPO Provider, your age and any other health issues you may also have. These examples are there to help you compare how different health plans might cover the same condition—not for predicting your own actual costs.
- A link to a “Glossary” of common terms used in describing health benefits, including words such as “deductible,” “co-payment,” and “co-insurance.” The glossary is standard and cannot be customized by a Plan.
- Websites and toll-free phone numbers you can contact if you have questions or need assistance with benefits.


Please keep this notice with your benefit booklet. If you have any questions, please call Benefit Services at the Trust Fund Office at (510) 633-0333 or toll free at (888) 547-2054. You may also send an email to [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com).



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.carpenterfunds.com](http://www.carpenterfunds.com) or call 1-888-547-2054. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.carpenterfunds.com](http://www.carpenterfunds.com) or call 1-888-547-2054 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <u>deductible</u> ?                             | Contract <u>Provider</u> : \$128/individual per calendar year; \$256/family per calendar year.<br>Non-Contract <u>Provider</u> : \$257/person per calendar year; \$514/family per calendar year.   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. Mental health, chemical dependency (including detox), member assistance program visits, Contract <u>Provider</u> On-Line Health physician visits up to \$59 per visit, and outpatient <u>prescription drugs</u> are covered before you meet your <u>deductible</u> .  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.   |
| Are there other <u>deductibles</u> for specific services?           | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?       | There is no <u>out-of-pocket limit</u> on all types of <u>cost sharing</u> , but there is a \$6,445/person (\$12,890/family) on the amount of <u>coinsurance</u> that you must pay for covered services in a year.   | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| What is not included in the <u>out-of-pocket limit</u> ?            | <u>Premiums</u> , <u>balance-billing</u> charges, hearing examination and hearing aid expenses, penalties for failure to obtain precertification, <u>deductibles</u> , expenses from Non-Contract <u>providers</u> , outpatient retail/mail order <u>prescription drug</u> expenses, amounts over the reference-based pricing allowances and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .  |
| Will you pay less if you use a <u>network provider</u> ?            | Yes. See <a href="http://www.anthem.com/ca">www.anthem.com/ca</a> or call 1-888-547-2054 for a list of Contract <u>providers</u> in California. See <a href="http://www.bcbs.com">www.bcbs.com</a> or call 1-800-  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u>   |

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
|  | 810-2583 for a list of Contract <u>providers</u> outside the state of California. | charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event  | Services You May Need                            | What You Will Pay                             |  | Limitations, Exceptions, & Other Important Information  |
|---|--|---|--|---|
|   |  | Contract Provider<br>(You will pay the least) | Non-Contract Provider<br>(You will pay the most) |   |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | 20% <u>coinsurance</u>                        | 40% <u>coinsurance</u>                           | <ul style="list-style-type: none"> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul>  |
|   | <u>Specialist</u> visit                          | 20% <u>coinsurance</u>                        | 40% <u>coinsurance</u>                           | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.  |
|   | <u>Preventive care/screening/Immunization</u>    | 20% <u>coinsurance</u>                        | 40% <u>coinsurance</u>                           | <ul style="list-style-type: none"> <li>For adults and children, benefits are limited to one routine physical exam in any 12-month period.</li> <li>For Employee and Spouse only, benefits include one routine Ob-Gyn examination within a 12-month period in addition to the routine physical. Coverage includes any x-rays and laboratory tests provided in connection with the physical examination, including a pap smear.</li> <li>You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul> |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood work)       | 20% <u>coinsurance</u>                        | 40% <u>coinsurance</u>                           | Professional/physician charges may be billed separately (Services from Non-Contract providers not registered with CMS are limited to \$100/appointment). Precertification is required for CT/CTA, MRI, Nuclear Cardiology, Pet Scans and Echocardiography.  |
|   | Imaging (CT/PET scans, MRIs)                     | 20% <u>coinsurance</u>                        | 40% <u>coinsurance</u>                           |   |

| Common Medical Event   | Services You May Need                                 | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information   |
|--|---|--|---|--|
|  |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)  |  |
| <p><b>If you need drugs to treat your illness or condition</b><br/>More information about <b>prescription drug coverage</b> is available at <a href="http://www.express-scripts.com">www.express-scripts.com</a> or call 1-800-939-7093.</p> | Generic drugs   | Retail: \$15 <u>copay</u> /fill. Mail order: \$26 <u>copay</u> /fill   | You pay 100% (unless there are no network pharmacies within 10 miles). <u>Plan</u> reimburses no more than it would have paid had you used an In-Network Retail pharmacy. | <ul style="list-style-type: none"> <li>• Retail Pharmacy – 30-day supply</li> <li>• Mail Order Pharmacy – 90-day supply</li> <li>• <u>Deductible</u> does not apply to outpatient <u>prescription drugs</u>.</li> <li>• <u>Cost sharing</u> for outpatient <u>prescription drugs</u> <b>does not count</b> toward the <u>out-of-pocket limit</u>.</li> <li>• If the cost of the drug is less than the <u>copay</u>, you pay just the drug cost.</li> <li>• Some prescription drugs are subject to <u>preauthorization</u> (to avoid non-payment), or step therapy requirements.</li> <li>• Brand name Proton Pump Inhibitors (PPI) and Cholesterol drugs not covered.</li> <li>• For any new Brand Name Drug approved by the federal FDA, including injectable and infusion drugs, the <u>copay</u> is 50% of the cost of the drug for a minimum of 24 months after the drug has been approved. If the PBM determines that the new FDA-approved drug is a “must not add” drug, the <u>copay</u> will remain at 50% of the cost of the drug.</li> <li>• Mail Order is mandatory if more than 2 prescriptions are filled for maintenance medications.</li> </ul> |
|  | Preferred brand drugs (Formulary brand drugs)         | Retail: \$15 <u>copay</u> /fill + cost difference between generic and brand for multi-source brand. \$53 <u>copay</u> /fill for single-source formulary brand. Mail order: \$26 <u>copay</u> /fill + cost difference between generic and brand for multi-source brand. \$106 <u>copay</u> /fill for single-source formulary brand. |   |  |
|  | Non-preferred brand drugs (Non-formulary brand drugs) | Retail: \$80 <u>copay</u> /fill;<br>Mail Order: \$133 <u>copay</u> /fill   |   |  |
|  | <u>Specialty drugs</u>                                | Subject to Retail Copays (30-day supply).  |   |  |
| <p><b>If you have outpatient surgery</b></p>   | Facility fee (e.g., ambulatory surgery center)        | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u> plus any amounts over \$300  | For certain out-patient surgeries, the Plan has a maximum benefit payable if services are done at a hospital facility instead of an ambulatory surgery center. To avoid Plan maximums, precertification is required for outpatient surgeries.  |
|  | Physician/surgeon fees                                | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>  | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.   |

| Common Medical Event                    | Services You May Need                   | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information  |
|---|---|--|--|---|
|   |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)   |   |
| If you need immediate medical attention | <u>Emergency room care</u>              | <b>Medical:</b> 20% <u>coinsurance</u> .<br><b>Mental Health or Substance Abuse:</b> No charge | <b>Medical:</b> 40% coinsurance (20% coinsurance if no choice in hospital due to emergency). <b>Mental Health or Substance Abuse:</b> No charge    | Professional/physician charges may be billed separately. (Services from Non-Contract providers not registered with CMS are limited to \$100/appointment).   |
|   | <u>Emergency medical transportation</u> | 20% <u>coinsurance</u>   | 20% <u>coinsurance</u> .   | Limited to emergency care or medically necessary inter-facility transfer to the nearest hospital, only. Services provided by an Emergency Medical Technician (EMT) without subsequent emergency transport are covered.*See Article 1 of the Plan Document for more information on emergency care.   |
|   | <u>Urgent care</u>                      | <b>Medical:</b> 20% <u>coinsurance</u> .<br><b>Mental Health or Substance Abuse:</b> No charge | <b>Medical:</b> 40% coinsurance (20% coinsurance if no choice in hospital due to emergency).<br><b>Mental Health or Substance Abuse:</b> No charge | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.  |
| If you have a hospital stay             | Facility fee (e.g., hospital room)      | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>   | <ul style="list-style-type: none"> <li>• Precertification is required.</li> <li>• A maximum of \$30,000 is payable for the hospital facility charges associated with a single hip joint or knee joint replacement surgery.</li> <li>• In a Non-Contract Hospital, the <u>plan</u> covers a room with 2 or more beds (or the minimum charge for a 2-bed room in the Hospital if a higher priced room is used).</li> <li>• Services from Non-Contract providers not registered with CMS are not covered.</li> </ul> |
|   | Physician/surgeon fees                  | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>   | Services from Non-Contract providers not registered with CMS are not covered.   |

\* For more information about limitations and exceptions, see the plan or policy document at [www.carpenterfunds.com](http://www.carpenterfunds.com).



| Common Medical Event  | Services You May Need                     | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information   |
|---|---|--|--|--|
|   |   | Contract Provider<br>(You will pay the least)  | Non-Contract Provider<br>(You will pay the most)           |  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                       | <b>Mental Health:</b> Office visit: No charge, <u>deductible</u> does not apply.<br>Other outpatient services: 20% <u>coinsurance</u> , <u>deductible</u> does not apply.<br><b>Substance Abuse:</b> no charge, <u>deductible</u> does not apply | 40% <u>coinsurance</u> , <u>deductible</u> does not apply. | <ul style="list-style-type: none"> <li>Plan pays 100% for physician online visits with a Contract provider.</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.</li> </ul>   |
|   | Inpatient services                        | <b>Mental Health:</b> 20% <u>coinsurance</u> , <u>deductible</u> does not apply.<br><b>Substance Abuse:</b> no charge, <u>deductible</u> does not apply.   | 40% <u>coinsurance</u> , <u>deductible</u> does not apply. | <ul style="list-style-type: none"> <li>Precertification is required.</li> <li>In a Non-Contract Hospital, the <u>plan</u> covers a room with 2 or more beds (or the minimum charge for a 2-bed room in the Hospital if a higher priced room is used)</li> <li>Services from Non-Contract providers not registered with CMS are not covered.</li> </ul> |
| If you are pregnant   | Office visits                             | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                                     | <ul style="list-style-type: none"> <li>Maternity care may include tests and services described somewhere else in the SBC (i.e., ultrasound).</li> <li>Services from Non-Contract providers not registered with CMS are limited to \$100/appointment</li> </ul>   |
|   | Childbirth/delivery professional services | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                                     | Services from Non-Contract providers not registered with CMS are not covered.  |
|   | Childbirth/delivery facility services     | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                                     | Precertification is required only if hospital stay is more than 48 hours for vaginal delivery or 96 hours for C-section. Services from Non-Contract providers not registered with CMS are not covered.   |
| If you need help recovering or have other special health needs            | <u>Home health care</u>                   | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                                     | Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.   |
|   | <u>Rehabilitation services</u>            | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                                     | <b>Outpatient:</b> Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.<br><b>Inpatient:</b> Services from Non-Contract providers not registered with CMS are not covered.   |
|   | <u>Habilitation services</u>              | Not covered  | Not covered  | You pay 100% for this service, even in-network.  |

| Common Medical Event                   | Services You May Need            | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information  |
|--|----------------------------------|--|---|---|
|  |                                  | Contract Provider<br>(You will pay the least)                    | Non-Contract Provider<br>(You will pay the most)  |   |
|  | <u>Skilled nursing care</u>      | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>  | Precertification is recommended. Limited to 70 days per confinement. Services from Non-Contract providers not registered with CMS are not covered.  |
|  | <u>Durable medical equipment</u> | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>  | Rental covered up to reasonable purchase price.   |
|  | <u>Hospice services</u>          | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>  | <b>Outpatient:</b> Services from Non-Contract providers not registered with CMS are limited to \$100/appointment.<br><b>Inpatient:</b> Services from Non-Contract providers not registered with CMS are not covered.<br>Covered if terminally ill. Respite care is limited to 8 days. |
| If your child needs dental or eye care | Children's eye exam              | \$10 <u>copayment</u>  | \$10 <u>copayment</u>   | Vision benefits are available through a separate vision <u>plan</u> . Your <u>cost sharing</u> does not count toward the medical <u>plan's out-of-pocket limit</u> .  |
|  | Children's glasses               | \$25 <u>copayment</u> , plus all amounts over \$175 for frames   | \$25 <u>copayment</u> , plus all amounts over \$35 for single vision lenses and amount over \$45 for frames |   |
|  | Children's dental check-up       | No charge, a <u>deductible</u> does not apply to these services. |   |   |
|  |                                  |  |   | Limited to \$2,500/person for Contract and \$2,000/person for Non-Contract per calendar year. Dental benefits are available through a separate dental <u>plan</u> . Your <u>cost sharing</u> does not count toward the medical <u>plan's out-of-pocket limit</u> .                    |

### Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded services</u> .)  |   |  |
|---|---|--|
| <ul style="list-style-type: none"> <li>• Cosmetic surgery</li> <li>• <u>Habilitation services</u></li> </ul>  | <ul style="list-style-type: none"> <li>• Infertility treatment</li> <li>• Long-term care</li> </ul>   | <ul style="list-style-type: none"> <li>• Private-duty nursing</li> <li>• Weight loss programs</li> </ul>   |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)  |   |  |
| <ul style="list-style-type: none"> <li>• Acupuncture (up to \$35/visit and 20 visits per calendar year)</li> <li>• Bariatric surgery (with precertification)</li> <li>• Chiropractic care (Employee and spouse only. Up to \$25/visit up to 20 visits per calendar year)</li> </ul> | <ul style="list-style-type: none"> <li>• Dental care (Adult) (up to \$2,500 for Contract and \$2,000 for Non-Contract per calendar year)</li> <li>• Hearing aids (limited to \$800/ear in any 3-year period)</li> </ul> | <ul style="list-style-type: none"> <li>• Non-emergency care when traveling outside the U.S.</li> <li>• Routine eye care (Adult) (under separate vision plan)</li> <li>• Routine foot care</li> </ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the Trust Fund Office at 1-888-547-2054. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-547-2054.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-547-2054.

Chinese (中文): 如果需要中文的帮助, ☐☐☐☐☐☐☐ 1-888-547-2054.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,800</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$128          |
| Copayments                        | \$90           |
| Coinsurance                       | \$2,490        |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$10           |
| <b>The total Peg would pay is</b> | <b>\$2,718</b> |

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$7,400</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$128          |
| Copayments                        | \$580          |
| Coinsurance                       | \$570          |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$60           |
| <b>The total Joe would pay is</b> | <b>\$1,338</b> |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$128
- Specialist coinsurance 10%
- Hospital (facility) coinsurance 10%
- Other coinsurance 10%

This EXAMPLE event includes services like:  
Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$1,900</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| Deductibles                       | \$128        |
| Copayments                        | \$0          |
| Coinsurance                       | \$360        |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$488</b> |



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at <http://www.healthcare.gov/sbc-glossary> or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions   | Answers   | Why This Matters:  |
|---|---|--|
| What is the overall <a href="#">deductible</a> ?                                | \$0   | See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.  |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Not Applicable.   | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .  |
| Are there other <a href="#">deductibles</a> for specific services?              | No.   | You don't have to meet <a href="#">deductibles</a> for specific services.  |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$1,500 Individual / \$3,000 Family   | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.  |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , and health care services this <a href="#">plan</a> doesn't cover, indicated in chart starting on page 2.     | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .  |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.kp.org">www.kp.org</a> or call 1-800-278-3296 (TTY: 711) for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | Yes, but you may self-refer to certain <a href="#">specialists</a> .  | This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .   |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                  | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information  |
|--|--|--|--|---|
|  |  | Plan Provider<br>(You will pay the least)                    | Non-Plan Provider<br>(You will pay the most) |   |
| If you visit a health care <a href="#">provider's</a> office or clinic   | Primary care visit to treat an injury or illness       | \$20 / visit   | Not Covered                                  | None  |
|  | <a href="#">Specialist</a> visit                       | \$20 / visit   | Not Covered                                  | None  |
|  | <a href="#">Preventive care/screening/immunization</a> | No Charge  | Not Covered                                  | You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for. |
| If you have a test   | <a href="#">Diagnostic test</a> (x-ray, blood work)    | No Charge  | Not Covered                                  | None  |
|  | Imaging (CT/PET scans, MRIs)                           | No Charge  | Not Covered                                  | None  |
| If you need drugs to treat your illness or condition<br><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.kp.org/formulary">www.kp.org/formulary</a> | Generic drugs  | Retail: \$10 / prescription; Mail order: \$20 / prescription | Not Covered                                  | Up to a 30-day supply retail or 100-day supply mail order. Subject to <a href="#">formulary</a> guidelines. No Charge for Contraceptives, <a href="#">deductible</a> does not apply.  |
|  | Preferred brand drugs                                  | Retail: \$30 / prescription; Mail order: \$60 / prescription | Not Covered                                  | Up to a 30-day supply retail or 100-day supply mail order. Subject to <a href="#">formulary</a> guidelines. No Charge for Contraceptives, <a href="#">deductible</a> does not apply.  |
|  | Non-preferred brand drugs                              | Same as preferred brand drugs                                | Not Covered                                  | Same as preferred brand drugs when approved through exception process.  |
|  | <a href="#">Specialty drugs</a>                        | 30% <a href="#">coinsurance</a> up to \$150 / prescription   | Not Covered                                  | Up to a 30-day supply retail. Subject to <a href="#">formulary</a> guidelines.  |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory surgery center)         | \$20 / procedure   | Not Covered                                  | None  |
|  | Physician/surgeon fees                                 | No Charge  | Not Covered                                  | None  |

| Common Medical Event  | Services You May Need                            | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information  |
|---|--|---|--|---|
|   |  | Plan Provider<br>(You will pay the least)   | Non-Plan Provider<br>(You will pay the most) |   |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$100 / visit   | \$100 / visit                                | None  |
|   | <a href="#">Emergency medical transportation</a> | No Charge   | No Charge                                    | None  |
|   | <a href="#">Urgent care</a>                      | \$20 / visit  | \$20 / visit                                 | Non- <a href="#">Plan providers</a> covered when temporarily outside the service area.  |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | \$250 / admission   | Not Covered                                  | None  |
|   | Physician/surgeon fees                           | No Charge   | Not Covered                                  | None  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | <b>Mental / Behavioral Health:</b> \$20 / individual visit. No Charge for other outpatient services; <b>Substance Abuse:</b> \$20 / individual visit. \$5 / day for other outpatient services | Not Covered                                  | Mental / Behavioral health: \$10 / group visit; Substance Abuse: \$5 / group visit  |
|   | Inpatient services                               | \$250 / admission   | Not Covered                                  | None  |
| If you are pregnant   | Office visits                                    | No Charge   | Not Covered                                  | Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> , or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
|   | Childbirth/delivery professional services        | No charge   | Not Covered                                  | None  |
|   | Childbirth/delivery facility services            | \$250 / admission   | Not Covered                                  | None  |
| If you need help recovering or have other special health                  | <a href="#">Home health care</a>                 | No Charge   | Not Covered                                  | Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.   |

| Common Medical Event                   | Services You May Need                     | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information                         |
|--|---|--|--|--|
|  |   | Plan Provider<br>(You will pay the least)                | Non-Plan Provider<br>(You will pay the most) |  |
| needs                                  | <a href="#">Rehabilitation services</a>   | Inpatient: \$250 / admission<br>Outpatient: \$20 / visit | Not Covered                                  | None   |
|  | <a href="#">Habilitation services</a>     | \$20 / visit   | Not Covered                                  | None   |
|  | <a href="#">Skilled nursing care</a>      | \$250 / admission  | Not Covered                                  | Up to 100 days maximum / benefit period  |
|  | <a href="#">Durable medical equipment</a> | No Charge  | Not Covered                                  | Subject to <a href="#">formulary</a> guidelines. Requires prior authorization. |
|  | <a href="#">Hospice services</a>          | No Charge  | Not Covered                                  | None   |
| If your child needs dental or eye care | Children's eye exam                       | No Charge  | Not Covered                                  | None   |
|  | Children's glasses                        | Amounts in excess of \$125 allowance                     | Not Covered                                  | Allowance limited to once every 24 months.                                     |
|  | Children's dental check-up                | Not Covered  | Not Covered                                  | None   |

**Excluded Services & Other Covered Services:**

|   |  |   |
|---|--|---|
| <b>Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <a href="#">excluded services</a>.)</b> |  |   |
| <ul style="list-style-type: none"> <li>• Children's glasses</li> <li>• Cosmetic surgery</li> <li>• Dental Care (Adult &amp; Child)</li> </ul>   | <ul style="list-style-type: none"> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> <li>• Private-duty nursing</li> </ul> | <ul style="list-style-type: none"> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul> |

|   |   |   |
|---|---|---|
| <b>Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.)</b> |   |   |
| <ul style="list-style-type: none"> <li>• Acupuncture (Plan provider referred)</li> <li>• Bariatric surgery</li> </ul>                               | <ul style="list-style-type: none"> <li>• Chiropractic care (30 visit limit / year)</li> <li>• Hearing aids (\$2500 limit /ear every 36 months)</li> </ul> | <ul style="list-style-type: none"> <li>• Infertility treatment</li> <li>• Routine eye care (Adult)</li> </ul> |



**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

|  |   |
|--|---|
| Kaiser Permanente Member Services  | 1-800-278-3296 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>     |
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>                         |
| California Department of Insurance   | 1-800-927-HELP (4357) or <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |
| California Department of Managed Healthcare  | 1-888-466-2219 or <a href="http://www.healthhelp.ca.gov/">www.healthhelp.ca.gov/</a>                      |

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)

Chinese (中文): 如果需要中文的帮助, ☎☎打☎个号☎1-800-757-7585 (TTY: 711)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-278-3296 (TTY: 711)

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$250
- Other (blood work) [copayment](#) \$0

This EXAMPLE event includes services like:  
Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,800</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| Deductibles                       | \$0          |
| Copayments                        | \$300        |
| Coinsurance                       | \$0          |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$60         |
| <b>The total Peg would pay is</b> | <b>\$360</b> |

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$250
- Other (blood work) [copayment](#) \$0

This EXAMPLE event includes services like:  
Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$7,400</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |                |
|-----------------------------------|----------------|
| Deductibles                       | \$0            |
| Copayments                        | \$1,000        |
| Coinsurance                       | \$0            |
| <i>What isn't covered</i>         |                |
| Limits or exclusions              | \$50           |
| <b>The total Joe would pay is</b> | <b>\$1,050</b> |

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$20
- Hospital (facility) [copayment](#) \$250
- Other (x-ray) [copayment](#) \$0

This EXAMPLE event includes services like:  
Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$1,900</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| Deductibles                       | \$0          |
| Copayments                        | \$200        |
| Coinsurance                       | \$0          |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$200</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**

265 Hegenberger Road, Suite 100 ✦ P.O. Box 2280  
Oakland, California 94621-0180

Tel. (510) 633-0333 ✦ (888) 547-2054 ✦ Fax (510) 633-0215  
www.carpenterfunds.com



**July 24, 2020**

**To: All Active Participants and Dependents of the Carpenters Health and Welfare Trust Fund for California, including COBRA Beneficiaries**

**From: Board of Trustees**

**Re: Notice of Creditable Coverage  
Important Information about Medicare Prescription Drug Program (Part D)**

**This notice is for people with Medicare or who may become eligible for Medicare.  
Please read this notice carefully and keep it where you can find it.**

This Notice has information about your current prescription drug coverage with Carpenters Health and Welfare Trust Fund for California and the prescription drug coverage available for people with Medicare. It also explains the options you have under Medicare's prescription drug coverage and can help you decide whether or not you want to enroll in that Medicare prescription drug coverage. At the end of this notice is information on where you can get help to make a decision about Medicare's prescription drug coverage.

- **If you and/or your family members are not now eligible for Medicare, and will not be eligible during the next 12 months, you may disregard this Notice.**
- **If, however, you and/or your family members are now eligible for Medicare or may become eligible for Medicare in the next 12 months, you should read this Notice very carefully.**

Prescription drug coverage for Medicare-eligible people is available through Medicare prescription drug plans (PDPs) and Medicare Advantage Plans (like an HMO or PPO) that offer prescription drug coverage. All Medicare prescription drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more drug coverage for a higher monthly premium.

**The Trust Fund has determined that the prescription drug coverage under the Carpenters Health and Welfare Trust Fund for California – Indemnity Medical Plan (as administered by Express Scripts) and the Kaiser Plan for Active Employees and Non-Medicare Retirees are “creditable.” (the Kaiser Senior Advantage is an actual Medicare Part D plan and this notice does not apply to Participants who are covered by this plan.)**

Coverage is “Creditable” if the value of this Plan's prescription drug benefit equals or exceeds the value of the standard Medicare prescription drug coverage. In other words, the benefit is, on average for all plan participants, expected to pay out as much or more than the standard Medicare prescription drug coverage will pay.

Because the Plan option(s) noted above are, on average, at least as good as the standard Medicare prescription drug coverage, **you can keep your prescription drug coverage under the Carpenters Health and Welfare Trust Fund for California Indemnity Medical Plan, and you will not pay extra if you later decide to enroll in Medicare prescription drug coverage.** You may enroll in Medicare prescription drug coverage at a later time, and because you maintain creditable coverage, you will not have to pay a higher premium (a late enrollment penalty).

**REMEMBER TO KEEP THIS NOTICE**

**If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).**

**WHEN CAN YOU JOIN A MEDICARE DRUG PLAN?**

Medicare-eligible people can enroll in a Medicare prescription drug plan at one of the following three (3) times:

- when they first become eligible for Medicare; or
- during Medicare's annual election period (from October 15<sup>th</sup> through December 7<sup>th</sup>); or
- for beneficiaries leaving employer/union coverage, you may be eligible for a two-month Special Enrollment Period (SEP) in which to sign up for a Medicare prescription drug plan.

When you make your decision whether to enroll in a Medicare prescription drug plan, you should also compare your current prescription drug coverage (including which drugs are covered and at what cost) with the coverage and cost of the plans offering Medicare prescription drug coverage in your area.

**YOUR RIGHT TO RECEIVE A NOTICE**

You will receive this notice at least every 12 months, and at other times in the future such if the creditable/non-creditable status of the prescription drug coverage through this plan changes. You may also request a copy of a Notice at any time.

**WHY CREDITABLE COVERAGE IS IMPORTANT (When you will pay a higher premium (penalty) to join a Medicare drug plan)**

If you do not have creditable prescription drug coverage when you are first eligible to enroll in a Medicare prescription drug plan and you elect or continue prescription drug coverage under a **non-creditable** prescription drug plan, then at a later date when you decide to elect Medicare prescription drug coverage, you may pay a higher premium (a penalty) for that Medicare prescription drug coverage for as long as you have that Medicare coverage.

Maintaining creditable prescription drug coverage will help you avoid Medicare's late enrollment penalty. This **late enrollment penalty** is described below:

If you go 63 continuous days or longer without creditable prescription drug coverage (meaning drug coverage that is at least as good as Medicare's prescription drug coverage), your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have either Medicare prescription drug coverage or coverage under a creditable prescription drug plan. You may have to pay this higher premium (the penalty) as long as you have Medicare prescription drug coverage.

For example, if 19 months pass where you do not have creditable prescription drug coverage, when you decide to join Medicare's drug coverage your monthly premium will always be at least 19% higher than the Medicare base beneficiary premium. Additionally, if you go 63 continuous days or longer without creditable prescription drug coverage you may also have to wait until the next October to enroll for Medicare prescription drug coverage.

## WHAT ARE YOUR CHOICES?

You can choose either **one** of the following options:

### OPTION 1

**What you can do:**

You can select or keep your current prescription drug coverage with Carpenters Health and Welfare Trust Fund for California Indemnity Medical Plan, and **you do not have to enroll in a Medicare prescription drug plan.**

**What this option means to you:**

You will continue to be able to use your prescription drug benefits through Carpenters Health and Welfare Trust Fund for California Indemnity Medical Plan.

- You may, in the future, enroll in a Medicare prescription drug plan during Medicare's annual enrollment period (during October 15 through December 7 of each year).
- As long as you are enrolled in creditable drug coverage you will not have to pay a higher premium (a late enrollment penalty) to Medicare when you do choose, at a later date, to sign up for a Medicare prescription drug plan.

### OPTION 2

**What you can do:**

**This option applies to Indemnity Medical Plan members only.** You can select or keep your current Indemnity medical and prescription drug coverage with Carpenters Health and Welfare Trust Fund for California **and also enroll in a Medicare prescription drug plan.**

You will need to pay the Medicare Part D premium out of your own pocket.

**What this option means to you:**

**For Indemnity Medical Plan Members Only:** Your current coverage pays for other health expenses in addition to prescription drugs. If you enroll in a Medicare prescription drug plan, and you are in the Indemnity Medical Plan, you and your eligible dependents will still be eligible to receive all of your current health and prescription drug benefits. Having dual prescription drug coverage under the Indemnity Medical Plan and Medicare means that you will still be able to receive all your current health coverage and this Plan will coordinate its drug payments with Medicare. This group health plan pays primary and Medicare Part D coverage pays secondary.

Note that you may not drop just the prescription drug coverage under the Indemnity Medical Plan of the Carpenters Health and Welfare Trust Fund for California. That is because prescription drug coverage is part of the entire medical Plan.

Note that each Medicare prescription drug plan (PDP) may differ. Compare coverage, such as:

- PDPs may have different premium amounts;
- PDPs may cover different brand name drugs at different costs to you;
- PDPs may have different prescription drug deductibles and different drug copayments;
- PDPs may have different networks for retail pharmacies and mail order services.

## FOR MORE INFORMATION ABOUT YOUR OPTIONS UNDER MEDICARE'S PRESCRIPTION DRUG COVERAGE

More detailed information about Medicare plans that offer prescription drug coverage is available in the "Medicare & You" handbook. A person enrolled in Medicare (a "beneficiary") will get a copy of this handbook in the mail each year from Medicare. A Medicare beneficiary may also be contacted directly by Medicare-approved prescription drug plans.

For more information about Medicare prescription drug coverage:

- Visit [www.medicare.gov](http://www.medicare.gov)
- Call your State Health Insurance Assistance Program for personalized help. (See your copy of the Medicare & You handbook for their telephone number)
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

### Para mas información sobre sus opciones bajo la cobertura de Medicare para recetas medicas.

Revise el manual "Medicare Y Usted" para información detallada sobre los planes de Medicare que ofrecen cobertura para recetas medicas. Visite [www.medicare.gov](http://www.medicare.gov) por el Internet o llame GRATIS al 1-800-MEDICARE (1-800-633-4227). Los usuarios con teléfono de texto (TTY) deben de llamar al 1-877-486-2048. Para más información sobre la ayuda adicional, visite la SSA en línea en [www.socialsecurity.gov](http://www.socialsecurity.gov) por Internet, o llámeles al 1-800-772-1213 (Los usuarios con teléfono de texto (TTY) deben de llamar al 1-800-325-0778).

**For people with limited income and resources**, extra help paying for a Medicare prescription drug plan is available. Information about this extra help is available from the Social Security Administration (SSA). For more information about this extra help, visit SSA online at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call them at 1-800-772-1213 (TTY 1-800-325-0778).

### For more information about this notice or your current prescription drug coverage contact:

Contact: Benefit Services Department  
Carpenters Health and Welfare Trust Fund for California  
Address: 265 Hegenberger Road, Suite 100, Oakland, CA 94621  
Phone Number: (888) 547-2054

As in all cases, the Carpenters Health and Welfare Trust Fund for California and, when applicable, the insurance companies of the insured medical plan options offered by the Trust Fund reserves the right to modify benefits at any time, in accordance with applicable law. This document dated **July 24, 2020** is intended to serve as your Medicare Notice of Creditable Coverage, as required by law.

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
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265 Hegenberger Road, Suite 100 ✦ P.O. Box 2280  
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www.carpenterfunds.com



**July 24, 2020**

**To: All Active Participants and Dependents of the Carpenters Health and Welfare Trust Fund for California, including COBRA Beneficiaries**

**From: Board of Trustees**

**Re: Important Information about Your Medical Plan**

**IMPORTANT REMINDER TO PROVIDE THE PLAN WITH THE TAXPAYER IDENTIFICATION NUMBER (TIN) OR SOCIAL SECURITY NUMBER (SSN) OF EACH ENROLLEE IN YOUR HEALTH PLAN**

Certain entities, including the trustees of a group health plan, are required by law to collect the Taxpayer Identification Number (TIN) or Social Security Number (SSN) of each medical plan participant and provide that number on reports that will be provided to the IRS each year. These entities are required to make at least two consecutive attempts to gather missing TINs/SSNs.

If a dependent does not yet have a Social Security Number, visit <http://www.socialsecurity.gov/online/ss-5.pdf> for the form to request a SSN. Applying for a Social Security Number is FREE.

If you have not yet provided the Social Security Number (or other TIN) for each of your dependents enrolled in the health plan, please contact the Fund Office at (510) 633-0333 or toll free at (888) 547-2054.

**HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)  
NOTICE OF PRIVACY PRACTICES FOR PROTECTED HEALTH INFORMATION (PHI) REMINDER**

The Health Insurance Portability and Accountability Act (HIPAA) of 1996 requires health plans to comply with privacy rules. These rules are intended to protect your personal health information from being inappropriately used and disclosed. The rules also give you additional rights concerning control of your own healthcare information.

This Plan's HIPAA Notice of Privacy Practices explains how the Carpenters Health and Welfare Trust Fund for California uses and discloses your personal health information. You are provided a copy of this Notice when you enroll in the Plan. To obtain another copy of this Notice write the Trust Fund Office in care of: HIPAA Privacy Officer, 265 Hegenberger Road, Suite 100, Oakland, CA 94621. You may also request a copy by calling (510) 633-0333, or toll free at (888) 547-2054 visiting our website at [www.carpenterfunds.com](http://www.carpenterfunds.com), or emailing, [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com).

HIPAA Privacy Notices that pertain to the HMOs (prepaid medical and drug plans) may be obtained by contacting the HMO directly at the address provided in the Summary Plan Description or Evidence of Coverage, or by calling Kaiser at (800) 464-4000.

### **WOMEN'S HEALTH AND CANCER RIGHTS ACT (WHCRA)**

You or your dependents may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Protheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles, copayments, and coinsurance applicable to other medical and surgical benefits under the various medical plans offered by the Carpenters Health and Welfare Trust Fund for California. For more information on WHCRA benefits, contact the Trust Fund Office or your medical plan directly at one of the following phone numbers:

Kaiser: 1(800) 464-4000  
Indemnity: 1(888) 547-2054 (Claims Department)

### **SPECIAL EXTENSION OF COVERAGE FOR CERTAIN DEPENDENT STUDENTS ON A MEDICALLY NECESSARY LEAVE OF ABSENCE – MICHELLE'S LAW**

*This only applies to children of a Domestic Partner and children who are covered as a result of legal guardianship and must be full-time students in order to be covered after age 19.*

If you have a dependent child that is over the age of 18 and is enrolled in a post-secondary institution (i.e. college or university) and the Plan receives a written certification from a covered child's treating physician that:

- (1) the child is suffering from a serious illness or injury, and
- (2) a leave of absence (or other change in enrollment) from a post-secondary institution is medically necessary, and the loss of postsecondary student status would result in a loss of health coverage under the Plan, then

the Plan will extend the child's coverage for up to one year.

This maximum one-year extension of coverage begins on the first day of the medically necessary leave of absence (or other change in enrollment) and ends on the date that is the **earlier** of (1) one year later, or (2) the date on which coverage would otherwise terminate under the terms of the Plan. Contact the Trust Fund Office at (510) 633-0333 or toll free at (888) 547-2054 for more information.



### **HOSPITAL LENGTH OF STAY FOR CHILDBIRTH**

Under federal law, group health plans, like this Plan, generally may not restrict benefits for any hospital length of stay in connection with childbirth for the mother or the newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, the Plan may pay for a shorter stay if the attending Physician, after consultation with the mother, discharges the mother or newborn earlier. Also, under federal law, plans may not set the level of benefits or out-of-pocket costs so that any later portion of the 48-hour (or 96-hour) stay is treated in a manner less favorable to the mother or newborn than any earlier portion of the stay. In addition, the Plan may not, under federal law, require that a Physician obtain authorization for prescribing a length of stay of up to 48 hours (or 96 hours). However, to use certain providers or facilities, or to reduce your out-of-pocket costs, you may be required to obtain pre-authorization.

### **DISCLOSURE OF “GRANDFATHERED” STATUS**

This group health Plan believes that the Fund’s Indemnity Medical Plan is considered to be a “grandfathered health plan” under the Patient Protection and Affordable Care Act (the Affordable Care Act). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage already in effect when that law was enacted.

Being a grandfathered health plan means that certain consumer protections of the Affordable Care Act that apply to other plans may not be required. For example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example, the elimination of lifetime limits on benefits.

Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the Trust Fund Office at (510) 633-0333 or Toll Free at (888) 547-2054. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-3272 or <http://www.dol.gov/ebsa/healthreform/>. This website has a table summarizing which protections do and do not apply to grandfathered health plans.

### **PATIENT PROTECTION RIGHTS OF THE AFFORDABLE CARE ACT (ENROLLED IN THE KAISER PLANS ONLY)**

The Kaiser medical plan generally allows the designation of a primary care provider (PCP). You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact Kaiser at 1-800-464-4000. Medicare Advantage Plans are subject to many of their own requirements, be sure to contact Kaiser at 1-800-464-4000 for more information about your Medicare Advantage Plan.

### **DIRECT ACCESS TO OBSTETRICAL / GYNECOLOGICAL PROVIDERS (KAISER PLANS ONLY)**

You do not need prior authorization (pre-approval) from Kaiser or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological (OB/GYN) care from an in-network health care professional who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Kaiser at 1-800-464-4000. Medicare Advantage Plans are subject to many of their own requirements, be sure to contact Kaiser at 1-800-464-4000 for more information about your Medicare Advantage Plan.

## **REPORTING REQUIREMENTS UNDER THE AFFORDABLE CARE ACT AND STATE MANDATES**

As required by the Affordable Care Act, each year, you will receive an IRS form (called Form 1095-B) in the mail if you or your dependents have been covered under a medical plan during the year. For each month of the calendar year that you were enrolled in a medical plan, Form 1095-B documents that you (and any enrolled family members) met the federal requirement to have “minimum essential coverage,” meaning group medical plan coverage. Starting in 2020, you may have to pay a penalty if you do not have qualifying health insurance or an “exemption”. The penalty will be applied by the California Franchise Tax Board when you file your state tax return. For information about the penalty, including the amount your family could owe for not having coverage in 2020, visit the Franchise Tax Board’s website. If you live outside California, check with your State to see if a penalty applies.

If you receive a 1095 form, you will want to keep this form in a safe place because you may need to produce it if requested by the IRS. (For large employers, a copy of the form 1095 will also be provided to the IRS.)

Reminder: if you have not been covered by a medical plan during the last calendar year you will not receive a Form 1095-B. If you have been covered by various medical plans during the calendar year, you may receive more than one IRS form.

## **PREMIUM ASSISTANCE UNDER MEDICAID AND THE CHILDREN’S HEALTH INSURANCE PROGRAM (CHIP)**

If you or your children are eligible for Medicaid or CHIP and you are eligible for health coverage from your employer, your State may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren’t eligible for Medicaid or CHIP, you will not be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit **[www.healthcare.gov](http://www.healthcare.gov)**.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed on the following pages, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **[www.insurekidsnow.gov](http://www.insurekidsnow.gov)** to find out how to apply. If you qualify, ask your State if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you are not already enrolled. This is called a “special enrollment” opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at **[www.askebsa.dol.gov](http://www.askebsa.dol.gov)** or call **1-866-444-EBSA (3272)**.

**If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of States is current as of January 31, 2020. Contact your State for further information on eligibility.**

|  |  |   |
|--|--|---|
| <b>ALABAMA – Medicaid</b><br>Website: <a href="http://myalhipp.com/">http://myalhipp.com/</a><br>Phone: 1-855-692-5447   | <b>ALASKA – Medicaid</b><br>The AK Health Insurance Premium Payment Program<br>Website: <a href="http://myakhipp.com/">http://myakhipp.com/</a><br>Phone: 1-866-251-4861<br>Email: <a href="mailto:CustomerService@MyAKHIPP.com">CustomerService@MyAKHIPP.com</a><br>Medicaid Eligibility:<br><a href="http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx">http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx</a>  | <b>ARKANSAS - Medicaid</b><br>Website: <a href="http://myarhipp.com/">http://myarhipp.com/</a><br>Phone: 1-855-MyARHIPP (1-855-692-7447)  |
| <b>CALIFORNIA - Medicaid</b><br>Website:<br><a href="https://www.dhcs.ca.gov/services/Pages/TPLRD_CA_U_cont.aspx">https://www.dhcs.ca.gov/services/Pages/TPLRD_CA_U_cont.aspx</a><br>Phone: 1-800-541-5555                                   | <b>COLORADO – Health First Colorado (Colorado’s Medicaid Program) &amp; Child Health Plan Plus (CHP+)</b><br>Health First Colorado Website:<br><a href="https://www.healthfirstcolorado.com/">https://www.healthfirstcolorado.com/</a><br>Health First Colorado Member Contact Center:<br>1-800-221-3943/ State Relay 711<br>CHP+ Website:<br><a href="https://www.colorado.gov/pacific/hcpf/child-health-plan-plus">https://www.colorado.gov/pacific/hcpf/child-health-plan-plus</a><br>CHP+ Customer Service: 1-800-359-1991/ State Relay 711  | <b>FLORIDA – Medicaid</b><br>Website: <a href="http://flmedicaidprecovery.com/hipp/">http://flmedicaidprecovery.com/hipp/</a><br>Phone: 1-877-357-3268  |
| <b>GEORGIA – Medicaid</b><br>Website: <a href="https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp">https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp</a><br>Phone: 1-678-564-1162 ext. 2131 | <b>INDIANA – Medicaid</b><br>Healthy Indiana Plan for low-income adults 19-64<br>Website: <a href="http://www.in.gov/fssa/hip/">http://www.in.gov/fssa/hip/</a><br>Phone: 1-877-438-4479<br>All other Medicaid<br>Website: <a href="http://www.indianamedicaid.com">http://www.indianamedicaid.com</a><br>Phone: 1-800-403-0864  | <b>IOWA – Medicaid and CHIP (Hawki)</b><br>Medicaid Website:<br><a href="https://dhs.iowa.gov/ime/members">https://dhs.iowa.gov/ime/members</a><br>Medicaid Phone: 1-800-338-8366<br>Hawki Website:<br><a href="http://dhs.iowa.gov/Hawki">http://dhs.iowa.gov/Hawki</a><br>Hawki Phone: 1-800-257-8563 |
| <b>KANSAS – Medicaid</b><br>Website: <a href="http://www.kdheks.gov/hcf/default.htm">http://www.kdheks.gov/hcf/default.htm</a><br>Phone: 1-800-792-4884  | <b>KENTUCKY – Medicaid</b><br>Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website:<br><a href="https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx">https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx</a><br>Phone: 1-855-459-6328<br>Email: <a href="mailto:KIHIPP.PROGRAM@ky.gov">KIHIPP.PROGRAM@ky.gov</a><br>KCHIP Website:<br><a href="https://kidshealth.ky.gov/Pages/index.aspx">https://kidshealth.ky.gov/Pages/index.aspx</a><br>Phone: 1-877-524-4718<br>Kentucky Medicaid Website: <a href="https://chfs.ky.gov">https://chfs.ky.gov</a> | <b>LOUISIANA – Medicaid</b><br>Website: <a href="http://www.medicaid.la.gov">www.medicaid.la.gov</a> or <a href="http://www.ldh.la.gov/lahipp">www.ldh.la.gov/lahipp</a><br>Phone: 1-888-342-6207 (Medicare hotline) or 1-855-618-5488 (LaHIPP)   |

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| <b>MAINE – Medicaid</b><br>Website: <a href="http://www.maine.gov/dhhs/ofi/public-assistance/index.html">http://www.maine.gov/dhhs/ofi/public-assistance/index.html</a><br>Phone: 1-800-442-6003<br>TTY: Maine relay 711 | <b>MASSACHUSETTS – Medicaid and CHIP</b><br>Website: <a href="http://www.mass.gov/eohhs/gov/departments/masshealth/">http://www.mass.gov/eohhs/gov/departments/masshealth/</a><br>Phone: 1-800-862-4840  | <b>MINNESOTA – Medicaid</b><br>Website: <a href="https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/medical-assistance.jsp">https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/medical-assistance.jsp</a><br>[Under ELIGIBILITY tab, see “what if I have other health insurance?”]<br>Phone: 1-800-657-3739 |
| <b>MISSOURI – Medicaid</b><br>Website: <a href="https://www.dss.mo.gov/mhd/participants/pages/hipp.htm">https://www.dss.mo.gov/mhd/participants/pages/hipp.htm</a><br>Phone: 1-573-751-2005                              | <b>MONTANA – Medicaid</b><br>Website: <a href="http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP">http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP</a><br>Phone: 1-800-694-3084   | <b>NEBRASKA – Medicaid</b><br>Website: <a href="http://www.ACCESSNebraska.ne.gov">http://www.ACCESSNebraska.ne.gov</a><br>Phone: 1-855-632-7633<br>Lincoln: 1-402-473-7000<br>Omaha: 1-402-595-1178   |
| <b>NEVADA – Medicaid</b><br>Medicaid Website: <a href="http://dhcfc.nv.gov">http://dhcfc.nv.gov</a><br>Medicaid Phone: 1-800-992-0900  | <b>NEW HAMPSHIRE – Medicaid</b><br>Website: <a href="https://www.dhhs.nh.gov/oii/hipp.htm">https://www.dhhs.nh.gov/oii/hipp.htm</a><br>Phone: 1-603-271-5218<br>Toll-Free number for the HIPP program:<br>1-800-852-3345, ext. 5218  | <b>NEW JERSEY – Medicaid and CHIP</b><br>Medicaid Website: <a href="http://www.state.nj.us/humanservices/dmahs/clients/medicaid/">http://www.state.nj.us/humanservices/dmahs/clients/medicaid/</a><br>Medicaid Phone: 1-609-631-2392<br>CHIP Website: <a href="http://www.njfamilycare.org/index.html">http://www.njfamilycare.org/index.html</a><br>CHIP Phone: 1-800-701-0710   |
| <b>NEW YORK – Medicaid</b><br>Website: <a href="https://www.health.ny.gov/health_care/medicaid/">https://www.health.ny.gov/health_care/medicaid/</a><br>Phone: 1-800-541-2831  | <b>NORTH CAROLINA – Medicaid</b><br>Website: <a href="https://medicaid.ncdhhs.gov/">https://medicaid.ncdhhs.gov/</a><br>Phone: 1-919-855-4100  | <b>NORTH DAKOTA – Medicaid</b><br>Website: <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/">http://www.nd.gov/dhs/services/medicalserv/medicaid/</a><br>Phone: 1-844-854-4825   |
| <b>OKLAHOMA – Medicaid and CHIP</b><br>Website: <a href="http://www.insureoklahoma.org">http://www.insureoklahoma.org</a><br>Phone: 1-888-365-3742   | <b>OREGON – Medicaid</b><br>Website: <a href="http://healthcare.oregon.gov/Pages/index.aspx">http://healthcare.oregon.gov/Pages/index.aspx</a><br><a href="http://www.oregonhealthcare.gov/index-es.html">http://www.oregonhealthcare.gov/index-es.html</a><br>Phone: 1-800-699-9075 | <b>PENNSYLVANIA – Medicaid</b><br>Website: <a href="https://www.dhs.pa.gov/provider/Providers/Pages/Medical/HIPP-Program.aspx">https://www.dhs.pa.gov/provider/Providers/Pages/Medical/HIPP-Program.aspx</a><br>Phone: 1-800-692-7462   |
| <b>RHODE ISLAND – Medicaid and CHIP</b><br>Website: <a href="http://www.eohhs.ri.gov/">http://www.eohhs.ri.gov/</a><br>Phone: 1-855-697-4347, or 1-401-462-0311 (Direct Rlte Share Line)                                 | <b>SOUTH CAROLINA – Medicaid</b><br>Website: <a href="https://www.scdhhs.gov">https://www.scdhhs.gov</a><br>Phone: 1-888-549-0820  | <b>SOUTH DAKOTA - Medicaid</b><br>Website: <a href="http://dss.sd.gov">http://dss.sd.gov</a><br>Phone: 1-888-828-0059   |
| <b>TEXAS – Medicaid</b><br>Website: <a href="http://gethipptexas.com/">http://gethipptexas.com/</a><br>Phone: 1-800-440-0493   | <b>UTAH – Medicaid and CHIP</b><br>Medicaid Website: <a href="https://medicaid.utah.gov/">https://medicaid.utah.gov/</a><br>CHIP Website: <a href="http://health.utah.gov/chip">http://health.utah.gov/chip</a><br>Phone: 1-877-543-7669   | <b>VERMONT– Medicaid</b><br>Website: <a href="http://www.greenmountaincare.org/">http://www.greenmountaincare.org/</a><br>Phone: 1-800-250-8427   |

| <b>VIRGINIA – Medicaid and CHIP</b>   | <b>WASHINGTON – Medicaid</b>  | <b>WEST VIRGINIA – Medicaid</b>  |
|---|---|--|
| Website: <a href="https://www.coverva.org/hipp/">https://www.coverva.org/hipp/</a><br>Medicaid Phone: 1-800-432-5924<br>CHIP Phone: 1-855-242-8282                | Website: <a href="https://www.hca.wa.gov/">https://www.hca.wa.gov/</a><br>Phone: 1-800-562-3022                         | Website: <a href="http://mywvhipp.com/">http://mywvhipp.com/</a><br>Toll-free Phone: 1-855-MyWVHIPP (1-855-699-8447) |
| <b>WISCONSIN – Medicaid and CHIP</b>  | <b>WYOMING – Medicaid</b>   |  |
| Website: <a href="https://www.dhs.wisconsin.gov/publications/p1/p10095.pdf">https://www.dhs.wisconsin.gov/publications/p1/p10095.pdf</a><br>Phone: 1-800-362-3002 | Website: <a href="https://wyequalitycare.acs-inc.com/">https://wyequalitycare.acs-inc.com/</a><br>Phone: 1-307-777-7531 |  |

To see if any other States have added a premium assistance program since January 31, 2020, or for more information on special enrollment rights, contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
**[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)**  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
**[www.cms.hhs.gov](http://www.cms.hhs.gov)**  
1-877-267-2323, Menu Option 4, Ext. 61565

**GENERAL STATEMENT OF NONDISCRIMINATION: (DISCRIMINATION IS AGAINST THE LAW)**

The Carpenters Health and Welfare Trust Fund for California (“Fund” or “Plan”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The Plan:

- a) Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- b) Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Pauline Hann, Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Pauline Hann, Civil Rights Coordinator  
Carpenter Funds Administrative Office of Northern California, Inc.  
265 Hegenberger Rd., Suite 100  
Oakland, CA 94621  
Telephone number: (888) 547-2054, Fax: (510) 633-0215  
Email: [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pauline Hann, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building  
Washington, DC 20201  
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

| <b>ATTENTION: FREE LANGUAGE ASSISTANCE</b>  |  |
|---|--|
| This chart displays, in various languages, the phone number to call for free language assistance services for individuals with limited English proficiency. |  |
| Language  | Message About Language Assistance  |
| Spanish   | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1 (888) 547-2054. (TTY: 888-547-2054).                              |
| Chinese   | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-547-2054 ( TTY : 1-888-547-2054)。   |
| French  | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-547-2054 (ATS : 1-888-547-2054).                       |
| Italian   | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-547-2054 (TTY: 1-888-547-2054).    |
| German  | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-547-2054 (TTY: 1-888-547-2054).                   |
| Hmong   | LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-888-547-2054 (TTY: 1-888-547-2054).   |
| Vietnamese  | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-547-2054 (TTY: 1-888-547-2054).  |
| Persian (Farsi)   | توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-888-547-2054 تماس بگیرید. (TTY: 1-888-547-2054)                                 |
| Hindi   | ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-888-547-2054 (TTY: 1-888-547-2054) पर कॉल करें।                                       |
| Tagalog   | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-547-2054 (TTY: 1-888-547-2054).             |
| Navajo  | <b>Dii baa akó ninizin: Dii saad bee yánilti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá jnik'eh, éí ná hóló, kojì' hódíilnih 1 (888) 547-2054. (TTY: 888-547-2054).</b> |
| Arabic  | ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 888-547-2054-1 (رقم هاتف الصم والبكم: 1-888-547-2054).                               |
| Korean  | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-547-2054 (TTY: 1-888-547-2054) 번으로 전화해 주십시오.  |
| Thai  | เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-547-2054 (TTY: 1-888-547-2054).  |
| Lao   | ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-888-547-2054 (TTY: 1-888-547-2054).   |

**CARPENTER FUNDS ADMINISTRATIVE OFFICE OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100, Oakland, California 94621  
(510) 633-0333 • (888) 547-2054 • fax (510) 633-0215 • [www.carpenterfunds.com](http://www.carpenterfunds.com)

## **Extension of Certain Timeframes for Employee Benefit Plans, Participants, and Beneficiaries Affected by the COVID–19 Outbreak**

In light of the ongoing COVID-19 national emergency, certain deadlines currently established by the Plans will be extended to help prevent participants and beneficiaries from losing rights and benefits under the Plans. These extended deadlines relate to HIPAA special enrollment, COBRA and the filing of claims and appeals. In calculating the new deadline, the Plans will disregard the time period between March 1, 2020 and 60 days after the end of the COVID-19 national emergency. This time period is called the Outbreak Period in the examples below.

- **HIPAA Special Enrollment.** Participants will get extra time to exercise their special enrollment rights (e.g., enroll a new dependent or a dependent who loses eligibility for other coverage. For example, if this special enrollment event happened on or after March 1, 2020, the new deadline would be 30 days after the end of the Outbreak Period. If the special enrollment event relates to loss of coverage under Medicaid or the Children’s Health Insurance Program, the new deadline would be 60 days after the end of the Outbreak Period.
- **COBRA Continuation Coverage.** Participants will have additional time to notify the Plan of a qualifying event, submit a COBRA Election Form and make COBRA premium payments. For example, if the usual 60-day clock to submit the Election Form would start ticking on May 15, that clock would not start ticking until the end of the Outbreak Period. These deadline

extensions do not extend the maximum period of COBRA coverage.

If COBRA is elected and premiums are paid, claims for covered expenses will be paid retroactive to the first date of COBRA coverage, for every month for which premium are paid in full. The Plan will not pay any claims for medical expenses until COBRA is elected and COBRA premiums are paid in full.

- **Filing Benefits Claims & Appeals.** Participants will have additional time to file a claim for benefits, submit a request for an internal appeal and request an external appeal. In calculating the new deadlines, the Plans will disregard the days during the Outbreak Period.

If you have questions or would like more information about the dates that will apply to your rights under the Plans as they relate to special enrollment, COBRA or claims and appeals rights, please contact Benefit Services at the Fund Office at [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com), (510) 633-0333 or toll free at (888) 547-2054. Find forms and information on our website, [www.carpenterfunds.com](http://www.carpenterfunds.com).



**SUMMARY ANNUAL REPORT FOR  
CARPENTERS ANNUITY TRUST FUND FOR NORTHERN CALIFORNIA**

Plan Year – September 1, 2018 through August 31, 2019

This is a summary of the annual report for the Carpenters Annuity Trust Fund for Northern California, Employer Identification Number 94-6534591, for the period September 1, 2018 through August 31, 2019. The annual report has been filed with Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

**Basic Financial Statement:**

Benefits under the Plan are provided by the Carpenters Annuity Trust Fund for Northern California. Plan expenses were \$113,179,272. These expenses included \$3,496,246 in administrative expenses, \$5,454,006 in investment expenses, and \$104,229,020 in benefits paid to participants and beneficiaries. A total of 61,641 persons were participants in or beneficiaries of the Plan at the end of the Plan year, although not all of these persons had yet earned the right to receive benefits.

The value of Plan assets, after subtracting liabilities of the Plan, was \$2,529,954,323 as of August 31, 2019, compared to \$2,465,599,306 as of September 1, 2018. During the Plan year, the Plan experienced an increase in its net assets of \$61,423,328 as well as a merger in of \$2,931,689. This increase includes unrealized appreciation or depreciation in the value of Plan assets; that is, the difference between the value of the Plan's assets at the end of the year and the value of the assets at the beginning of the year, or the cost of assets acquired during the year.

| <i>Condensed Financial Statement</i>                  |   |   |
|---|---|---|
| <b>Beginning Balance<br/>Value of Net Plan Assets</b> | <b>As of 09/01/2017<br/>\$2,309,525,332</b> | <b>As of 09/01/2018<br/>\$2,465,599,306</b> |
| Employer Contributions                                | \$93,204,803                                | \$95,452,358                                |
| Investments - Earnings                                | \$101,541,802                               | \$86,435,912                                |
| Sale of Assets – Earnings(Losses)                     | \$73,153,071                                | (\$9,750,901)                               |
| Other Income  | \$1,643,848                                 | \$2,465,231                                 |
| <b>Plan Income</b>                                    | <b>\$269,543,524</b>                        | <b>\$174,602,600</b>                        |
| Merger of Assets to the Fund                          | \$---                                       | \$2,931,689                                 |
| Benefits Paid   | \$103,297,237                               | \$104,229,020                               |
| Administrative Fees                                   | \$3,507,182                                 | \$3,496,246                                 |
| Investment Expenses                                   | \$6,665,131                                 | \$5,454,006                                 |
| <b>Total Expenses</b>                                 | <b>\$113,469,550</b>                        | <b>\$113,179,272</b>                        |
| <b>Ending Balance<br/>Value of Net Plan Assets</b>    | <b>As of 8/31/2018<br/>\$2,465,599,306</b>  | <b>As of 8/31/2019<br/>\$2,529,954,323</b>  |

The Plan had total income of \$174,602,600; including employer contributions of \$95,452,358, a net loss of \$9,750,901 from the sale of assets, earnings from investments of \$86,435,912 and other income of \$2,465,231.

**Minimum Funding Standards:**

Enough money was contributed to the plan to keep it funded in accordance with the minimum funding standards of ERISA.

**Your Rights to Additional Information:**

You have the right to receive a copy of the full annual report, or any part thereof, on request. The following items are included in that report: 1. an accountant's report; 2. financial information and information on payments to service providers; 3. assets held for investment; 4. fiduciary information, including non-exempt transactions between the Plan and parties-in-interest (that is, persons who have certain relationships with the Plan); 5. transaction in excess of 5 percent of the plan assets; 6. insurance information 7. information regarding any common or collective trusts and pooled separate accounts, in which the plan participates, and 8. actuarial information regarding the funding of the Plan.

**Obtaining Copies of a Summary Annual Report:**

The report provided is a summary of the annual report filed for the Carpenters Annuity Trust Fund for Northern California. To obtain a copy of the full annual report or any part thereof, write or call the Carpenter Funds Administrative Office of Northern California, Inc., which is the Fund Manager appointed by the Plans' Administrator, at 265 Hegenberger Road, Suite 100, Oakland, California 94621; telephone (888) 547-2054. The charge to cover copying costs will be \$15.00 for the full annual report, or \$.25 per page for any part thereof.

You also have the right to receive from the Plan Administrator, on request and at no charge, a statement of the assets and liabilities of the Plan and accompanying notes, or a statement of income and expenses of the Plan and accompanying notes, or both. If you request a copy of the full annual report from the Plan Administrator, these two statements and accompanying notes will be included as part of that report. The charge to cover copying costs given above does not include a charge for the copying of these portions of the report because these portions are furnished without charge.

You also have the legally protected right to examine the annual report at the main office of the Plan, located at 265 Hegenberger Road, Suite 100, Oakland, California 94621 and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department of Labor should be addressed to: Public Disclosure Room, N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.

**AVISO**

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**SUMMARY ANNUAL REPORT FOR  
CARPENTERS HEALTH AND WELFARE TRUST FUND FOR CALIFORNIA**

Plan Year – September 1, 2018 through August 31, 2019

This is a summary of the annual report for the Carpenters Health and Welfare Trust Fund for California, Employer Identification Number 94-1234856, a multiemployer health and welfare plan, for the period September 1, 2018 through August 31, 2019. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

The Board of Trustees of the Carpenters Health and Welfare Trust Fund for California has committed the Fund to pay certain Medical, Hospital, Dental, Orthodontia, Prescription Drug, Vision, Hearing Aid, Physical Examination, Weekly Disability, Mental Health and Substance Abuse claims under the terms of the Plan.

**Insurance Information:**

The Plan has contracts with Kaiser Foundation Health Plan, Inc. to pay certain medical, hospital, mental health, substance abuse, and prescription drug claims, Voya Financial, Inc. to pay all accidental death, dismemberment, life insurance claims, and all stop loss claims incurred under the terms of the plan. The total premiums paid for all contracts for the Plan year ending August 31, 2019 were \$321,760,828.

**Basic Financial Statement:**

The value of Plan assets, after subtracting liabilities of the Plan, was \$710,231,200 minus premiums and self-funded claims payable of \$103,879,608, minus claims incurred but not reported of \$19,273,000, minus bank of hours liability of \$190,361,000, equals \$396,717,592 as of August 31, 2018, compared to \$654,533,625 minus premiums and self-funded claims payable of \$91,518,919, minus claims incurred but not reported of \$13,040,000, minus bank of hours liability of \$177,600,000, equals \$372,374,706 as of September 1, 2018. During the Plan year, the Plan experienced an increase in its net assets of \$24,342,886. This increase included unrealized appreciation or depreciation in the value of Plan assets; that is, the difference between the value of the Plan's assets at the end of the year and the value of the assets at the beginning of the year, or the cost of assets acquired during the year.

During the plan year, the Plan had total income of \$547,035,425; including employer contributions of \$473,925,952, participant contributions of \$32,116,564, realized gains of \$4,128,350 from the sale of assets, earnings from investments of \$19,069,814, and other income of \$17,794,745.

Plan expenses were \$522,692,539. These expenses included \$13,207,477 in administrative expenses, \$1,547,997 in investment expenses, \$320,282,470 in premium costs, and \$187,654,595 in self-funded benefits paid directly to participants and beneficiaries or to service providers on their behalf.

| <i>Condensed Financial Statement</i>                  |   |   |
|---|---|---|
| <b>Beginning Balance<br/>Value of Net Plan Assets</b> | <b>As of 9/01/2017<br/>\$321,282,962</b>  | <b>As of 9/01/2018<br/>\$372,374,706</b>  |
| Employer Contributions                                | \$466,516,991                             | \$473,925,952                             |
| Participant Contributions                             | \$24,033,870                              | \$32,116,564                              |
| Investments - Earnings                                | \$23,180,990                              | \$19,069,814                              |
| Sale of Assets - Earnings/Losses                      | \$6,357,596                               | \$4,128,350                               |
| Other Income  | \$11,949,681                              | \$17,794,745                              |
| <b>Plan Income</b>                                    | <b>\$532,039,128</b>                      | <b>\$547,035,425</b>                      |
| Insurance Premiums                                    | \$304,928,439                             | \$320,282,470                             |
| Self-Funded Benefits                                  | \$161,178,558                             | \$187,654,595                             |
| Administrative Fees                                   | \$13,322,205                              | \$13,207,477                              |
| Investment Expenses                                   | \$1,518,182                               | \$1,547,997                               |
| <b>Total Expenses</b>                                 | <b>\$480,947,384</b>                      | <b>\$522,692,539</b>                      |
| <b>Ending Balance<br/>Value of Net Plan Assets</b>    | <b>As of 08/31/2018<br/>\$372,374,706</b> | <b>As of 08/31/2019<br/>\$396,717,592</b> |

**Your Rights to Additional Information:**

You have the right to receive a copy of the full annual report, or any part thereof, on request. The following items are included in that report: 1. an accountant's report; 2. financial information and information on payments to service providers; 3. assets held for investment; 4. fiduciary information, including non-exempt transactions between the plan and parties-in-interest (that is, persons who have certain relationships with the plan); 5. transactions in excess of 5 percent of the plan assets; and 6. insurance information including sales commissions paid by insurance carriers.

**Obtaining Copies of a Summary Annual Report:**

The report provided is a summary of the annual report filed for the Carpenters Health and Welfare Trust Fund for California. To obtain a copy of the full annual report or any part thereof, write or call the Carpenter Funds Administrative Office of Northern California, Inc., which is the Fund Manager appointed by the Plans' Administrator, at 265 Hegenberger Road, Suite 100, Oakland, California 94621; telephone (888) 547-2054. The charge to cover copying costs will be \$15.00 for the full annual report, or \$.25 per page for any part thereof.

You also have the right to receive from the Plan Administrator, on request and at no charge, a statement of the assets and liabilities of the Plan and accompanying notes, or a statement of income and expenses of the Plan and accompanying notes, or both. If you request a copy of the full annual report from the Plan Administrator, these two statements and accompanying notes will be included as part of that report. The charge to cover copying costs given above does not include a charge for the copying of these portions of the report because these portions are furnished without charge.

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**SUMMARY ANNUAL REPORT FOR  
CARPENTERS VACATION, HOLIDAY, AND SICK LEAVE TRUST FUND FOR NORTHERN CALIFORNIA**

Plan Year – September 1, 2018 through August 31, 2019

This is a summary of the annual report for the Carpenters Vacation, Holiday and Sick Leave Trust Fund for Northern California, Employer Identification Number 94-6276537, a multiemployer Vacation, Holiday and Sick Leave Plan, for the period September 1, 2018 through August 31, 2019. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

The Board of Trustees of the Carpenters Vacation, Holiday and Sick Leave Trust Fund for Northern California has committed the Fund to pay all vacation, holiday and sick leave benefits incurred under the terms of the Plan.

**Basic Financial Statement:**

The value of Plan assets, after subtracting liabilities of the Plan, was \$9,525,943 as of August 31, 2019, compared to \$9,472,256 as of September 1, 2018. During the Plan year, the Plan experienced an increase in its net assets of \$53,687. This increase included unrealized appreciation or depreciation in the value of Plan assets; that is, the difference between the value of the Plan's assets at the end of the year and the value of the assets at the beginning of the year, or the cost of assets acquired during the year.

During the plan year, the Plan had total income of \$107,940,677; including employer contributions of \$104,325,913, income from investments of \$1,798,492, net realized gains on the sale of assets of \$542,421, and other income of \$1,273,851.

| <i>Condensed Financial Statement</i>                  |   |   |
|---|---|---|
| <b>Beginning Balance<br/>Value of Net Plan Assets</b> | <b>As of 09/01/2017<br/>\$5,466,576</b> | <b>As of 09/01/2018<br/>\$9,472,256</b> |
| Employer Contributions                                | \$97,473,804                            | \$104,325,913                           |
| Investments – Earnings/ Losses                        | \$2,491,821                             | \$1,798,492                             |
| Sale of Assets - Earnings/Losses                      | \$806,258                               | \$542,421                               |
| Other Income  | \$1,441,981                             | \$1,273,851                             |
| <b>Plan Income</b>                                    | <b>\$102,213,864</b>                    | <b>\$107,940,677</b>                    |
| Benefits Paid   | \$96,284,808                            | \$105,571,463                           |
| Administrative Fees                                   | \$1,850,558                             | \$2,306,511                             |
| Investment Expenses                                   | \$72,818                                | \$9,016                                 |
| <b>Total Expenses</b>                                 | <b>\$98,208,184</b>                     | <b>\$107,886,990</b>                    |
| <b>Ending Balance<br/>Value of Net Plan Assets</b>    | <b>As of 08/31/2018<br/>\$9,472,256</b> | <b>As of 08/31/2019<br/>\$9,525,943</b> |

Plan expenses were \$107,886,990. These expenses included \$2,306,511 in administrative expenses, \$9,016 in investment expenses, and \$105,571,463 in benefits paid to participants. A total of 33,079 persons were participants in or beneficiaries of the Plan at the end of the Plan year, although not all of these persons had yet earned the right to receive benefits at this time.

**Your Rights to Additional Information:**

You have the right to receive a copy of the full annual report, or any part thereof, on request. The following items are included in that report: 1. an accountant's report; 2. financial information and information on payments to service providers; 3. assets held for investment; 4. fiduciary information, including non-exempt transactions between the Plan and parties-in-interest (that is, persons who have certain relationships with the Plan); 5. transactions in excess of 5 percent of plan assets.

**Obtaining Copies of a Summary Annual Report:**

The report provided is a summary of the annual report filed for the Carpenters Vacation, Holiday and Sick Leave Trust Fund for Northern California. To obtain a copy of the full annual report or any part thereof, write

or call the Carpenter Funds Administrative Office of Northern California, Inc., which is the Fund Manager appointed by the Plans' Administrator, at 265 Hegenberger Road, Suite 100, Oakland, California, 94621; telephone (888) 547-2054. The charge to cover copying costs will be \$15.00 for the full annual report, or \$.25 per page for any part thereof.

You also have the right to receive from the Plan Administrator, on request and at no charge, a statement of the assets and liabilities of the Plan and accompanying notes, or a statement of income and expenses of the Plan and accompanying notes, or both. If you request a copy of the full annual report from the Plan Administrator, these two statements and accompanying notes will be included as part of that report. The charge to cover copying costs given above does not include a charge for the copying of these portions of the report because these portions are furnished without charge.

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**SUMMARY ANNUAL REPORT FOR  
NORTHERN CALIFORNIA CARPENTERS 401(K) TRUST FUND**

Plan Year – September 1, 2018 through August 31, 2019

This is a summary of the annual report for the Northern California Carpenters 401(k) Trust Fund, Employer Identification Number 80-0204601, for the period September 1, 2018 through August 31, 2019. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

**Basic Financial Statement:**

Benefits under the Plan are provided by the Northern California Carpenters 401(k) Trust Fund. Plan expenses were \$5,019,095. These expenses included \$476,243 in administrative expenses, \$308,040 in investment expenses, and \$4,234,812 in benefits paid to participants and beneficiaries. A total of 2,661 persons were participants in or beneficiaries of the Plan at the end of the Plan year, although not all of these persons had yet earned the right to receive benefits.

The value of Plan assets, after subtracting liabilities of the Plan, was \$98,534,502 as of August 31, 2019, compared to \$82,986,485 as of September 1, 2018. During the Plan year, the Plan experienced an increase in its net assets of \$15,548,017. This increase included unrealized appreciation or depreciation in the value of Plan assets; that is, the difference between the value of the Plan's assets at the end of the year and the value of the assets at the beginning of the year, or the cost of assets acquired during the year.

The Plan had total income of \$20,567,112; including employee contributions of \$16,596,187, employer contributions of \$605,576, other contributions of \$309,636, income from investments of \$3,039,264 and other income of \$16,449.

**Your Rights to Additional Information:**

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| <i>Condensed Financial Statement</i>                  |  |  |
|---|--|--|
| <b>Beginning Balance<br/>Value of Net Plan Assets</b> | <b>As of 09/01/2017<br/>\$67,971,583</b> | <b>As of 09/01/2018<br/>\$82,986,485</b> |
| Participating Employee Contributions                  | \$12,688,458                             | \$16,596,187                             |
| Employer Contributions                                | \$599,133                                | \$605,576                                |
| Other Contributions                                   | \$210,986                                | \$309,636                                |
| Investments – Earnings/Losses                         | \$6,899,375                              | \$3,039,264                              |
| Other Income  | \$809                                    | \$16,449                                 |
| <b>Plan Income</b>                                    | <b>\$20,398,761</b>                      | <b>\$20,567,112</b>                      |
| Benefits Paid   | \$4,972,243                              | \$4,234,812                              |
| Administrative Fees                                   | \$118,231                                | \$476,243                                |
| Investment Expenses                                   | \$293,385                                | \$308,040                                |
| <b>Total Expenses</b>                                 | <b>\$5,383,859</b>                       | <b>\$5,019,095</b>                       |
| <b>Ending Balance<br/>Value of Net Plan Assets</b>    | <b>As of 08/31/2018<br/>\$82,986,485</b> | <b>As of 08/31/2019<br/>\$98,534,502</b> |

**Obtaining Copies of a Summary Annual Report:**

The report provided is a summary of the annual report filed for the Northern California Carpenters 401(k) Trust Fund. To obtain a copy of the full annual report or any part thereof, write or call the Carpenter Funds Administrative Office of Northern California, Inc., which is the Fund Manager appointed by the Plan Administrator, at 265 Hegenberger Road, Suite 100, Oakland, California 94621; telephone (888) 547-2054. The charge to cover copying costs will be \$15.00 for the full annual report, or \$.25 per page for any part thereof.

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**CARPENTERS ANNUITY TRUST FUND FOR NORTHERN CALIFORNIA**  
(Enrollees of the Self Direct Investment Option)  
**and**  
**NORTHERN CALIFORNIA CARPENTERS 401(K) TRUST FUND**



**Disclosure Document**

As of March 31, 2020

This document includes important information to help you carefully compare the investment options available under your retirement Plan(s). To comply with federal regulations this information, which contains retirement plan fee information, is being distributed for **participant directed individual account plans**. *If you have not elected to self-direct investments in your Annuity Account or have not enrolled in the Northern California Carpenters 401(k) Plan, these investment options and fees do not apply.*

If you would like additional information about options to self-direct investments in your individual Carpenters Annuity Plan account or information regarding participation in the Northern California Carpenters 401(k) Plan, please contact John Hancock Retirement Plan Services or the Carpenter Funds Administrative Office - Benefit Services Department. For advisory help you may contact Pensionmark Retirement Services Group. Contact information is as follows:

**John Hancock Retirement Plan Services** ("John Hancock")

[www.myplan.johnhancock.com](http://www.myplan.johnhancock.com) or call (833) 388-6466 from 8:00 a.m. to 10:00 p.m. Eastern time on New York Stock Exchange business days

**Carpenter Funds Administrative Office of Northern California** ("Fund Office")

265 Hegenberger Road, Suite 100, Oakland, California 94621

[www.carpenterfunds.com](http://www.carpenterfunds.com) or call (888) 547-2054 or email: [benefitservices@carpenterfunds.com](mailto:benefitservices@carpenterfunds.com)

**Pensionmark Financial Group** ("Pensionmark")

[www.pensionmark.com](http://www.pensionmark.com) or call (888) 201-5488 from 8:30AM to 5:00PM Pacific Time.

Si tiene preguntas acerca de esta información, llame al 1(888) 440-0022. Los Agentes de servicio a los participantes están disponibles de 10:00 a.m. a 8 p.m. Hora del Este, todos los días hábiles de la Bolsa de Valores de Nueva York. Para protección suya, todas las llamadas a nuestros agentes son grabadas.

**DOCUMENT SUMMARY**

This document consists of performance information for the Carpenters Annuity and 401(k) Plans, investment options available, and information regarding how well the investments have performed in the past. It includes the fees and expenses you will pay if you invest in an option as well as Plan related information applicable to each Plan.

- **Carpenters Annuity Trust Fund for Northern California (Sections 1-3)**
- **Northern California Carpenters 401(k) Plan (Sections 4-6)**

## Carpenters Annuity Trust Fund for Northern California

### Section 1 – Performance Information

The information in this table focuses on the performance of investment options that do not have a fixed or stated rate of return. It shows how these investments have performed in the past and allows you to compare them with appropriate benchmarks for the same time periods. Information about an option's principal risks is available through the following website, [mylife.jhrps.com/investment\\_info](http://mylife.jhrps.com/investment_info). Please enter code "LO1505" to view your plan investment option details.

Total returns include changes in share price and reinvestment of all dividends and capital gains, if any, but not the effect of any sales charges, which are waived for qualified retirement plans. If sales charges were included, total returns would be lower.

**For funds with redemption fees, performance shown does not reflect the deduction of this fee which would reduce performance.**

Investment options are grouped according to investment objective. Within each investment objective grouping, funds are listed in alphabetical order. For more specific information, please refer to the investments' specific disclosure information.

**Performance data quoted represents past performance. Past performance is no guarantee of future results. Due to market volatility, current performance may be less or higher than the figures shown. For the most recent month-end performance information, please log onto [mylife.jhrps.com](http://mylife.jhrps.com) or call a John Hancock representative at 833-388-6466.**

| Variable Rate Investments-Average Annual Total Returns (%)  |        |         |         |        |        |         |         |          |                 |                |  |
|---|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|--|
| INVESTMENT NAME/COMPARATIVE BENCHMARK   | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |  |
| <b>Income</b>   |        |         |         |        |        |         |         |          |                 |                |  |
| AB Global Bond Fund (Class Z)   | ANAZX  | -5.37   | -3.04   | -3.04  | 1.03   | 2.29    | 2.50    | N/A      | 3.46            | 10/15/2013     |  |
| BENCHMARK: Bloomberg Barclays Global Aggregate Index <sup>14</sup>  |        | -2.24   | -0.33   | -0.33  | 4.20   | 3.55    | 2.64    | 2.47     | 1.74            |                |  |
| John Hancock Income Fund (Class R6) <sup>2</sup>  | JSNWX  | -5.75   | -5.13   | -5.13  | 0.85   | 1.69    | 1.84    | N/A      | 3.38            | 09/01/2011     |  |
| BENCHMARK: Bloomberg Barclays US Aggregate Bond Index <sup>21</sup>   |        | -0.59   | 3.15    | 3.15   | 8.93   | 4.82    | 3.36    | 3.88     | 3.30            |                |  |
| PGIM High-Yield Fund (Class R6)   | PHYQX  | -12.71  | -14.16  | -14.16 | -6.91  | 1.11    | 3.11    | N/A      | 5.11            | 10/31/2011     |  |
| BENCHMARK: ICE BofA Merrill Lynch U.S. High Yield Index <sup>27</sup>   |        | -11.76  | -13.12  | -13.12 | -7.45  | 0.55    | 2.67    | 5.50     | 4.85            |                |  |
| Western Asset Core Plus Bond Fund (Class IS)  | WAPSX  | -4.66   | -2.23   | -2.23  | 5.34   | 4.34    | 3.76    | 4.99     | N/A             | 08/04/2008     |  |
| BENCHMARK: Bloomberg Barclays US Aggregate Bond Index <sup>21</sup>   |        | -0.59   | 3.15    | 3.15   | 8.93   | 4.82    | 3.36    | 3.88     | N/A             |                |  |
| <b>Target Date</b>  |        |         |         |        |        |         |         |          |                 |                |  |
| <b>The target date is the expected year in which participants in a Target Date Portfolio plan to retire and no longer make contributions. The investment strategy of these Portfolios are designed to become more conservative over time as the target date approaches (or if applicable passes) the target retirement date. The principal value of your investment as well as your potential rate of return, are not guaranteed at any time, including at or after the target retirement date. An investor should examine the asset allocation of the fund to ensure it is consistent with their own risk tolerance.</b> |        |         |         |        |        |         |         |          |                 |                |  |
| Pensionmark Asset Allocation 2020   |        | -8.03   | -10.12  | -10.12 | -1.43  | 3.76    | 3.88    | N/A      | 4.99            | 11/08/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2020 Index <sup>6</sup>  |        | -7.86   | -9.98   | -9.98  | -1.99  | 3.48    | 3.58    | 6.22     | 5.39            |                |  |
| Pensionmark Asset Allocation 2025   |        | -9.16   | -12.33  | -12.33 | -3.05  | 3.49    | 3.82    | N/A      | 5.28            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2025 Index <sup>7</sup>  |        | -8.94   | -11.86  | -11.86 | -3.44  | 3.33    | 3.66    | 6.61     | 6.06            |                |  |
| Pensionmark Asset Allocation 2030   |        | -10.26  | -14.31  | -14.31 | -4.43  | 3.31    | 3.90    | N/A      | 5.67            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2030 Index <sup>8</sup>  |        | -10.42  | -14.58  | -14.58 | -5.79  | 2.87    | 3.57    | 6.87     | 6.52            |                |  |
| Pensionmark Asset Allocation 2035   |        | -11.25  | -16.07  | -16.07 | -5.80  | 3.19    | 3.91    | N/A      | 6.05            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2035 Index <sup>9</sup>  |        | -12.10  | -17.72  | -17.72 | -8.69  | 2.12    | 3.29    | 6.91     | 6.66            |                |  |
| Pensionmark Asset Allocation 2040   |        | -12.27  | -17.83  | -17.83 | -7.06  | 2.96    | 3.93    | N/A      | 6.40            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2040 Index <sup>10</sup>   |        | -13.53  | -20.29  | -20.29 | -11.16 | 1.36    | 2.93    | 6.78     | 6.54            |                |  |

| Variable Rate Investments-Average Annual Total Returns (%)                       |        |         |         |        |        |         |         |          |                 |                |
|--|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|
| INVESTMENT NAME/COMPARATIVE BENCHMARK  | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |
| Pensionmark Asset Allocation 2045  |        | -12.87  | -18.84  | -18.84 | -7.78  | 2.90    | 4.06    | N/A      | 6.83            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate 2045 Index <sup>11</sup>                |        | -14.38  | -21.76  | -21.76 | -12.64 | 0.84    | 2.63    | 6.58     | 6.32            |                |
| Pensionmark Asset Allocation 2050  |        | -13.28  | -19.43  | -19.43 | -8.19  | 2.90    | 4.20    | N/A      | 6.13            | 02/01/2013     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>12</sup>                |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | 5.02            |                |
| Pensionmark Asset Allocation 2055  |        | -13.28  | -19.43  | -19.43 | -8.18  | N/A     | N/A     | N/A      | -3.73           | 06/16/2017     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>12</sup>                |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | -0.56           |                |
| Pensionmark Asset Allocation 2060  |        | -13.29  | -19.43  | -19.43 | -8.15  | 2.09    | N/A     | N/A      | 4.89            | 04/18/2016     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>12</sup>                |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | 3.78            |                |
| Pensionmark Asset Allocation Income  |        | -7.05   | -8.35   | -8.35  | -0.15  | 3.89    | 3.78    | N/A      | 4.17            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate Income Index <sup>5</sup>               |        | -5.86   | -7.69   | -7.69  | -1.38  | 2.73    | 2.82    | 4.64     | 3.63            |                |
| Wilmington Trust SMARTLIFECYCLE 2020 Fund Institutional Class <sup>3</sup>       |        | -5.74   | -6.50   | -6.50  | 0.56   | 4.08    | N/A     | N/A      | 3.84            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2020 Index <sup>4</sup>                              |        | -5.78   | -6.89   | -6.89  | -0.84  | 2.86    | 2.82    | 4.93     | 2.74            |                |
| Wilmington Trust SMARTLIFECYCLE 2025 Fund Institutional Class <sup>3</sup>       |        | -7.37   | -9.55   | -9.55  | -2.00  | 3.84    | N/A     | N/A      | 3.88            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2025 Index <sup>4</sup>                              |        | -7.39   | -9.76   | -9.76  | -2.99  | 2.63    | 2.93    | 5.52     | 2.82            |                |
| Wilmington Trust SMARTLIFECYCLE 2030 Fund Institutional Class <sup>3</sup>       |        | -8.78   | -12.13  | -12.13 | -4.21  | 3.58    | N/A     | N/A      | 3.90            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2030 Index <sup>4</sup>                              |        | -9.14   | -12.80  | -12.80 | -5.45  | 2.34    | 3.02    | 6.04     | 2.86            |                |
| Wilmington Trust SMARTLIFECYCLE 2035 Fund Institutional Class <sup>3</sup>       |        | -10.07  | -14.47  | -14.47 | -6.24  | 3.36    | N/A     | N/A      | 3.93            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2035 Index <sup>4</sup>                              |        | -10.90  | -15.78  | -15.78 | -7.96  | 1.88    | 2.91    | 6.39     | 2.71            |                |
| Wilmington Trust SMARTLIFECYCLE 2040 Fund Institutional Class <sup>3</sup>       |        | -11.26  | -16.59  | -16.59 | -8.11  | 3.13    | N/A     | N/A      | 3.93            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2040 Index <sup>4</sup>                              |        | -12.50  | -18.42  | -18.42 | -10.24 | 1.41    | 2.76    | 6.61     | 2.54            |                |
| Wilmington Trust SMARTLIFECYCLE 2045 Fund Institutional Class <sup>3</sup>       |        | -12.08  | -18.04  | -18.04 | -9.43  | 2.92    | N/A     | N/A      | 3.86            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2045 Index <sup>4</sup>                              |        | -13.75  | -20.47  | -20.47 | -12.04 | 0.97    | 2.59    | 6.68     | 2.34            |                |
| Wilmington Trust SMARTLIFECYCLE 2050 Fund Institutional Class <sup>3</sup>       |        | -12.44  | -18.68  | -18.68 | -10.02 | 2.79    | N/A     | N/A      | 3.80            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2050 Index <sup>4</sup>                              |        | -14.53  | -21.71  | -21.71 | -13.15 | 0.65    | 2.45    | 6.64     | 2.20            |                |
| Wilmington Trust SMARTLIFECYCLE 2055 Fund Institutional Class <sup>3</sup>       |        | -12.49  | -18.76  | -18.76 | -10.10 | 2.77    | N/A     | N/A      | 3.79            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2055 Index <sup>4</sup>                              |        | -14.74  | -22.05  | -22.05 | -13.45 | 0.54    | 2.39    | 6.60     | 2.13            |                |
| Wilmington Trust SMARTLIFECYCLE 2060 Fund Institutional Class <sup>3</sup>       |        | -12.49  | -18.76  | -18.76 | -10.09 | 2.78    | N/A     | N/A      | 3.79            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2055 Index <sup>4</sup>                              |        | -14.74  | -22.05  | -22.05 | -13.45 | 0.54    | 2.39    | 6.60     | 2.13            |                |
| Wilmington Trust SMARTLIFECYCLE Retirement Fund Institutional Class <sup>3</sup> |        | -5.73   | -6.48   | -6.48  | 0.51   | 3.71    | N/A     | N/A      | 3.53            | 05/01/2015     |
| BENCHMARK: Dow Jones Target Today Index <sup>4</sup>                             |        | -3.55   | -3.38   | -3.38  | 1.10   | 2.61    | 2.20    | 3.46     | 2.17            |                |

| Variable Rate Investments-Average Annual Total Returns (%)   |        |         |         |        |        |         |         |          |                 |                |
|--|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|
| INVESTMENT NAME/COMPARATIVE BENCHMARK                        | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |
| <b>Growth &amp; Income</b>                                   |        |         |         |        |        |         |         |          |                 |                |
| American Funds - Washington Mutual Investors Fund (Class R6) | RWMGX  | -12.92  | -21.47  | -21.47 | -10.45 | 3.57    | 5.67    | 9.96     | N/A             | 05/01/2009     |
| BENCHMARK: S&P 500 Index <sup>28</sup>                       |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| Cohen & Steers Real Estate Securities (Class Z)              | CSZIX  | -19.73  | -24.20  | -24.20 | -14.49 | 0.53    | 2.63    | N/A      | 6.24            | 10/01/2014     |
| BENCHMARK: FTSE NAREIT All Equity Index <sup>13</sup>        |        | -18.68  | -23.44  | -23.44 | -15.93 | 0.06    | 1.99    | 8.58     | 4.75            |                |
| Vanguard 500 Index Fund (Admiral Shares)                     | VFIAX  | -12.36  | -19.61  | -19.61 | -7.01  | 5.07    | 6.69    | 10.49    | N/A             | 11/13/2000     |
| BENCHMARK: S&P 500 Index <sup>28</sup>                       |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| <b>Growth</b>  |        |         |         |        |        |         |         |          |                 |                |
| AB Large Cap Growth Fund (Class Z)                           | APGZX  | -7.51   | -11.28  | -11.28 | 2.67   | 13.45   | N/A     | N/A      | 11.89           | 06/30/2015     |
| BENCHMARK: Russell 1000 Growth Index <sup>17</sup>           |        | -9.84   | -14.10  | -14.10 | 0.91   | 11.32   | 10.36   | 12.97    | 11.00           |                |
| Carillon Eagle Mid Cap Growth Fund (Class R6)                | HRAUX  | -16.42  | -20.40  | -20.40 | -8.52  | 6.60    | 6.09    | N/A      | 11.32           | 08/15/2011     |
| BENCHMARK: Russell Midcap Growth Index <sup>19</sup>         |        | -14.91  | -20.04  | -20.04 | -9.45  | 6.53    | 5.61    | 10.89    | 11.30           |                |
| Janus Henderson Global Life Sciences Fund (Class I)          | JFNIX  | -5.96   | -13.65  | -13.65 | -1.96  | 8.51    | 3.73    | 14.83    | N/A             | 07/06/2009     |
| BENCHMARK: S&P 500 Index <sup>28</sup>                       |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| Nuveen Small Cap Value (Class R6)                            | FSCWX  | -27.98  | -39.08  | -39.08 | -36.61 | -15.21  | N/A     | N/A      | -7.55           | 06/30/2016     |
| BENCHMARK: Russell 2000 Value Index <sup>18</sup>            |        | -24.67  | -35.66  | -35.66 | -29.64 | -9.51   | -2.42   | 4.79     | -1.73           |                |
| TIAA-CREF Small Cap Equity Fund (Institutional Class)        | TISEX  | -24.40  | -33.90  | -33.90 | -28.96 | -6.99   | -1.09   | 6.68     | N/A             | 10/01/2002     |
| BENCHMARK: Russell 2000 Index <sup>22</sup>                  |        | -21.73  | -30.61  | -30.61 | -23.99 | -4.64   | -0.25   | 6.90     | N/A             |                |
| Vanguard Mid-Cap Index Fund (Admiral Shares)                 | VIMAX  | -18.39  | -25.72  | -25.72 | -16.65 | -0.26   | 2.08    | 8.86     | N/A             | 11/12/2001     |
| BENCHMARK: MSCI US Mid Cap 450 Index <sup>25</sup>           |        | -19.43  | -26.87  | -26.87 | -18.20 | -0.06   | 2.44    | 9.17     | N/A             |                |
| Vanguard Small-Cap Index Fund (Admiral Shares)               | VSMAX  | -21.84  | -30.07  | -30.07 | -23.33 | -3.27   | 0.42    | 7.84     | N/A             | 11/13/2000     |
| BENCHMARK: MSCI US Small Cap 1750 Index <sup>26</sup>        |        | -22.28  | -31.09  | -31.09 | -24.74 | -4.84   | -0.36   | 7.34     | N/A             |                |
| Victory Sycamore Established Value Fund (Class I)            | VEVIX  | -19.74  | -29.35  | -29.35 | -20.02 | -3.31   | 2.07    | 8.56     | N/A             | 03/01/2010     |
| BENCHMARK: Russell Midcap Value Index <sup>20</sup>          |        | -22.70  | -31.71  | -31.71 | -24.13 | -5.97   | -0.76   | 7.22     | N/A             |                |
| <b>International</b>   |        |         |         |        |        |         |         |          |                 |                |
| American Funds - New World Fund (Class R6)                   | RNWGX  | -15.45  | -22.11  | -22.11 | -12.42 | 1.81    | 2.23    | 3.77     | N/A             | 05/01/2009     |
| BENCHMARK: MSCI Emerging Markets Free Index <sup>15</sup>    |        | -15.61  | -23.87  | -23.87 | -19.80 | -3.97   | -2.73   | -1.73    | N/A             |                |
| MFS International Intrinsic Value Fund (Class R6)            | MINJX  | -6.42   | -13.45  | -13.45 | -2.80  | 5.62    | 5.72    | 8.43     | N/A             | 05/01/2006     |
| BENCHMARK: MSCI EAFE Index <sup>23</sup>                     |        | -13.35  | -22.83  | -22.83 | -14.38 | -1.82   | -0.62   | 2.72     | N/A             |                |
| T. Rowe Price Global Technology Fund (Class I)               | PGTIX  | -10.00  | -8.74   | -8.74  | 1.29   | 11.59   | N/A     | N/A      | 15.05           | 11/29/2016     |
| BENCHMARK: MSCI AC World Free Index <sup>16</sup>            |        | -13.73  | -21.74  | -21.74 | -13.02 | -0.49   | 0.81    | 3.71     | 2.04            |                |
| Vanguard International Growth Fund (Admiral Shares)          | VWILX  | -10.87  | -15.52  | -15.52 | -3.34  | 7.26    | 5.95    | 6.75     | N/A             | 08/13/2001     |
| BENCHMARK: MSCI EAFE Index <sup>23</sup>                     |        | -13.35  | -22.83  | -22.83 | -14.38 | -1.82   | -0.62   | 2.72     | N/A             |                |

Total returns are historical and include changes in share price and reinvestment of all dividends and capital gains, if any, but not the effect of any sales charges, which are waived for qualified retirement plans. If sales charges were included, total returns would be lower. Note - This Investment Return report is designed to provide investors with an illustration of the performance of only those funds and/or investments in the Plan's lineup as of the report date provided at the top of the first page. This report does not report performance figures for those funds and/or investments that were once in the Plan's lineup, and have since been removed from the lineup prior to the report date at the top of the first page. Further, the performance returns reported on this document represents performance for each respective fund; however, this does not represent the actual performance experience of individual participants within the Plan, due to participant's variability in cash flows, timing of cash flows, etc. For actual performance experience, participants should refer to the Personal rate of Return function online at [mylife.jhrps.com](http://mylife.jhrps.com), our Voice Response System (VRS), John Hancock participant service center, or periodic participant statements.

<sup>2</sup>In addition to fees charged by JHRPS for its services to the plan, affiliates of JHRPS receive investment management and other fees from the John Hancock Funds and other funds advised or sub-advised by JHRPS's affiliates.

<sup>3</sup>The fund is a collective investment fund and is privately offered. Therefore information on this investment is not available in local publications.

<sup>4</sup>The Dow Jones Target Date Indexes (each an "Index" or collectively the "Indexes") are a series of Indexes designed as benchmarks for multi-asset class portfolios with risk profiles that become more conservative over time. The Index weightings among the major asset classes are adjusted monthly based on a published set of Index rules. The Indexes with longer time horizons have higher allocations to equity securities, while the Indexes with shorter time horizons replace some of their stock allocations with allocations to fixed income securities and money market instruments. You cannot invest directly in an index.

<sup>5</sup>The Morningstar Lifetime Moderate Income Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is at least ten years into retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>6</sup>The Morningstar Lifetime Moderate 2020 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about ten years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>7</sup>The Morningstar Lifetime Moderate 2025 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 15 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>8</sup>The Morningstar Lifetime Moderate 2030 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 20 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>9</sup>The Morningstar Lifetime Moderate 2035 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 25 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>10</sup>The Morningstar Lifetime Moderate 2040 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 30 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>11</sup>The Morningstar Lifetime Moderate 2045 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 35 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>12</sup>The Morningstar Lifetime Moderate 2050 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 40 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.

<sup>13</sup>FTSE NAREIT All Equity REITs Index: The National Association of Real Estate Investment Trusts (NAREIT) All Equity Index is an unmanaged market weighted index of tax qualified REITs listed on the New York Stock Exchange, American Stock Exchange and the NASDAQ National Market System, including dividends. An investment cannot be made directly into an index.

<sup>14</sup>Bloomberg Barclays Global Aggregate Index is a flagship measure of global investment grade debt from twenty-four local currency markets. This multi-currency benchmark includes treasury, government-related, corporate and securitized fixed-rate bonds from both developed and emerging markets issuers. It is not possible to invest directly in an index.

<sup>15</sup>MSCI Emerging Markets Free Index is an unmanaged index of a sample of companies representative of the market structure of 26 Emerging Markets countries. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

<sup>16</sup>MSCI AC World Free Index is an unmanaged, market capitalization weighted index composed of companies representative of the market structure of 49 developed and emerging market countries. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

<sup>17</sup>Russell 1000 Growth Index: The Russell 1000 Growth Index is an unmanaged index that measures the performance of those Russell 1000 companies with higher price-to-book ratios and higher forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

- <sup>18</sup>Russell 2000 Value Index: The Russell 2000 Value Index is an unmanaged index that measures the performance of those Russell 2000 companies with lower price-to-book ratios and lower forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>19</sup>Russell Midcap Growth Index: The Russell Midcap Growth Index is an unmanaged index that measures the performance of those Russell Midcap companies with higher price-to-book ratios and higher forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>20</sup>Russell Midcap Value Index: A market-weighted total return index that measures the performance of companies within the Russell Midcap Index having lower price-to-book ratios and lower forecasted growth values. The Russell Midcap Index includes firms 201 through 1000, based on market capitalization, from the Russell 3000 Index. The Russell 3000 Index represents 98% of the of the investable US equity market. An investment cannot be made directly into an index.
- <sup>21</sup>Bloomberg Barclays US Aggregate Bond Index is an unmanaged market value-weighted performance benchmark for investment-grade or better fixed-rate debt issues, including government, corporate, asset-backed, and mortgage-backed securities, with maturities of at least one year. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>22</sup>Russell 2000 Index: The Russell 2000 Index is an unmanaged index that measures the performance of the 2,000 smallest companies in the Russell 3000 Index, which includes the 3,000 largest U.S. companies based on total market capitalization. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>23</sup>MSCI EAFE Index: The MSCI EAFE Index (Europe, Australasia, Far East) is a free float-adjusted market capitalization index that is designed to measure the equity market performance of developed markets, excluding the US & Canada. The MSCI EAFE Index consists of the 22 developed market country indices in Europe, Australasia and the Far East. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>25</sup>MSCI US Mid Cap 450 Index: The MSCI US Mid Cap 450 Index represents the universe of medium capitalization companies in the US equity market. This index targets for inclusion 450 companies and represents, as of October 29, 2004, approximately 15% of the capitalization of the US equity market. An investment cannot be made directly into an index.
- <sup>26</sup>MSCI US Small Cap 1750 Index: The MSCI US Small Cap 1750 Index represents the universe of small capitalization companies in the US equity market. This index targets for inclusion 1,750 companies and represents, as of October 29, 2004, approximately 12% of the capitalization of the US equity market. An investment cannot be made directly into an index.
- <sup>27</sup>BofA Merrill Lynch U.S. High Yield Master II Index is an unmanaged index which tracks the performance of below investment grade U.S. dollar-denominated corporate bonds publicly issued in the U.S. domestic market. An investment cannot be made directly into an index.
- <sup>28</sup>S&P 500 Index is an unmanaged index and is widely regarded as the standard for measuring large-cap U.S. stock market performance. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

An investment cannot be made directly into an index.

The mutual fund performance and statistical data included here is supplied by Morningstar, Inc. and was collected from company reports, financial reporting services, periodicals and other sources believed to be reliable. Although carefully verified, data are not guaranteed by Morningstar, Inc. or John Hancock Retirement Plan Services, LLC.

**The following information focuses on the performance of investment options that have a fixed or stated rate of return. This table shows the annual rate of return of each such option, the term or length of time that you will earn this rate of return, and other information relevant to performance.**

| Fixed Return Investments  |         |             |                                  |
|---|---------|-------------|----------------------------------|
| NAME/TYPE OF OPTION   | RETURNS | TERMS       | OTHERS                           |
| <b>Stable Value</b>   |         |             |                                  |
| NYL Guaranteed Interest Account <sup>1</sup><br><i>mylife.jhrps.com/investment_info</i> | 2.45%   | Semi-Annual | Rate credited through 06/30/2020 |

<sup>1</sup>This investment option is not a mutual fund.

### **Carpenters Annuity Trust Fund for Northern California** **Section 2 – Fee and Expense Information**

The following table shows fee and expense information for the plan's investment options. The Total Annual Operating Expenses are expenses that reduce the rates of return of the investment option. This table also shows any redemption fees charged by an investment option upon the sale or exchange of shares and the minimum number of days one must hold the investment in order to avoid a redemption fee.

**Expense ratio (gross) does not include fee waivers or expense reimbursements which result in lower actual cost to the investor.**

|   |       |         |     |     |
|---|-------|---------|-----|-----|
|   |       |         |     |     |
|   |       |         |     |     |
|   |       |         |     |     |
| <b>NYL Guaranteed Interest Account</b>                              | 0.05% | \$ 0.50 | N/A | N/A |
| <b>Income</b>   |       |         |     |     |
| AB Global Bond Fund (Class Z)                                       | 0.50% | \$ 5.00 | N/A | N/A |
| John Hancock Income Fund (Class R6)                                 | 0.42% | \$ 4.20 | N/A | N/A |
| PGIM High-Yield Fund (Class R6)                                     | 0.40% | \$ 4.00 | N/A | N/A |
| Western Asset Core Plus Bond Fund (Class IS)                        | 0.42% | \$ 4.20 | N/A | N/A |
| <b>Target Date</b>  |       |         |     |     |
| Pensionmark Asset Allocation 2020                                   | 0.27% | \$ 2.70 | N/A | N/A |
| Pensionmark Asset Allocation 2025                                   | 0.25% | \$ 2.50 | N/A | N/A |
| Pensionmark Asset Allocation 2030                                   | 0.24% | \$ 2.40 | N/A | N/A |
| Pensionmark Asset Allocation 2035                                   | 0.22% | \$ 2.20 | N/A | N/A |
| Pensionmark Asset Allocation 2040                                   | 0.21% | \$ 2.10 | N/A | N/A |
| Pensionmark Asset Allocation 2045                                   | 0.21% | \$ 2.10 | N/A | N/A |
| Pensionmark Asset Allocation 2050                                   | 0.22% | \$ 2.20 | N/A | N/A |
| Pensionmark Asset Allocation 2055                                   | 0.22% | \$ 2.20 | N/A | N/A |
| Pensionmark Asset Allocation 2060                                   | 0.22% | \$ 2.20 | N/A | N/A |
| Pensionmark Asset Allocation Income                                 | 0.27% | \$ 2.70 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2020 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2025 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2030 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2035 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2040 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2045 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2050 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2055 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE 2060 Fund Institutional Class       | 0.29% | \$ 2.90 | N/A | N/A |
| Wilmington Trust SMARTLIFECYCLE Retirement Fund Institutional Class | 0.29% | \$ 2.90 | N/A | N/A |
| <b>Growth &amp; Income</b>  |       |         |     |     |
| American Funds - Washington Mutual Investors Fund (Class R6)        | 0.27% | \$ 2.70 | N/A | N/A |
| Cohen & Steers Real Estate Securities (Class Z)                     | 0.79% | \$ 7.90 | N/A | N/A |
| Vanguard 500 Index Fund (Admiral Shares)                            | 0.04% | \$ 0.40 | N/A | N/A |
| <b>Growth</b>   |       |         |     |     |
| AB Large Cap Growth Fund (Class Z)                                  | 0.56% | \$ 5.60 | N/A | N/A |

| <b>Fees and Expenses</b>                              |                                       |                    |                        |               |                               |
|---|---------------------------------------|--------------------|------------------------|---------------|-------------------------------|
| <b>NAME/TYPE OF OPTION</b>                            | <b>TOTAL ANNUAL OPERATING EXPENSE</b> |                    | <b>REDEMPTION FEES</b> |               | <b>Additional Information</b> |
|   | <b>As a %</b>                         | <b>Per \$1,000</b> | <b>%</b>               | <b># Days</b> |                               |
| Carillon Eagle Mid Cap Growth Fund (Class R6)         | 0.65%                                 | \$ 6.50            | N/A                    | N/A           |                               |
| Janus Henderson Global Life Sciences Fund (Class I)   | 0.77%                                 | \$ 7.70            | N/A                    | N/A           |                               |
| Nuveen Small Cap Value (Class R6)                     | 0.83%                                 | \$ 8.30            | N/A                    | N/A           |                               |
| TIAA-CREF Small Cap Equity Fund (Institutional Class) | 0.42%                                 | \$ 4.20            | N/A                    | N/A           |                               |
| Vanguard Mid-Cap Index Fund (Admiral Shares)          | 0.05%                                 | \$ 0.50            | N/A                    | N/A           |                               |
| Vanguard Small-Cap Index Fund (Admiral Shares)        | 0.05%                                 | \$ 0.50            | N/A                    | N/A           |                               |
| Victory Sycamore Established Value Fund (Class I)     | 0.60%                                 | \$ 6.00            | N/A                    | N/A           |                               |
| <b>International</b>                                  |                                       |                    |                        |               |                               |
| American Funds - New World Fund (Class R6)            | 0.60%                                 | \$ 6.00            | N/A                    | N/A           |                               |
| MFS International Intrinsic Value Fund (Class R6)     | 0.63%                                 | \$ 6.30            | N/A                    | N/A           |                               |
| T. Rowe Price Global Technology Fund (Class I)        | 0.77%                                 | \$ 7.70            | N/A                    | N/A           |                               |
| Vanguard International Growth Fund (Admiral Shares)   | 0.32%                                 | \$ 3.20            | N/A                    | N/A           |                               |

The cumulative effect of fees and expenses can substantially reduce the growth of your retirement savings. Visit the Department of Labor's Web site for an example showing the long-term effect of fees and expenses at <https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/pension-protection-act/investing-and-diversification>. Fees and expenses are only one of many factors to consider when you decide to invest in an option. You may also want to think about whether an investment in a particular option, along with your other investments, will help you achieve your financial goals.

**Please visit [mylife.jhrps.com](http://mylife.jhrps.com) for a glossary of investment terms relevant to this plan. The glossary is intended to help you better understand your options.**

### **Carpenters Annuity Trust Fund for Northern California** **Section 3 – Plan Related Information**

**PLAN ADMINISTRATIVE EXPENSES**

**Participant Directed:** In addition to the total annual operating fees associated with the investments, an annual pro-rata administrative fee of approximately 0.33% will be deducted from participant accounts on a monthly basis. As an example: For an account balance of \$50,000 the monthly pro-rata fee would be approximately \$13.75. In addition, participants in the Plan pay a quarterly fixed administrative fee. As an example, for the last four quarters ending February 29, 2020, the fixed administrative fee was approximately \$14.94 per quarter.

The Carpenters Annuity Plan may pay outside service providers for administrative services rendered during the year, such as recordkeeping and investment advisory services. Such amounts may be paid from a segregated account under the Annuity Plan and/or may be charged against participants' accounts on a pro-rata basis in accordance with the Amended and Restated Rules and Regulations of the Plan. Any amounts assessed against your account will be disclosed on a quarterly basis.



**PARTICIPANT EXPENSES**

To ensure that you receive your benefits when eligible, the Trustees of the Carpenters Annuity Trust Fund Trust Fund have a policy in place to locate and pay benefits to unenrolled and missing Participants or Beneficiaries of the Plan. The process of enrolling or locating missing Participants or Beneficiaries can include multiple efforts depending on the amount of the unpaid account balance and how long it takes to locate the individual. Each attempt made to contact such individuals will result in a fee assessment. The costs associated with location services may be revised from time-to-time, and currently include:

|  |         |   |                  |
|--|---------|---|------------------|
| Participant Notice                             | \$6.86  | Separation from Service Invalid Address Union Notice  | \$5.28           |
| Employer Notice                                | \$5.38  | Separation from Service Invalid Address Locator Service   | \$5.23           |
| Union Notice                                   | \$5.28  | Separation from Service Follow Up Letter  | \$5.23           |
| Un-enrolled or Invalid Address Locator Service | \$5.23  | Frozen Account Locator Service  | \$5.23           |
| Un-cashed Check(s) Letter                      | \$9.16  | Frozen Account Reinstatement  | \$0.06           |
| Un-cashed Check(s) Locator Service             | \$13.48 | Separation from Service Invalid Address Second Follow Up<br>Required Minimum Distribution Locator Service | \$5.24<br>\$5.39 |

To avoid an assessment for location efforts, simply keep the Fund Office apprised of your current address and if you have not yet done so, complete an enrollment form which can be downloaded from the website, [www.carpenterfunds.com](http://www.carpenterfunds.com), fill it out and mail or fax it to the Carpenter Fund Office. You can also obtain a form by calling the Fund Office at (888) 547-2054.

**RESTRICTED INVESTMENTS**

The following funds have restrictions as described below: 1) Trustee Directed Option: This investment may have restrictions regarding contributions and liquidations. 2) Mutual funds are not appropriate for frequent trading and most mutual funds monitor and restrict such activity. If you conduct transactions in a particular fund too often or attempt to exchange among related funds soon after purchasing, the mutual fund may restrict or deny future purchases. Please review the funds' prospectuses for more information.

**ABILITY TO DIRECT INVESTMENTS**

**“Qualified” Participants have the option of selecting their own investment options from a select group of mutual funds. In order to become a qualified Participant, you must participate** in a special education program to learn more about selecting your own investment options. Once qualified, you have the right to transfer into or out of any investment option in your Carpenters Annuity Plan at any time. Investment options in your Annuity Plan may have implemented restrictions such as short-term trading fees and/or trading blackout periods on certain transactions. If these apply to any of the options in the Annuity Plan, they will be explained in the Fees and Expenses section. To change any of your investments, you can go to [myplan.johnhancock.com](http://myplan.johnhancock.com) at any time, or you can call John Hancock at 1(800)294-3575 from 8:00 a.m. to 10:00 p.m. Eastern time on New York Stock Exchange business days. For your protection, all calls to a John Hancock Representative are recorded.

**ABOUT RISK**

All investing involves risk. It is possible that your investment objectives may not be met. All mutual funds are subject to market risk and may fluctuate in value. Neither John Hancock Retirement Plan Services, LLC, its affiliates nor its representatives provide tax, legal or accounting advice. Please contact your own advisors.

**Please contact John Hancock at 800-294-3575 for a prospectus, and, if available, a summary prospectus. Investors are asked to consider the investment objectives, risks, and charges and expenses of the investment carefully before investing. The prospectus or summary prospectus, contains this and other information about the investment company. Please read this information carefully before investing.**

**AVISO**

Si usted tiene dificultad en entender alguna parte de este folleto, comuníquese con Carpenter Funds Administrative Office en 265 Hegenberger Road, Suite 100, Oakland, CA 94621. Las horas de oficina son de 8:00 a.m. a 5:00 p.m., lunes a viernes. Usted también puede llamar a la oficina del Plan, teléfono 888-547-2054, para ayuda.

## Northern California Carpenters 401(k) Trust Fund Section 4 – Performance Information

The information in this table focuses on the performance of investment options that do not have a fixed or stated rate of return. It shows how these investments have performed in the past and allows you to compare them with appropriate benchmarks for the same time periods. Information about an option's principal risks is available through the following website, [mylife.jhrps.com/investment\\_info](http://mylife.jhrps.com/investment_info). Please enter code "LO1502" to view your plan investment option details.

Total returns include changes in share price and reinvestment of all dividends and capital gains, if any, but not the effect of any sales charges, which are waived for qualified retirement plans. If sales charges were included, total returns would be lower.

**For funds with redemption fees, performance shown does not reflect the deduction of this fee which would reduce performance.**

Investment options are grouped according to investment objective. Within each investment objective grouping, funds are listed in alphabetical order. For more specific information, please refer to the investments' specific disclosure information.

**Performance data quoted represents past performance. Past performance is no guarantee of future results. Due to market volatility, current performance may be less or higher than the figures shown. For the most recent month-end performance information, please log onto [mylife.jhrps.com](http://mylife.jhrps.com) or call a John Hancock representative at 833-388-6466.**

| Variable Rate Investments-Average Annual Total Returns (%)   |        |         |         |        |        |         |         |          |                 |                |  |
|--|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|--|
| INVESTMENT NAME/COMPARATIVE BENCHMARK  | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |  |
| <b>Income</b>  |        |         |         |        |        |         |         |          |                 |                |  |
| AB Global Bond Fund (Class Z)  | ANAZX  | -5.37   | -3.04   | -3.04  | 1.03   | 2.29    | 2.50    | N/A      | 3.46            | 10/15/2013     |  |
| BENCHMARK: Bloomberg Barclays Global Aggregate Index <sup>16</sup>   |        | -2.24   | -0.33   | -0.33  | 4.20   | 3.55    | 2.64    | 2.47     | 1.74            |                |  |
| John Hancock Income Fund (Class R6) <sup>2</sup>   | JSNWX  | -5.75   | -5.13   | -5.13  | 0.85   | 1.69    | 1.84    | N/A      | 3.38            | 09/01/2011     |  |
| BENCHMARK: Bloomberg Barclays US Aggregate Bond Index <sup>23</sup>  |        | -0.59   | 3.15    | 3.15   | 8.93   | 4.82    | 3.36    | 3.88     | 3.30            |                |  |
| PGIM High-Yield Fund (Class R6)  | PHYQX  | -12.71  | -14.16  | -14.16 | -6.91  | 1.11    | 3.11    | N/A      | 5.11            | 10/31/2011     |  |
| BENCHMARK: ICE BofA Merrill Lynch U.S. High Yield Index <sup>29</sup>  |        | -11.76  | -13.12  | -13.12 | -7.45  | 0.55    | 2.67    | 5.50     | 4.85            |                |  |
| Western Asset Core Plus Bond Fund (Class IS)   | WAPSX  | -4.66   | -2.23   | -2.23  | 5.34   | 4.34    | 3.76    | 4.99     | N/A             | 08/04/2008     |  |
| BENCHMARK: Bloomberg Barclays US Aggregate Bond Index <sup>23</sup>  |        | -0.59   | 3.15    | 3.15   | 8.93   | 4.82    | 3.36    | 3.88     | N/A             |                |  |
| <b>Asset Allocation</b>  |        |         |         |        |        |         |         |          |                 |                |  |
| Northern California Carpenter Allocation Option  |        | -7.71   | -10.09  | -10.09 | -3.36  | 2.85    | 3.72    | N/A      | 3.99            | 11/07/2014     |  |
| BENCHMARK: Morningstar Moderate Target Risk Index <sup>6</sup>   |        | -9.12   | -13.38  | -13.38 | -5.13  | 2.62    | 3.44    | 5.85     | 3.45            |                |  |
| <b>Target Date</b>   |        |         |         |        |        |         |         |          |                 |                |  |
| The target date is the expected year in which participants in a Target Date Portfolio plan to retire and no longer make contributions. The investment strategy of these Portfolios are designed to become more conservative over time as the target date approaches (or if applicable passes) the target retirement date. The principal value of your investment as well as your potential rate of return, are not guaranteed at any time, including at or after the target retirement date. An investor should examine the asset allocation of the fund to ensure it is consistent with their own risk tolerance. |        |         |         |        |        |         |         |          |                 |                |  |
| Pensionmark Asset Allocation 2020  |        | -8.04   | -10.13  | -10.13 | -1.44  | 3.75    | 3.88    | N/A      | 4.95            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2020 Index <sup>8</sup>   |        | -7.86   | -9.98   | -9.98  | -1.99  | 3.48    | 3.58    | 6.22     | 5.47            |                |  |
| Pensionmark Asset Allocation 2025  |        | -9.16   | -12.34  | -12.34 | -3.04  | 3.49    | 3.87    | N/A      | 5.30            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2025 Index <sup>9</sup>   |        | -8.94   | -11.86  | -11.86 | -3.44  | 3.33    | 3.66    | 6.61     | 6.06            |                |  |
| Pensionmark Asset Allocation 2030  |        | -10.26  | -14.31  | -14.31 | -4.43  | 3.31    | 3.85    | N/A      | 5.64            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2030 Index <sup>10</sup>  |        | -10.42  | -14.58  | -14.58 | -5.79  | 2.87    | 3.57    | 6.87     | 6.52            |                |  |
| Pensionmark Asset Allocation 2035  |        | -11.26  | -16.08  | -16.08 | -5.80  | 3.16    | 3.94    | N/A      | 6.07            | 11/09/2012     |  |
| BENCHMARK: Morningstar Lifetime Moderate 2035 Index <sup>11</sup>  |        | -12.10  | -17.72  | -17.72 | -8.69  | 2.12    | 3.29    | 6.91     | 6.66            |                |  |

| Variable Rate Investments-Average Annual Total Returns (%)                 |        |         |         |        |        |         |         |          |                 |                |
|--|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|
| INVESTMENT NAME/COMPARATIVE BENCHMARK                                      | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |
| Pensionmark Asset Allocation 2040  |        | -12.24  | -17.81  | -17.81 | -7.03  | 2.97    | 3.98    | N/A      | 6.46            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate 2040 Index <sup>12</sup>          |        | -13.53  | -20.29  | -20.29 | -11.16 | 1.36    | 2.93    | 6.78     | 6.54            |                |
| Pensionmark Asset Allocation 2045  |        | -12.87  | -18.84  | -18.84 | -7.78  | 2.90    | 4.11    | N/A      | 6.85            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate 2045 Index <sup>13</sup>          |        | -14.38  | -21.76  | -21.76 | -12.64 | 0.84    | 2.63    | 6.58     | 6.32            |                |
| Pensionmark Asset Allocation 2050  |        | -13.28  | -19.43  | -19.43 | -8.18  | 2.89    | 4.24    | N/A      | 7.28            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>14</sup>          |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | 6.15            |                |
| Pensionmark Asset Allocation 2055  |        | -13.28  | -19.42  | -19.42 | -8.17  | 3.11    | N/A     | N/A      | 4.42            | 06/10/2015     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>14</sup>          |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | 2.38            |                |
| Pensionmark Asset Allocation 2060  |        | -13.28  | -19.42  | -19.42 | -8.16  | 3.30    | N/A     | N/A      | 4.77            | 08/10/2015     |
| BENCHMARK: Morningstar Lifetime Moderate 2050 Index <sup>14</sup>          |        | -14.71  | -22.30  | -22.30 | -13.22 | 0.60    | 2.47    | 6.44     | 2.82            |                |
| Pensionmark Asset Allocation Income  |        | -7.16   | -8.47   | -8.47  | -0.27  | 3.86    | 3.77    | N/A      | 4.17            | 11/09/2012     |
| BENCHMARK: Morningstar Lifetime Moderate Income Index <sup>7</sup>         |        | -5.86   | -7.69   | -7.69  | -1.38  | 2.73    | 2.82    | 4.64     | 3.63            |                |
| Wilmington Trust SMARTLIFECYCLE 2020 Fund Institutional Class <sup>3</sup> |        | -5.74   | -6.50   | -6.50  | 0.56   | 4.08    | N/A     | N/A      | 3.84            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2020 Index <sup>5</sup>                        |        | -5.78   | -6.89   | -6.89  | -0.84  | 2.86    | 2.82    | 4.93     | 2.74            |                |
| Wilmington Trust SMARTLIFECYCLE 2025 Fund Institutional Class <sup>3</sup> |        | -7.37   | -9.55   | -9.55  | -2.00  | 3.84    | N/A     | N/A      | 3.88            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2025 Index <sup>5</sup>                        |        | -7.39   | -9.76   | -9.76  | -2.99  | 2.63    | 2.93    | 5.52     | 2.82            |                |
| Wilmington Trust SMARTLIFECYCLE 2030 Fund Institutional Class <sup>3</sup> |        | -8.78   | -12.13  | -12.13 | -4.21  | 3.58    | N/A     | N/A      | 3.90            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2030 Index <sup>5</sup>                        |        | -9.14   | -12.80  | -12.80 | -5.45  | 2.34    | 3.02    | 6.04     | 2.86            |                |
| Wilmington Trust SMARTLIFECYCLE 2035 Fund Institutional Class <sup>3</sup> |        | -10.07  | -14.47  | -14.47 | -6.24  | 3.36    | N/A     | N/A      | 3.93            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2035 Index <sup>5</sup>                        |        | -10.90  | -15.78  | -15.78 | -7.96  | 1.88    | 2.91    | 6.39     | 2.71            |                |
| Wilmington Trust SMARTLIFECYCLE 2040 Fund Institutional Class <sup>3</sup> |        | -11.26  | -16.59  | -16.59 | -8.11  | 3.13    | N/A     | N/A      | 3.93            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2040 Index <sup>5</sup>                        |        | -12.50  | -18.42  | -18.42 | -10.24 | 1.41    | 2.76    | 6.61     | 2.54            |                |
| Wilmington Trust SMARTLIFECYCLE 2045 Fund Institutional Class <sup>3</sup> |        | -12.08  | -18.04  | -18.04 | -9.43  | 2.92    | N/A     | N/A      | 3.86            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2045 Index <sup>5</sup>                        |        | -13.75  | -20.47  | -20.47 | -12.04 | 0.97    | 2.59    | 6.68     | 2.34            |                |
| Wilmington Trust SMARTLIFECYCLE 2050 Fund Institutional Class <sup>3</sup> |        | -12.44  | -18.68  | -18.68 | -10.02 | 2.79    | N/A     | N/A      | 3.80            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2050 Index <sup>5</sup>                        |        | -14.53  | -21.71  | -21.71 | -13.15 | 0.65    | 2.45    | 6.64     | 2.20            |                |
| Wilmington Trust SMARTLIFECYCLE 2055 Fund Institutional Class <sup>3</sup> |        | -12.49  | -18.76  | -18.76 | -10.10 | 2.77    | N/A     | N/A      | 3.79            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2055 Index <sup>5</sup>                        |        | -14.74  | -22.05  | -22.05 | -13.45 | 0.54    | 2.39    | 6.60     | 2.13            |                |
| Wilmington Trust SMARTLIFECYCLE 2060 Fund Institutional Class <sup>3</sup> |        | -12.49  | -18.76  | -18.76 | -10.09 | 2.78    | N/A     | N/A      | 3.79            | 05/01/2015     |
| BENCHMARK: Dow Jones Target 2055 Index <sup>5</sup>                        |        | -14.74  | -22.05  | -22.05 | -13.45 | 0.54    | 2.39    | 6.60     | 2.13            |                |

| Variable Rate Investments-Average Annual Total Returns (%)                       |        |         |         |        |        |         |         |          |                 |                |
|--|--------|---------|---------|--------|--------|---------|---------|----------|-----------------|----------------|
| INVESTMENT NAME/COMPARATIVE BENCHMARK  | TICKER | 1 MONTH | 3 MONTH | YTD    | 1 YEAR | 3 YEARS | 5 YEARS | 10 YEARS | SINCE INCEPTION | INCEPTION DATE |
| Wilmington Trust SMARTLIFECYCLE Retirement Fund Institutional Class <sup>3</sup> |        | -5.73   | -6.48   | -6.48  | 0.51   | 3.71    | N/A     | N/A      | 3.53            | 05/01/2015     |
| BENCHMARK: Dow Jones Target Today Index <sup>5</sup>                             |        | -3.55   | -3.38   | -3.38  | 1.10   | 2.61    | 2.20    | 3.46     | 2.17            |                |
| <b>Growth &amp; Income</b>   |        |         |         |        |        |         |         |          |                 |                |
| American Funds - Washington Mutual Investors Fund (Class R6)                     | RWMGX  | -12.92  | -21.47  | -21.47 | -10.45 | 3.57    | 5.67    | 9.96     | N/A             | 05/01/2009     |
| BENCHMARK: S&P 500 Index <sup>30</sup>   |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| Cohen & Steers Real Estate Securities (Class Z)                                  | CSZIX  | -19.73  | -24.20  | -24.20 | -14.49 | 0.53    | 2.63    | N/A      | 6.24            | 10/01/2014     |
| BENCHMARK: FTSE NAREIT All Equity Index <sup>15</sup>                            |        | -18.68  | -23.44  | -23.44 | -15.93 | 0.06    | 1.99    | 8.58     | 4.75            |                |
| Principal U.S. Property Separate Account I5                                      |        | -0.33   | 0.40    | 0.40   | 4.78   | 6.97    | 8.49    | 11.55    | N/A             | 01/01/1982     |
| BENCHMARK: FTSE NAREIT All Equity Index <sup>15</sup>                            |        | -18.68  | -23.44  | -23.44 | -15.93 | 0.06    | 1.99    | 8.58     | N/A             |                |
| Vanguard 500 Index Fund (Admiral Shares)   | VFIAX  | -12.36  | -19.61  | -19.61 | -7.01  | 5.07    | 6.69    | 10.49    | N/A             | 11/13/2000     |
| BENCHMARK: S&P 500 Index <sup>30</sup>   |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| <b>Growth</b>  |        |         |         |        |        |         |         |          |                 |                |
| AB Large Cap Growth Fund (Class Z)   | APGZX  | -7.51   | -11.28  | -11.28 | 2.67   | 13.45   | N/A     | N/A      | 11.89           | 06/30/2015     |
| BENCHMARK: Russell 1000 Growth Index <sup>19</sup>                               |        | -9.84   | -14.10  | -14.10 | 0.91   | 11.32   | 10.36   | 12.97    | 11.00           |                |
| Carillon Eagle Mid Cap Growth Fund (Class R6)                                    | HRAUX  | -16.42  | -20.40  | -20.40 | -8.52  | 6.60    | 6.09    | N/A      | 11.32           | 08/15/2011     |
| BENCHMARK: Russell Midcap Growth Index <sup>21</sup>                             |        | -14.91  | -20.04  | -20.04 | -9.45  | 6.53    | 5.61    | 10.89    | 11.30           |                |
| Janus Henderson Global Life Sciences Fund (Class I)                              | JFNIX  | -5.96   | -13.65  | -13.65 | -1.96  | 8.51    | 3.73    | 14.83    | N/A             | 07/06/2009     |
| BENCHMARK: S&P 500 Index <sup>30</sup>   |        | -12.35  | -19.60  | -19.60 | -6.98  | 5.10    | 6.73    | 10.53    | N/A             |                |
| Nuveen Small Cap Value (Class R6)  | FSCWX  | -27.98  | -39.08  | -39.08 | -36.61 | -15.21  | N/A     | N/A      | -7.55           | 06/30/2016     |
| BENCHMARK: Russell 2000 Value Index <sup>20</sup>                                |        | -24.67  | -35.66  | -35.66 | -29.64 | -9.51   | -2.42   | 4.79     | -1.73           |                |
| TIAA-CREF Small Cap Equity Fund (Institutional Class)                            | TISEX  | -24.40  | -33.90  | -33.90 | -28.96 | -6.99   | -1.09   | 6.68     | N/A             | 10/01/2002     |
| BENCHMARK: Russell 2000 Index <sup>24</sup>                                      |        | -21.73  | -30.61  | -30.61 | -23.99 | -4.64   | -0.25   | 6.90     | N/A             |                |
| Vanguard Mid-Cap Index Fund (Admiral Shares)                                     | VIMAX  | -18.39  | -25.72  | -25.72 | -16.65 | -0.26   | 2.08    | 8.86     | N/A             | 11/12/2001     |
| BENCHMARK: MSCI US Mid Cap 450 Index <sup>27</sup>                               |        | -19.43  | -26.87  | -26.87 | -18.20 | -0.06   | 2.44    | 9.17     | N/A             |                |
| Vanguard Small-Cap Index Fund (Admiral Shares)                                   | VSMAX  | -21.84  | -30.07  | -30.07 | -23.33 | -3.27   | 0.42    | 7.84     | N/A             | 11/13/2000     |
| BENCHMARK: MSCI US Small Cap 1750 Index <sup>28</sup>                            |        | -22.28  | -31.09  | -31.09 | -24.74 | -4.84   | -0.36   | 7.34     | N/A             |                |
| Victory Sycamore Established Value Fund (Class I)                                | VEVIX  | -19.74  | -29.35  | -29.35 | -20.02 | -3.31   | 2.07    | 8.56     | N/A             | 03/01/2010     |
| BENCHMARK: Russell Midcap Value Index <sup>22</sup>                              |        | -22.70  | -31.71  | -31.71 | -24.13 | -5.97   | -0.76   | 7.22     | N/A             |                |
| <b>International</b>   |        |         |         |        |        |         |         |          |                 |                |
| American Funds - New World Fund (Class R6)                                       | RNWGX  | -15.45  | -22.11  | -22.11 | -12.42 | 1.81    | 2.23    | 3.77     | N/A             | 05/01/2009     |
| BENCHMARK: MSCI Emerging Markets Free Index <sup>17</sup>                        |        | -15.61  | -23.87  | -23.87 | -19.80 | -3.97   | -2.73   | -1.73    | N/A             |                |
| MFS International Intrinsic Value Fund (Class R6)                                | MINJX  | -6.42   | -13.45  | -13.45 | -2.80  | 5.62    | 5.72    | 8.43     | N/A             | 05/01/2006     |
| BENCHMARK: MSCI EAFE Index <sup>25</sup>   |        | -13.35  | -22.83  | -22.83 | -14.38 | -1.82   | -0.62   | 2.72     | N/A             |                |
| T. Rowe Price Global Technology Fund (Class I)                                   | PGTIX  | -10.00  | -8.74   | -8.74  | 1.29   | 11.59   | N/A     | N/A      | 15.05           | 11/29/2016     |
| BENCHMARK: MSCI AC World Free Index <sup>18</sup>                                |        | -13.73  | -21.74  | -21.74 | -13.02 | -0.49   | 0.81    | 3.71     | 2.04            |                |
| Vanguard International Growth Fund (Admiral Shares)                              | VWILX  | -10.87  | -15.52  | -15.52 | -3.34  | 7.26    | 5.95    | 6.75     | N/A             | 08/13/2001     |
| BENCHMARK: MSCI EAFE Index <sup>25</sup>   |        | -13.35  | -22.83  | -22.83 | -14.38 | -1.82   | -0.62   | 2.72     | N/A             |                |

Total returns are historical and include changes in share price and reinvestment of all dividends and capital gains, if any, but not the effect of any sales charges, which are waived for qualified retirement plans. If sales charges were included, total returns would be lower. Note - This Investment Return report is designed to provide investors with an illustration of the performance of only those funds and/or investments in the Plan's lineup as of the report date provided at the top of the first page. This report does not report performance figures for those funds and/or investments that were once in the Plan's lineup, and have since been removed from the lineup prior to the report date at the top of the first page. Further, the performance returns reported on this document represents performance for each respective fund; however, this does not represent the actual performance experience of individual participants within the Plan, due to participant's variability in cash flows, timing of cash flows, etc. For actual performance experience, participants should refer to the Personal rate of Return function online at [mylife.jhrps.com](http://mylife.jhrps.com), our Voice Response System (VRS), John Hancock participant service center, or periodic participant statements.

- <sup>2</sup>In addition to fees charged by JHRPS for its services to the plan, affiliates of JHRPS receive investment management and other fees from the John Hancock Funds and other funds advised or sub-advised by JHRPS's affiliates.
- <sup>3</sup>The fund is a collective investment fund and is privately offered. Therefore information on this investment is not available in local publications.
- <sup>5</sup>The Dow Jones Target Date Indexes (each an "Index" or collectively the "Indexes") are a series of Indexes designed as benchmarks for multi-asset class portfolios with risk profiles that become more conservative over time. The Index weightings among the major asset classes are adjusted monthly based on a published set of Index rules. The Indexes with longer time horizons have higher allocations to equity securities, while the Indexes with shorter time horizons replace some of their stock allocations with allocations to fixed income securities and money market instruments. You cannot invest directly in an index.
- <sup>6</sup>The Morningstar Moderate Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in a static allocation appropriate for U.S. investors who seek average exposure to equity market risk and returns. An investment cannot be made directly into an index.
- <sup>7</sup>The Morningstar Lifetime Moderate Income Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is at least ten years into retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>8</sup>The Morningstar Lifetime Moderate 2020 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about ten years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>9</sup>The Morningstar Lifetime Moderate 2025 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 15 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>10</sup>The Morningstar Lifetime Moderate 2030 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 20 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>11</sup>The Morningstar Lifetime Moderate 2035 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 25 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>12</sup>The Morningstar Lifetime Moderate 2040 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 30 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>13</sup>The Morningstar Lifetime Moderate 2045 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 35 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>14</sup>The Morningstar Lifetime Moderate 2050 Index represents a portfolio of global equities, bonds and traditional inflation hedges such as commodities and TIPS. This portfolio is held in proportions appropriate for a U.S. investor who is about 40 years away from retirement. The Moderate risk profile is for investors who are comfortable with average exposure to equity market volatility. An investment cannot be made directly into an index.
- <sup>15</sup>FTSE NAREIT All Equity REITs Index: The National Association of Real Estate Investment Trusts (NAREIT) All Equity Index is an unmanaged market weighted index of tax qualified REITs listed on the New York Stock Exchange, American Stock Exchange and the NASDAQ National Market System, including dividends. An investment cannot be made directly into an index.
- <sup>16</sup>Bloomberg Barclays Global Aggregate Index is a flagship measure of global investment grade debt from twenty-four local currency markets. This multi-currency benchmark includes treasury, government-related, corporate and securitized fixed-rate bonds from both developed and emerging markets issuers. It is not possible to invest directly in an index.
- <sup>17</sup>MSCI Emerging Markets Free Index is an unmanaged index of a sample of companies representative of the market structure of 26 Emerging Markets countries. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>18</sup>MSCI AC World Free Index is an unmanaged, market capitalization weighted index composed of companies representative of the market structure of 49 developed and emerging market countries. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

- <sup>19</sup>Russell 1000 Growth Index: The Russell 1000 Growth Index is an unmanaged index that measures the performance of those Russell 1000 companies with higher price-to-book ratios and higher forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>20</sup>Russell 2000 Value Index: The Russell 2000 Value Index is an unmanaged index that measures the performance of those Russell 2000 companies with lower price-to-book ratios and lower forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>21</sup>Russell Midcap Growth Index: The Russell Midcap Growth Index is an unmanaged index that measures the performance of those Russell Midcap companies with higher price-to-book ratios and higher forecasted growth values. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>22</sup>Russell Midcap Value Index: A market-weighted total return index that measures the performance of companies within the Russell Midcap Index having lower price-to-book ratios and lower forecasted growth values. The Russell Midcap Index includes firms 201 through 1000, based on market capitalization, from the Russell 3000 Index. The Russell 3000 Index represents 98% of the of the investable US equity market. An investment cannot be made directly into an index.
- <sup>23</sup>Bloomberg Barclays US Aggregate Bond Index is an unmanaged market value-weighted performance benchmark for investment-grade or better fixed-rate debt issues, including government, corporate, asset-backed, and mortgage-backed securities, with maturities of at least one year. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>24</sup>Russell 2000 Index: The Russell 2000 Index is an unmanaged index that measures the performance of the 2,000 smallest companies in the Russell 3000 Index, which includes the 3,000 largest U.S. companies based on total market capitalization. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>25</sup>MSCI EAFE Index: The MSCI EAFE Index (Europe, Australasia, Far East) is a free float-adjusted market capitalization index that is designed to measure the equity market performance of developed markets, excluding the US & Canada. The MSCI EAFE Index consists of the 22 developed market country indices in Europe, Australasia and the Far East. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.
- <sup>27</sup>MSCI US Mid Cap 450 Index: The MSCI US Mid Cap 450 Index represents the universe of medium capitalization companies in the US equity market. This index targets for inclusion 450 companies and represents, as of October 29, 2004, approximately 15% of the capitalization of the US equity market. An investment cannot be made directly into an index.
- <sup>28</sup>MSCI US Small Cap 1750 Index: The MSCI US Small Cap 1750 Index represents the universe of small capitalization companies in the US equity market. This index targets for inclusion 1,750 companies and represents, as of October 29, 2004, approximately 12% of the capitalization of the US equity market. An investment cannot be made directly into an index.
- <sup>29</sup>BofA Merrill Lynch U.S. High Yield Master II Index is an unmanaged index which tracks the performance of below investment grade U.S. dollar-denominated corporate bonds publicly issued in the U.S. domestic market. An investment cannot be made directly into an index.
- <sup>30</sup>S&P 500 Index is an unmanaged index and is widely regarded as the standard for measuring large-cap U.S. stock market performance. Results assume the reinvestment of all capital gain and dividend distributions. An investment cannot be made directly into an index.

An investment cannot be made directly into an index.

The mutual fund performance and statistical data included here is supplied by Morningstar, Inc. and was collected from company reports, financial reporting services, periodicals and other sources believed to be reliable. Although carefully verified, data are not guaranteed by Morningstar, Inc. or John Hancock Retirement Plan Services, LLC.

**The following information focuses on the performance of investment options that have a fixed or stated rate of return. This table shows the annual rate of return of each such option, the term or length of time that you will earn this rate of return, and other information relevant to performance.**

| Fixed Return Investments  |         |             |                                  |
|---|---------|-------------|----------------------------------|
| NAME/TYPE OF OPTION   | RETURNS | TERMS       | OTHERS                           |
| <b>Stable Value</b>   |         |             |                                  |
| NYL Guaranteed Interest Account <sup>1</sup><br><i>mylife.jhrps.com/investment_info</i> | 2.45%   | Semi-Annual | Rate credited through 06/30/2020 |

<sup>1</sup>This investment option is not a mutual fund.

### **Northern California Carpenters 401(k) Trust Fund** **Section 5 – Fee and Expense Information**

The following table shows fee and expense information for the plan's investment options. The Total Annual Operating Expenses are expenses that reduce the rates of return of the investment option. This table also shows any redemption fees charged by an investment option upon the sale or exchange of shares and the minimum number of days one must hold the investment in order to avoid a redemption fee.

Expense ratio (gross) does not include fee waivers or expense reimbursements which result in lower actual cost to the investor.

| Fees and Expenses   |                                |             |                 |       |                        |
|---|--------------------------------|-------------|-----------------|-------|------------------------|
| NAME/TYPE OF OPTION   | TOTAL ANNUAL OPERATING EXPENSE |             | REDEMPTION FEES |       | Additional Information |
|   | As a %                         | Per \$1,000 | %               | #Days |                        |
| <b>Stable Value</b>   |                                |             |                 |       |                        |
| NYL Guaranteed Interest Account                                     | 0.05%                          | \$ 0.50     | N/A             | N/A   |                        |
| <b>Income</b>   |                                |             |                 |       |                        |
| AB Global Bond Fund (Class Z)                                       | 0.50%                          | \$ 5.00     | N/A             | N/A   |                        |
| John Hancock Income Fund (Class R6)                                 | 0.42%                          | \$ 4.20     | N/A             | N/A   |                        |
| PGIM High-Yield Fund (Class R6)                                     | 0.40%                          | \$ 4.00     | N/A             | N/A   |                        |
| Western Asset Core Plus Bond Fund (Class IS)                        | 0.42%                          | \$ 4.20     | N/A             | N/A   |                        |
| <b>Asset Allocation</b>   |                                |             |                 |       |                        |
| Northern California Carpenter Allocation Option                     | 0.69%                          | \$ 6.90     | N/A             | N/A   |                        |
| <b>Target Date</b>  |                                |             |                 |       |                        |
| Pensionmark Asset Allocation 2020                                   | 0.27%                          | \$ 2.70     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2025                                   | 0.24%                          | \$ 2.40     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2030                                   | 0.24%                          | \$ 2.40     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2035                                   | 0.22%                          | \$ 2.20     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2040                                   | 0.21%                          | \$ 2.10     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2045                                   | 0.21%                          | \$ 2.10     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2050                                   | 0.22%                          | \$ 2.20     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2055                                   | 0.22%                          | \$ 2.20     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation 2060                                   | 0.22%                          | \$ 2.20     | N/A             | N/A   |                        |
| Pensionmark Asset Allocation Income                                 | 0.27%                          | \$ 2.70     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2020 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2025 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2030 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2035 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2040 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2045 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2050 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2055 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE 2060 Fund Institutional Class       | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| Wilmington Trust SMARTLIFECYCLE Retirement Fund Institutional Class | 0.29%                          | \$ 2.90     | N/A             | N/A   |                        |
| <b>Growth &amp; Income</b>  |                                |             |                 |       |                        |
| American Funds - Washington Mutual Investors Fund (Class R6)        | 0.27%                          | \$ 2.70     | N/A             | N/A   |                        |

| <b>Fees and Expenses</b>                              |                                       |                    |                        |               |                               |
|---|---------------------------------------|--------------------|------------------------|---------------|-------------------------------|
| <b>NAME/TYPE OF OPTION</b>                            | <b>TOTAL ANNUAL OPERATING EXPENSE</b> |                    | <b>REDEMPTION FEES</b> |               | <b>Additional Information</b> |
|   | <b>As a %</b>                         | <b>Per \$1,000</b> | <b>%</b>               | <b># Days</b> |                               |
| Cohen & Steers Real Estate Securities (Class Z)       | 0.79%                                 | \$ 7.90            | N/A                    | N/A           |                               |
| Principal U.S. Property Separate Account I5           | 0.85%                                 | \$ 8.50            | N/A                    | N/A           |                               |
| Vanguard 500 Index Fund (Admiral Shares)              | 0.04%                                 | \$ 0.40            | N/A                    | N/A           |                               |
| <b>Growth</b>   |                                       |                    |                        |               |                               |
| AB Large Cap Growth Fund (Class Z)                    | 0.56%                                 | \$ 5.60            | N/A                    | N/A           |                               |
| Carillon Eagle Mid Cap Growth Fund (Class R6)         | 0.65%                                 | \$ 6.50            | N/A                    | N/A           |                               |
| Janus Henderson Global Life Sciences Fund (Class I)   | 0.77%                                 | \$ 7.70            | N/A                    | N/A           |                               |
| Nuveen Small Cap Value (Class R6)                     | 0.83%                                 | \$ 8.30            | N/A                    | N/A           |                               |
| TIAA-CREF Small Cap Equity Fund (Institutional Class) | 0.42%                                 | \$ 4.20            | N/A                    | N/A           |                               |
| Vanguard Mid-Cap Index Fund (Admiral Shares)          | 0.05%                                 | \$ 0.50            | N/A                    | N/A           |                               |
| Vanguard Small-Cap Index Fund (Admiral Shares)        | 0.05%                                 | \$ 0.50            | N/A                    | N/A           |                               |
| Victory Sycamore Established Value Fund (Class I)     | 0.60%                                 | \$ 6.00            | N/A                    | N/A           |                               |
| <b>International</b>                                  |                                       |                    |                        |               |                               |
| American Funds - New World Fund (Class R6)            | 0.60%                                 | \$ 6.00            | N/A                    | N/A           |                               |
| MFS International Intrinsic Value Fund (Class R6)     | 0.63%                                 | \$ 6.30            | N/A                    | N/A           |                               |
| T. Rowe Price Global Technology Fund (Class I)        | 0.77%                                 | \$ 7.70            | N/A                    | N/A           |                               |
| Vanguard International Growth Fund (Admiral Shares)   | 0.32%                                 | \$ 3.20            | N/A                    | N/A           |                               |

The cumulative effect of fees and expenses can substantially reduce the growth of your retirement savings. Visit the Department of Labor's Web site for an example showing the long-term effect of fees and expenses at <https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/pension-protection-act/investing-and-diversification>. Fees and expenses are only one of many factors to consider when you decide to invest in an option. You may also want to think about whether an investment in a particular option, along with your other investments, will help you achieve your financial goals.

Please visit [mylife.jhrps.com](http://mylife.jhrps.com) for a glossary of investment terms relevant to this plan. The glossary is intended to help you better understand your options.

### Northern California Carpenters 401(k) Trust Fund Section 6 – Plan Related Information

**PLAN ADMINISTRATIVE EXPENSES**

In addition to the total annual operating fees associated with the investments, an annual administrative fee of approximately 0.38% will be paid by each participant\*. The fee is deducted from individual account balances on a pro-rata basis each month. As an example if you have an account balance of \$50,000 you will pay a quarterly fee of approximately \$15.83 each month. In addition, participants in the Plan pay an annual fixed administrative fee of \$120. This fee is deducted from your account at a rate of approximately \$10 on a monthly basis.

The Northern California Carpenters 401(k) Plan may pay outside service providers for administrative services rendered during the year, such as recordkeeping and investment advisory services. Such amounts may be paid from a segregated account under the 401(k) Plan and/or may be charged against participants' accounts on a pro rata basis or as a specific dollar amount. Any amounts assessed against your account will be disclosed on a quarterly basis.

\* Effective June 1, 2020 the annual administrative fee was reduced from 0.38% to 0.30%.



**PARTICIPANT EXPENSES**

The following expenses apply to all participants in the Northern California Carpenters 401(k) Plan if used by the participant. If any of these expenses apply to you, they will appear on your quarterly account statement. For more information regarding these expenses please refer to your Northern California Carpenters 401(k) Summary Plan Description (SPD). The SPD can be obtained by contacting John Hancock. Definitions of each of these expenses are included in the glossary described above and available at [myplan.johnhancock.com](http://myplan.johnhancock.com).

|                         |       |
|-------------------------|-------|
| Loan Fees               | \$100 |
| Hardship Withdrawal Fee | \$75  |
| Insufficient Funds Fee  | \$25  |

**ABILITY TO DIRECT INVESTMENTS**

You have the right to transfer into or out of any investment option in your Northern California Carpenters 401(k) Plan at any time. Investment options in your 401(k) Plan may have implemented restrictions such as short-term trading fees and/or trading blackout periods on certain transactions. If these apply to any of the options in the 401(k) Plan, they will be explained in the Fees and Expenses section. To change any of your investments, you can go to [myplan.johnhancock.com](http://myplan.johnhancock.com) at any time, or you can call John Hancock at 1(833) 388-6466 from 8:00 a.m. to 10:00 p.m. Eastern time on New York Stock Exchange business days. For your protection, all calls to a John Hancock Representative are recorded.

**ABOUT RISK**

All investing involves risk. It is possible that your investment objectives may not be met. All mutual funds are subject to market risk and may fluctuate in value. Neither John Hancock, its affiliates, nor its representatives, provide tax, legal or accounting advice. Please contact your own advisors.

**Please contact John Hancock at 833-388-6466 for a prospectus, and, if available, a summary prospectus. Investors are asked to consider the investment objectives, risks, and charges and expenses of the investment carefully before investing. The prospectus or summary prospectus, contains this and other information about the investment company. Please read this information carefully before investing.**

**AVISO**

Si usted tiene dificultad en entender alguna parte de este folleto, comuníquese con Carpenter Funds Administrative Office en 265 Hegenberger Road, Suite 100, Oakland, CA 94621. Las horas de oficina son de 8:00 a.m. a 5:00 p.m., lunes a viernes. Usted también puede llamar a la oficina del Plan, teléfono 888-547-2054, para ayuda.

**CARPENTER FUNDS ADMINISTRATIVE OFFICE  
OF NORTHERN CALIFORNIA, INC.**  
265 Hegenberger Road, Suite 100  
Oakland, California 94621  
(510) 633-0333 - (888) 547-2054  
www.carpenterfunds.com



July 24, 2020

**To: All Plan Participants and Beneficiaries**  
**From: BOARD OF TRUSTEES  
Carpenters Annuity Trust Fund for Northern California**  
**Re: Individual Account Self-Direction**

This Notice is to remind you that you have the **option** to direct the investments of your Individual Annuity Account through the Plan’s Self-Direct program. You are not required to participate in the Self-Direct program, but it is a feature available to those who would like to pick their own investment options from a select list, and have qualified to do so.

- If you would like to review your Account, log in at [carpenterfunds.com](http://carpenterfunds.com).
- If you do not already have a participant login, click the link to register after going to the login page.

| <b>To Continue with a Professionally Managed Account</b>                                      | <b>To Self-Direct Your Investments</b>   |
|---|--|
| <p><b>No action is required.</b> Your account will continue to be Professionally Managed.</p> | <p><b>To Get Started:</b><br/>Visit <a href="http://www.carpenterfunds.com">www.carpenterfunds.com</a>, under the Retirement-Annuity tab and click the link labeled “Self-Direct Online Seminar” to watch an online educational program about your investment options.</p>   |
|   | <p><b>Choosing Investment Options:</b><br/>Once you have completed the online educational program, you may request all or a part of your Individual Annuity Account be transferred to John Hancock where you can direct your Account within 40 mutual and target-date retirement funds. Pensionmark, the Plan’s financial advisor, can answer questions about investment options and can be reached at (888) 201-5488 or <a href="http://www.Pensionmark.com">www.Pensionmark.com</a>.</p> |
| <p><b>View Plan and Account Information Online</b></p>  |  |
| <p><a href="http://www.carpenterfunds.com">www.carpenterfunds.com</a></p>                     | <p><a href="http://www.mylife.jhrps.com">www.mylife.jhrps.com</a></p>  |

The portion of the Plan allocated to the Self-Directed Subaccount is intended to comply with Section 404(c) of the Employee Retirement Income Security Act of 1974 (ERISA). This means the fiduciaries of the Plan may be relieved of liability for any losses, which are the direct and necessary result of investment instructions given by you with respect to that portion of your Individual Account allocated to the Self-Directed Subaccount.

*The Board of Trustees maintains the right to change or discontinue the types and amounts of benefits under this Plan. This notice is intended as a summary only, and actual Plan documents will be used to interpret the Plan. Only the full Board of Trustees is authorized to interpret the Plan. The Board has discretion to decide all questions about the Plan, including questions about your eligibility for benefits and the amount of any benefits payable to you. No individual Trustee, Employer or Union Representative has authority to interpret this Plan on behalf of the Board or to act as an agent of the Board.*